



Sent via e-mail [dsmorto@windberwoods.com; ksteen@windberwoods.com]

MAILING DATE: May 5, 2020

Mr. Sam Zytman
Chief Operations Officer
Community Healthcare PC Operator, Inc.
2nd and 3rd Floors
277 Hoffman Avenue
Windber, Pennsylvania 15963

RE: Windber Woods Senior Living and
Rehabilitation Center
Certificate #: 333880

Dear Mr. Zytman:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Office of Long-term Living) review on January 16, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Gloria Emick

Gloria Emick
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: WINDBER WOODS SENIOR LIVING & REHABILITATION CENTER
Address: 277 HOFFMAN AVENUE,, 2ND & 3RD FLOORS,, WINDBER, PA 15963
County: SOMERSET Region: CENTRAL

License Number: 33388

Administrator

Name: Tiffany Uphold Phone: 8144675505 Email: MORDYEPH@GMAIL.COM

Legal Entity

Name: COMMUNITY HEALTHCARE PC OPERATOR INC
Address: 277 HOFFMAN AVENUE, WINDBER, PA, 15963

Certificate(s) of Occupancy

Type: Other Date: Issued By:

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 30 Waking Staff: 23

Inspection

Type: Partial BHA Docket #: Notice: Unannounced
Reason: Complaint

Inspection Dates and Department Representative

01/16/2020 - On-Site: Douglas Hoover, Michael Palermo

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 60 Residents Served: 30

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: NM

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 30
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 0 Have Physical Disability: 0

141b1 - Annual Medical Evaluation

Regulations

2600.
141.b.1. A resident shall have a medical evaluation: At least annually.

Description of Violation

The last medical evaluation for Resident #1 was on 12/18/2018.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Attached

Pages 2A & 2B of 4

Legal Entity Representative

Donelle Smart-Dikery
Signature

Donelle Smart-Dikery PCHA
Printed Name and Title

4-28-20
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 5/5/20
(Date)

Plan of correction implementation status as of 5/5/20
(Date)

Implemented

Not Implemented

The above plan of correction was approved by GE
(Initials)

Violation 2600 141.b.1

1. Why did it happen?

The violation occurred because the facility did not complete all necessary requirements of the above regulation that indicates a medical evaluation is to be completed at least annually. This occurred because the facility did not have a tracking tool implemented to monitor for compliance.

2. What do we do right now to fix the problem?

The medical evaluation was completed for Resident #1 on 4-7-20

3. How do we prevent this from happening again?

In order to monitor for compliance the Personal Care Nurse Manager will perform audits on every Personal care resident by 5-3-20

The Personal Care Nurse Manager will implement a spread sheet indicating the residents name, date of last medical evaluation, date next medical evaluation is due, and a column indicating that compliance was achieved by 5-3-20

4. In order to prevent the violation from reoccurring:

The Personal Care Nurse Manager and Personal Care Administrator will review the spread sheet monthly to audit compliance

5. Actions needed to maintain:

The Personal Care Nurse Manager and Personal Care Administrator will review the spread sheet monthly to audit compliance. If any audits reveal a medical evaluation is due within the next 30 days, the Personal Care Nurse Manager will notify the Physician. 2 weeks after notifying the physician, the Personal Care Nurse Manager will re-evaluate for compliance to ensure the medical evaluation is completed per the regulation.

Patricia Amato - Director 4-28-20
Kelley Steen PCN 4-28-20

Additions to POC's

2600 141.b.1.

#3 Revision:

In order to monitor for compliance the Personal Care Nurse Manager, Personal Care Administrator and/or Designee will perform audits on every Personal Care resident's file to ensure that the DME (Documentation of Medical Evaluation) is completed per regulation by 5-3-20

Documentation of Medical Evaluation (DME) form will be filled out by Personal Care Nurse Manager or Personal Care Administrator and the Physician per regulation

Training/education was completed with Personal Care Nurse Manager on filling out DME's on 4-7-20 by the Personal Care Administrator

2600 225.c.

#3 Revision:

In order to monitor for compliance the Personal Care Nurse Manager or Personal Care Administrator will perform audits on every Personal care resident to ensure that an annual assessment is performed by

5-3-20

Resident Assessment and Support Plans (RASPs) will be completed by the Personal Care Nurse Manager or Personal Care Administrator per regulation

Training/education was completed with Personal Care Nurse Manager on filling out RASPs on 4-7-20 by the Personal Care Administrator

2600 227.c.

