



Sent via e-mail [Rhouser@ucc-homes.org]

MAILING DATE: May 6, 2020

Ms. Beth McMaster
Vice President of Operations/COO
United Church of Christ Homes, Inc.
30 North 31st Street
Camp Hill, Pennsylvania 17011

RE: Thornwald Home
442 Walnut Bottom Road
Carlisle, Pennsylvania 17013
Certificate #: 343420

Dear Ms. McMaster:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Office of Long-term Living) review on February 11, 2020, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Gloria Emick

Gloria Emick
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: THORNWALD HOME

License Number: 34342

Address: 442 WALNUT BOTTOM ROAD,, CARLISLE, PA 17013

County: CUMBERLAND

Region: CENTRAL

Administrator

Name: RYANNE HOUSER

Phone: 7172494118

Email: Rhouser@UCC-HOMES.ORG

Legal Entity

Name: UNITED CHURCH OF CHRIST HOMES INC

Address: 30 NORTH 31ST STREET, CAMP HILL, PA, 17011

Certificate(s) of Occupancy

Type: I-2

Date: 12/17/2010

Issued By: Borough of Carlisle

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 32

Waking Staff: 24

Inspection

Type: Full

BHA Docket #:

Notice: Unannounced

Reason: Renewal

Inspection Dates and Department Representative

02/11/2020 - On-Site: Hope O'Pake, Jason McCloskey

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 36

Residents Served: 32

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 1

Are 60 Years of Age or Older: 32

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 1

Have Mobility Need: 0

Have Physical Disability: 0

85e - Trash Outside Home

Regulations

2600.
85.e. Trash outside the home shall be kept in covered receptacles that prevent the penetration of insects and rodents.

Description of Violation

The lid on one of the dumpsters, which was approximately halfway full of garbage was flipped open. Staff reported it was broken and unable to close. The sliding side door was also open, exposing the trash inside.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Dumpster lid- 2/6/2020 request made to Sheri Karan, account manager from Republic Services to have the broken lid fixed. She stated that it would be repaired by 2/17/2020.
2/24/20 Brian Keene, Thornwald Home Director of Environmental Director followed up with Republic and was told it would be completed by 3/3/2020.
3/4/20 Ryanne Houser, PCHA contacted Sheri Karan and stated the urgency that this concern must be addressed.
3/5/20 Dumpster lid was replaced and it shuts correctly. See attached photo (attachement #1)

Sliding Door- 2/12/20 Signs (attachment #2 and #3) were placed on the sliding doors on all three commercial dumpsters. Brian Keene made and attached the signs
2/12/20 Email (attachment #4) was sent to the Leadership Team identifying the area of concern seeking assistance educating each individual department. A copy of the regulation and area of concern was provided to each department leader (attachment #5)
3/3/20 New Hire Orientation Checklist was updated to include Sanitation/Trash to assure that all new employees of Thornwald Home are aware that the sliding door must remain closed after throwing away trash in the commercial dumpsters. A handout (attachment #6) with this information is now included in the New Employee packet. Nicole Adams, Payroll Benefits Coordinator updated the NEO checklist and added the handout to the packet.
3/9/20 Education Tree documentation collected from each department leader identifying that staff were educated on this violation abd the plan to correct the concern (attachments # 7-18)

Legal Entity Representative

<i>Ryanne Houser</i>	Ryanne Houser, PCHA	3/9/2020
Signature	Printed Name and Title	Date

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The above plan of correction is approved as of	5/6/20 (Date)	Plan of correction implementation status as of	5/6/20 (Date)
		<input checked="" type="checkbox"/> Implemented	
		<input type="checkbox"/> Not Implemented	
The above plan of correction was approved by	GE (Initials)		