



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: greystonecountryestates@yahoo.com

MAILING DATE: January 21, 2020

Ms. Monica Shoup
Administrator
Greystone Country Estates, Inc.
424 Delaware Road
Fredonia, Pennsylvania 16124

RE: Greystone Country Estates
License #: 470980

Dear Ms. Shoup:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department), licensing inspections on December 12, 2019, of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is:
Acceptable - All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "L. Mazza".

Larry Mazza
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

JAN 06 2020

Violation Report

Facility Information

Name: GREYSTONE COUNTRY ESTATES
Address: 424 DELAWARE ROAD,, FREDONIA, PA 16124
County: MERCER Region: WESTERN

WEST REGION FIELD OFFICE
Human Services Licensing
License Number: 47098

Administrator

Name: Monica Shoup Phone: 7244754237 Email: GREYSTONECOUNTRYESTATES@YAHOO.COM

Legal Entity

Name: GREYSTONE COUNTRY ESTATES INC
Address: 424 DELAWARE ROAD, FREDONIA, PA, 16124

Certificate(s) of Occupancy

Type: C-2 LP Date: 10/17/1997 Issued By: Dept L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 37 Waking Staff: 28

Inspection

Type: Full Reason: Renewal BHA Docket #: Notice: Unannounced

Inspection Dates and Department Representative

12/12/2019 - On-Site: Amy Duncan, Lori Gillette

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 45 Residents Served: 36

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 7

Number of Residents Who

Receive Supplemental Security Income: 3 Are 60 Years of Age or Older: 36
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 5
Have Mobility Need: 7 Have Physical Disability: 7

JAN 13 2019

25b - Contract Signatures

WEST REGION FIELD OFFICE
Human Services Licensing

Regulations

2600.

25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

Resident #1's resident-home contract, dated 4/25/18, is not signed by the resident.

Resident #2's resident-home contract, dated 10/2/19, is not signed by the resident.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 2A of 13

Legal Entity Representative

Monica Phay

Signature

Monica Shoup Administrator

Printed Name and Title

01/03/20

Date

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The above plan of correction is approved as of

1/14/2020

(Date)

Plan of correction implementation status as of

_____ (Date)

The above plan of correction was approved by

LM

(Initials)

Implemented

Not Implemented

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Page 2A of 13

JAN 13 2019

WEST REGION FIELD OFFICE
Human Services Licensing

January 10, 2020

Regulation 55 Pa Code 2600

25.b.

Resident one, [REDACTED] signed/marked his contract on 01/02/2020.
Resident number two [REDACTED] signed her contract on 01/02/20.
Going forward Administrator will verify each contract is either signed or marked by any new admission. Administrator will initial each signature page for verification. The administrator will also check over all current resident contracts to assure they have been signed by the resident by February 07, 2020. If a contract has been found not to signed correctly it will be signed by the resident at that time. Verification of completion of audit will be faxed to DHS.

Thank you,

Monica Shoup

Monica Shoup, Administrator

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651 - Training Record

WEST REGION FIELD OFFICE
Human Services Licensing

Regulations

2600.

65.i. A record of training including the staff person trained, date, source, content, length of each course and copies of any certificates received, shall be kept.

Description of Violation

The record for training for the fire safety training, held on 7/18/18, does not include the length of the course.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 3A of 13

Legal Entity Representative

01/03/20

Monica Sharp

Monica Sharp Administrator

Signature

Printed Name and Title

Date

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(Date)

Plan of correction implementation status as of _____
(Date)

The above plan of correction was approved by *LM*
(Initials)

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- Not Implemented

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JAN 13 2019

WEST REGIONAL FIELD OFFICE
Harrisburg, Pennsylvania

January 10, 2020

Regulation 55 Pa Code 2600

65.i.

The length of time of the yearly fire safety training was added to the fire training form the day of our yearly licensing inspection. Going forward the Administrator will do a quarterly audit to verify the record of training includes staff person trained, date, source, content, length of each course and copies of any certification received.