#3 Revision:

In order to monitor for compliance the Personal Care Nurse Manager or Personal Care Administrator will perform audits on every Personal care resident to ensure that support plans are revised within 30 days of completion of an annual assessment or upon changes in the resident's needs as indicated on the current assessment by 5-3-20

Resident Assessment and Support Plans will be completed by the Personal Care Nurse Manager or Personal Care Administrator per regulation

Training/education was completed with Personal Care Nurse Manager on filling out support plans on 4-7-20 by the Personal Care Administrator

225c - Additional Assessment

Regulations

2600.

225.c. The resident shall have additional assessments as follows:

- 1. Annually.

Description of Violation

Resident #1's most recent assessment was completed on 12/13/2018.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Attached

Pages 3A & 2B of 4

Legal Entity Representative

Donielle Smarte-Dukery
Signature

Donielle Smarte-Dukery ACHA 4-28-20
Printed Name and Title Date

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5/5/20
(Date)

Plan of correction implementation status as of

5/5/20
(Date)

Implemented

Not Implemented

The above plan of correction was approved by

GE
(Initials)

Violation 2600 225.c.

1. Why did it happen?

The violation occurred because the facility did not complete all necessary requirements of the above regulation that indicates an additional assessment, annual, is to be completed. This violation occurred because the facility did not have a tracking tool implemented to monitor for compliance.

2. What do we do right now to fix the problem?

A new assessment was completed for Resident #1 on 4-7-20

3. How do we prevent this from happening again?

In order to monitor for compliance the Personal Care Nurse Manager will perform audits on every Personal care resident to ensure that an annual assessment is performed by 5-3-20

The Personal Care Nurse Manager will implement a spread sheet indicating the residents name, date of last annual assessment, date next annual assessment is due, and a column indicating that compliance was achieved by 5-3-20

4. In order to prevent the violation from reoccurring:

The Personal Care Nurse Manager and Personal Care Administrator will review the spread sheet monthly to audit compliance and ensure annual assessments are completed per the regulation.

5. Actions needed to maintain:

The Personal Care Nurse Manager and Personal Care Administrator will review the spread sheet monthly to audit compliance. If any audits reveal that an assessment is due within the next 30 days, the Personal Care Nurse Manager will complete the assessment to ensure compliance. The Personal Care Nurse Manager and Personal Care Administrator will review assessments as completed for compliance per the regulation.

Patricia Shasta-Dutery 4-28-20
Kelly Steen SA 4-28-20

227c - Support Plan Revision

Regulations

2600.

227.c. The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.

Description of Violation

Resident #1's last support plan was completed on 12/20/2018.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Attached

Pages 4A and 2B of 4

Legal Entity Representative

Donette Smarte-Dukey
Signature

Donette Smarte-Dukey RCHA
Printed Name and Title

4/28/20
Date

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(Date)

Plan of correction implementation status as of 5/5/20
(Date)

Implemented

Not Implemented

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(Initials)

Violation 2600 227.c.

1. Why did it happen?

The violation occurred because the facility did not complete all necessary requirements of the above regulation that indicates a support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment. This violation occurred because the facility did not have a tracking tool implemented to monitor for compliance.

2. What do we do right now to fix the problem?

The support plan was completed for Resident #1 on 4-7-20

3. How do we prevent this from happening again?

In order to monitor for compliance the Personal Care Nurse Manager will perform audits on every Personal care resident to ensure that support plans are revised within 30 days of completion of an annual assessment or upon changes in the resident's needs as indicated on the current assessment by 5-3-20

The Personal Care Nurse Manager will implement a spread sheet indicating the residents name, date of last annual assessment, date next annual assessment is due, date support plan was completed, and a column indicating that compliance was achieved.

4. In order to prevent the violation from reoccurring:

The Personal Care Nurse Manager and Personal Care Administrator will review the spread sheet monthly to audit compliance and ensure support plans are completed within 30 days upon completion of the annual assessments or upon changes in the resident's needs as indicated on the current assessment per the regulation.

5. Actions needed to maintain:

The Personal Care Nurse Manager and Personal Care Administrator will review the spread sheet monthly to audit compliance. If any audits reveal that a support plan is due within the next 30 days, the Personal Care Nurse Manager will complete the support plan to ensure compliance. The Personal Care Nurse Manager and Personal Care Administrator will review support plans as completed for compliance per the regulation.

Patricia Amato-Durkin, Administrator 4-28-20
Heley Sheel SR 4-28-20