



Sent via e-mail [robertsj@gmail.com; sueflowerscv@gmail.com]

MAILING DATE: July 17, 2020

Mr. Jim Roberts
Director
C.R.O.S.S., Inc.
712 Pinola Road
Shippensburg, Pennsylvania 17257

RE: Cumberland Vista
1073 York Road
Dillsburg, Pennsylvania 17019
Certificate #: 310280

Dear Mr. Roberts:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Office of Long-term Living) review on January 16, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Gloria Emick

Gloria Emick
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: CUMBERLAND VISTA

License Number: 31028

Address: 1073 YORK ROAD,, DILLSBURG, PA 17019

County: CUMBERLAND

Region: CENTRAL

Administrator

Name: Susan Flowers

Phone: 7174322822

Email: ROBERTSJ@GMAIL.COM

Legal Entity

Name: C.R.O.S.S.,INC.

Address: 712 PINOLA ROAD, SHIPPENSBURG, PA, 17257

Certificate(s) of Occupancy

Type: C-2 LP

Date: 02/24/2000

Issued By: Labor and Industry

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 8

Waking Staff: 6

Inspection

Type: Full

BHA Docket #:

Notice: Unannounced

Reason: Renewal

Inspection Dates and Department Representative

01/16/2020 - On-Site: Hope O'Pake

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 8

Residents Served: 8

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 4

Are 60 Years of Age or Older: 4

Diagnosed with Mental Illness: 4

Diagnosed with Intellectual Disability: 8

Have Mobility Need: 0

Have Physical Disability: 1

26a - Quality Management Plan

Regulations

2600.

26.a. The home shall establish and implement a quality management plan.

Description of Violation

The home's minutes for the most recent quality management plan review was dated December 13, 2018.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Plan to immediately correct the citation for regulation 26 a.: A Quality Management Plan for 2019 was reviewed and updated on December 13, 2018.(Attachment 1) A quality Management Plan for 2020 was reviewed and updated in December 2019. This was written on the last sentence of the plan. We had decided to not use a sign off sheet.(Attachment 2). The plan again was reviewed and signed off by the members of the team at Cumberland Vista(Attachment)

Plan to assure Long term compliance with regulation 26.a: A sign off will be implemented again to review and update the Quality Management Plan.

Legal Entity Representative

Susan Flowers
Signature

Susan Flowers, Administrator 2-10-20
Printed Name and Title Date

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The above plan of correction is approved as of 4/16/20
(Date)

Plan of correction implementation status as of 4/16/20
(Date)

Implemented

Not Implemented

The above plan of correction was approved by GE
(Initials)

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Description of Violation

The home's furnace was not inspected in 2019.

Plan of Correction (POC)


(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Plan to Immediately correct the violation 126a.: A phone call was made to Keystone Oil Company on 1-16-20 to schedule the furnace inspection. The earliest opening that they had was March 23, 2020 between 8 AM and 12 PM. The filters for the furnace units are checked monthly and changed if necessary following the guidelines at the top of the attachment.(Attachment 4,5,6)

Plan to assure Long Term compliance of regulation 126a: 4 months prior to date of inspection needed, a reminder will be placed on the administrative calendar and calendar will be set to provide notifications to emails and phones that an appointment needs to be set.

5-13-2020 Addendum to the Plan to correct the violation: Keystone Oil Company called at the beginning of the Pandemic to cancel the furnace cleaning and rescheduled for June 2, 2020. The oil company came out twice in April to correct a problem with the furnace shutting off and requiring the reset button to be pushed to restart. This was after 2 power outages. They corrected the problem but were unable to clean the furnace on those visits.

Legal Entity Representative


Signature

Susan Flowers
Printed Name and Title

5-14-20
Date

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The above plan of correction is approved as of 7/17/20 Plan of correction implementation status as of 7/17/20
(Date) (Date)

Implemented
 Not Implemented

The above plan of correction was approved by ÖÖ
(Initials)

252 - Record Content

Regulations

2600.

252. Content of Resident Records - Each resident's record must include the following information:

3. A photograph of the resident that is no more than 2 years old.

Description of Violation

The photograph in Resident #1's record is dated March 28, 2017.

The photograph in Resident #2's record is dated April 1, 2017.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Plan to immediately correct the citation for regulation 252.: The pictures of resident #1 and #2 were taken, printed off and placed in each resident file.(Attachement 7 & 8)

Plan to assure Long Term compliance with regulation 252: A month prior to when the picture renewal will be needed a reminder will be placed on our administrative calendar and notifications will be set up to come to our emails and phones.(attachment 9) 12/29/21

Legal Entity Representative

Susan Flowers
Signature

Susan Flowers, Administrator 2-10-20
Printed Name and Title Date

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The above plan of correction is approved as of 4/16/20
(Date)

Plan of correction implementation status as of 4/16/20
(Date)

Implemented

Not Implemented

The above plan of correction was approved by GE
(Initials)