Thank you,

Monica Shoup

Monica Shoup, Administrator

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JAN 06 2020

96a - First Aid Kit

Regulations

2600.

96.a. The home shall have a first aid kit that includes nonporous disposable gloves, antiseptic, adhesive bandages, gauze pads, thermometer, adhesive tape, scissors, breathing shield, eye coverings and tweezers.

Description of Violation

The first aid kit located in the closet by the front desk does not include eye coverings.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 4A of 13

Legal Entity Representative

Umaira Dhow
Signature

Monica Shoup
Administrator
Printed Name and Title

1/03/20
Date

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The above plan of correction is approved as of 1/7/2020
(Date)

Plan of correction implementation status as of _____
(Date)

The above plan of correction was approved by *LM*
(Initials)

- Implemented
- Not Implemented

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JAN 06 2020

WEST REGION FIELD OFFICE
Gunnery (724) 724-1600

December 30, 2019

Regulations 55 Pa Code 2600

96.a.

Goggles were purchased for the first aid kit the following day, December 13, 2019. An extra pair goggles was purchased as well. Administrator will check weekly to assure the goggles are still in the first aid kit.

Thank you,

Monica Shoup

Monica Shoup, Administrator

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JAN 13 2019

101j7 - Lighting/Operable Lamp

Regulations

2600.

101.j. Each resident shall have the following in the bedroom:

7. An operable lamp or other source of lighting that can be turned on at bedside.

WEST REGION FIELD OFFICE
Human Services Licensing

Description of Violation

At 10:35 am, the lamp at resident #1's bedside was unplugged, and there was no other source of lighting that could be turned on/off at bedside.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 5A of 13

Legal Entity Representative

Unsuccessful

Signature

Monica Shays Administrator

Printed Name and Title

02/03/20

Date

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The above plan of correction is approved as of

1/14/2020

(Date)

Plan of correction implementation status as of

(Date)

The above plan of correction was approved by

LM

(Initials)

- Implemented
- Not Implemented

January 10, 2020

Regulation 545 Pa Code 2600

101.j.

Room audits are completed monthly by the administrator. The last room audit was completed on December 09, 2019. On that day resident one's light was plugged in. I have included the December room audit with the page of his room which is room number 307. Room audits will continue to be done monthly by the administrator and faxed to DHS for three consecutive months. Staff will be made aware to check that bedside lights are plugged in and working correctly during the next staff meeting on January 30, 2020. Employee signatures of training will be faxed to DHS as well.

Thank you,

A handwritten signature in blue ink that reads "Monica Shoup".

Monica Shoup, Administrator

103d - Storing Food Off Floor

Regulations

2600.

103.d. Food shall be stored off the floor.

Description of Violation

At 10:04 am, the following foods were stored on the floor of the dry food storage area behind the kitchen:

*(40) 16.9 oz. bottles of water

*10 lb. box of macaroni noodles

At 10:10 am, the following foods were stored on the floor in the hallway from the kitchen to the back door:

*50 lb. bag of onions

*25 lb. bag of onions

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 6A of 13

Legal Entity Representative

Amelia Crow
Signature

Monica Show *Administratrix*
Printed Name and Title

01/03/20
Date

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(Date)

The above plan of correction was approved by *LM*
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JAN 06 2020

WEST REGION FIELD OFFICE
(Human Services Liaison)

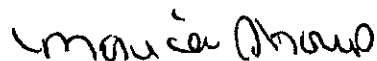
December 30, 2019

Regulations 55 Pa Code 2600

103.d.

An extra shelving unit was purchased on December 13, 2019 for food storage. Staff will be made aware that at no time no food or any dry product can stored on the floor immediately and then again at our next staff meeting scheduled for January 30, 2020. Employee signatures of training will be faxed to DHS as well. A weekly audit will be done by Administrator to assure that food is being properly stored.

