



Mailing Date: February 25, 2020

Mr. Michael Ligo,
Regional Director
Westmont Woods LP
787 Goucher Street
Johnstown, Pennsylvania 15905

RE: Quality Life Services- Westmont
Certificate #: 332380

Dear Mr. Ligo:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on January 14, 2020 and February 11, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Brett Swanger". The signature is written in a cursive style.

Brett Swanger
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: QUALITY LIFE SERVICES - WESTMONT

License Number: 33238

Address: 787 GOUCHER STREET, JOHNSTOWN, PA 15905

County: CAMBRIA

Region: CENTRAL

Administrator

Name: Mike Ligo

Phone:

Email:

Legal Entity

Name: WESTMONT WOODS LP

Address: 787 GOUCHER STREET, ATTN THERESA THOMAS, JOHNSTOWN, PA, 15905

Certificate(s) of Occupancy

Type: C-1

Date:

Issued By:

Type: C-1

Date: 11/26/2062

Issued By: Labor & Industry

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 29

Waking Staff: 22

Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Complaint

Inspection Dates and Department Representative

01/14/2020 - On-Site: Jason McCloskey

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 34

Residents Served: 27

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 3

Are 60 Years of Age or Older: 20

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 2

Have Mobility Need: 8

Have Physical Disability: 2

Jason McCloskey PCA

Michael Ligo 1/29/2020

127a - Portable Space Heaters

Regulations

2600.
127.a. Portable space heaters are prohibited.

Description of Violation

Room 32 contained a space heater.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

- ① The space heater was removed immediately from the room.
- ② Staff were educated that space heaters are not allowed in the building and to notify administration if any heaters return. Education was completed 1/24/2020
- ③ Audits will be completed once a week times 4 weeks to ensure there are no heaters in the building. Audits will be reported to QA. Audits will be completed 2/10/2020

Legal Entity Representative

Signature *Michael Ligo PCA* Printed Name and Title Michael Ligo PCA Date 1/24/2020

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The above plan of correction is approved as of 1/28/2020 (Date) Plan of correction implementation status as of 2/11/2020 (Date)
 Implemented
 Not Implemented
 The above plan of correction was approved by BAS (Initials)

182c - Medication Administration

Regulations

2600.

182.c. Medication administration includes the following activities, based on the needs of the resident:

Description of Violation

On 1/8/2020, cups containing pre-poured medications were located in the medication cart. Staff person A pre-poured the medications to be administered to the residents later.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

- ① The employee that was observed pre-pouring was instructed immediately to dispose of the meds and instructed to pop individually the Employee no longer works for the home.
- ② The staff were educated that pre-pouring is never permitted and to Notify Administration if pre-pouring is observed. Education was completed 1/24/2020.
- ③ Audits are being completed @ shift times 4 weeks to ensure medications are not pre-poured. the Audits will then be reported to QA. Audits will be completed 2/10/2020

Legal Entity Representative

[Handwritten Signature]

Michael Ligo PCT 1/24/2020

Signature

Printed Name and Title

Date

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183b - Meds and Syringes Locked

Regulations

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

The following residents were observed to have the listed over-the-counter (OTC) medications that were unsecured in the residents' unlocked and unattended rooms:

- Resident 1 had a 100 count bottle of 650mg Tylenol Arthritis pain relief, a 225 count bottle of 500 mg Tylenol, a 100 count bottle of Acidophilus capsules, a box of Salon Pas pain-relieving patches, a .9 oz tube of hemorrhoid cream, a 1.8 oz tube of hemorrhoid cream and two 3 oz tubes of Aspercreme topical cream.
- Resident 2 had a 100 gram tube of Diclofenac Sodium Topical Gel 1%.
- Resident 3 had a Gaviscon Extra Strength Antacid Original 100 count chewables

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

- ① The residents and all staff were educated that all medications must be secured in the provided locked bedside table if they are kept in the room. Education completed 1/9/2020.
- ② Medications were secured immediately on 1/14/2020
- ③ Audits are being completed once a week times 4 weeks to ensure medications are secure and locked. Audits will be reported to QA. Audits will be completed 2/10/2020

Legal Entity Representative

Signature  Printed Name and Title Michael Ligo PCA Date 1/29/2020

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