Thank you,



Monica Shoup, Administrator

JAN 06 2020

103e - Left Overs

Regulations

2600.

103.e. Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated.

Description of Violation

At 9:58 am, the following foods were undated in the side-by-side refrigerator in the kitchen:

- *1/2 lb. of Velveeta cheese in a resealable gallon storage bag
- *approximately 2 cups of white shredded cheese in a resealable gallon storage bag
- *approximately 4 cups of orange shredded cheese in a resealable gallon storage bag
- *1/2 gallon pitcher of milk

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 7A of 13

Legal Entity Representative

Monica Shoup *Monica Shoup* *Administrator*
 Signature Printed Name and Title Date
01/03/20

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 (Date) (Date)

The above plan of correction was approved by *LM* Implemented Not Implemented
 (Initials)

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JAN 06 2020

WEST REGION FIELD OFFICE
Human Services Licensing

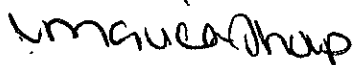
January 02, 2020

Regulations 55 Pa Code 2600

103.e.

Refrigerated foods when opened will be put in Ziploc bags with the date that it was opened and use by day written on the baggie with a permanent marker. The dates will put on all containers that are not able to be put in Ziploc bags. Administrator will do weekly audits of the refrigerated products for two months to verify that it is being done correctly. Staff will be made aware of this immediately and then again at our next staff meeting scheduled for January 30, 2020. Employee signatures of training will be faxed to DHS as well.

Thank you,



Monica Shoup, Administrator

103g - Storing Food

Regulations

2600.

103.g. Food shall be stored in closed or sealed containers.

Description of Violation

At 10:08 am, the following unsealed foods were stored on the shelf in the dry foods pantry:

- *3 sugar free Voortman peanut butter wafers
- *4 graham crackers

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 8A of 13

Legal Entity Representative

Administrator

Umair Chopra
Signature

Monica Shays
Printed Name and Title

01/03/20
Date

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(Date)

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(Date)

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JAN 06 2020

WEST REGION FIELD OFFICE
Human Services Agency

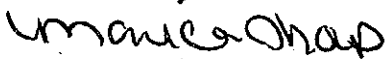
January 02, 2020

Regulations 55 Pa Code 2600

103.g.

Unsealed foods will be put in Ziploc bags with the date it was opened and the date that will expire written on the Ziploc bag with an permanent marker. Staff will be made aware of this immediately and then again at our next staff meeting scheduled for January 30, 2020. Employee signatures of training will be faxed to DHS as well. Administrator will do a weekly audit of the dry food pantry for two months to verify that it is being done correctly.

Thank you,



Monica Shoup, Administrator

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JAN 13 2019

47098

GREYSTONE COUNTRY ESTATES

103i - Outdated Food

WEST REGION FIELD OFFICE
Human Services Licensing

Regulations

2600.

103.i. Outdated or spoiled food or dented cans may not be used.

Description of Violation

The following foods were stored in dented cans on the shelf in the dry foods pantry:

* a 6 lb. 8 oz. can of Harvest Value sliced beets

* a 6 lb. 8 oz. can of Monarch fruit cocktail

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 9A of 13

Legal Entity Representative

Monica Show

Signature

Monica Show

Printed Name and Title

Administrator

01/03/20

Date

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The above plan of correction is approved as of

1/14/2020

(Date)

Plan of correction implementation status as of

(Date)

The above plan of correction was approved by

LM

(Initials)

Implemented

Not Implemented

12/12/2019

9 of 13

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JAN 13 2019

WEST REGION FIELD OFFICE
Human Services Licensing

January 10, 2020

Regulation 55 Pa Code 2600

103.i.

Maintenance will check all cans, boxes and containers while putting food delivery away. If any dented cans, opened boxes or opened containers are found they will immediately be put aside to be thrown out and then maintenance will inform the dietary manager. The two cans that the inspectors found during our yearly licensing inspection were immediately thrown out.

Thank you,



Monica Shoup, Administrator

131f - Fire Extinguisher Inspection

Regulations

2600.

131.f. Fire extinguishers shall be inspected and approved annually by a fire safety expert. The date of the inspection shall be on the extinguisher.

Description of Violation

The fire extinguisher in the smoking lounge has not been inspected by a fire safety expert since May 2018.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 11A of 13

Legal Entity Representative

Monica Shoup

Monica Shoup Administrator

1/08/20

Signature

Printed Name and Title

Date

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The above plan of correction is approved as of 1/7/2020
(Date)

Plan of correction implementation status as of _____
(Date)

The above plan of correction was approved by *LM*
(Initials)

- Implemented
- Not Implemented

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JAN 06 2020

WEST REGION FIELD OFFICE
Human Services Licensing

December 31, 2019

Regulations 55 Pa Code 2600

131.f.

Fire extinguisher in the smoking lounge was inspected on December 31, 2019 by Cadman Fire Extinguisher Service. Each year Administrator will verify that all fire extinguishers have been inspected before company providing service has left the facility.

Thank you,

Monica Shoup

Monica Shoup, Administrator

WEST REGION - FIELD OFFICE
Human Services Licensing

132b - Safety Inspection/Fire Drill

Regulations

2600.

132.b. A fire safety inspection and fire drill conducted by a fire safety expert shall be completed annually. Documentation of this fire drill and fire safety inspection shall be kept.

Description of Violation

The most recent fire safety inspection and supervised fire drill observed by a fire safety expert was conducted on 6/4/19; however, the previous fire safety inspection and supervised fire drill observed by a fire safety expert was conducted on 4/3/18.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 12A of 13

Legal Entity Representative

Unice Jones
Signature

Monica Shoup Administrator
Printed Name and Title

01/03/20
Date

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The above plan of correction is approved as of 1/14/2020
(Date)

Plan of correction implementation status as of _____
(Date)

The above plan of correction was approved by *LM*
(Initials)

Implemented
 Not Implemented

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JAN 13 2019

VIRIST REGIONAL HEALTH OFFICE
(Human Resources Division)

January 10, 2020

Regulation 55 Pa Code 2600

132.b.

Yearly fire safety inspection and supervised fire drill will be scheduled within regulation guidelines by the administrator on a ongoing basis. The date for this years inspection and fire drill has been scheduled for April 20, 2020 at 7:00 pm. I have added the yearly fire inspection and supervised fire drill as a reminder in Tabula Pro to alert me on the first day of March each year so that I can schedule the inspection and fire drill within guidelines.

Thank you,

Monica Shoup

Monica Shoup, Administrator

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251b - Record Entries Legible

Regulations

2600.

251.b. The entries in a resident's record must be permanent, legible, dated and signed by the staff person making the entry.

Description of Violation

Correction fluid was used on the date of resident #2's contract, dated 10/2/19.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Pasge 13A of 13

Legal Entity Representative

Monica Shoup
Signature

Monica Shoup Administrator
Printed Name and Title

01/03/20
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of

1/7/2020
(Date)

Plan of correction implementation status as of

(Date)

The above plan of correction was approved by

LM
(Initials)

- Implemented
- Not Implemented

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JAN 06 2020

WEST REGION FIELD OFFICE
Criminal Justice Training

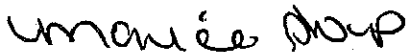
January 3, 2020

Regulations 55 Pa Code 2600

251.b.

The first page of resident's two contract was updated on January 02, 2020 and signed by the resident. Going forward correction fluid will not be used on new admission contracts or any other documents. Employees were trained on the fact that correction fluid is not to be used at any time on contracts or any other documents. Copy of signatures of training is included.

Thank you,



Monica Shoup, Administrator