



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**Mailing Date: January 16, 2020**

Mr. David Gentry  
Chief Financial Officer  
Menno Haven Inc.  
2011 Scotland Avenue  
Chambersburg, Pennsylvania 17201

RE: Menno Haven Memory Care-1  
700 North Penn Hall Drive  
Chambersburg, Pennsylvania 17201  
License #: 335121

Dear Mr. Gentry:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department), licensing inspections on January 7, 2019 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is:  
Acceptable - All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

If you need assistance, please contact me at 717-418-9656 or email at [bswanger@pa.gov](mailto:bswanger@pa.gov).

Sincerely,

A handwritten signature in blue ink that reads "Brett Swanger".

Brett Swanger  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary

## Violation Report

### Facility Information

Name: *MENNO HAVEN MEMORY CARE 1*

License Number: *33512*

Address: *700 NORTH PENN HALL DRIVE, CHAMBERSBURG, PA 17201*

County: *FRANKLIN*

Region: *CENTRAL*

### Administrator

Name: *BRITTANY WENTZ*

Phone: *717-261-4196*

Email: \_\_\_\_\_

### Legal Entity

Name: *MENNO HAVEN INC*

Address: *2011 SCOTLAND AVENUE, CHAMBERSBURG, PA, 17201*

### Certificate(s) of Occupancy

Type: *R-4*

Date: *06/21/2019*

Issued By: *Greene Township*

### Staffing Hours

Resident Support Staff: *10*

Total Daily Staff: *30*

Waking Staff: *23*

### Inspection

Type: *Full*

BHA Docket #:

Notice: *Unannounced*

Reason: *Renewal*

### Inspection Dates and Department Representative

*01/07/2020 - On-Site: Michael Showers*

### Resident Demographic Data as of Inspection Dates

#### General Information

License Capacity: *15*

Residents Served: *10*

#### Secured Dementia Care Unit

In Home: *Yes*

Area: *Memory Care 1*

Capacity: *15*

Residents Served: *10*

#### Hospice

Current Residents: *1*

#### Number of Residents Who:

Receive Supplemental Security Income: *0*

Are 60 Years of Age or Older: *10*

Diagnosed with Mental Illness: *0*

Diagnosed with Intellectual Disability: *0*

Have Mobility Need: *10*

Have Physical Disability: *1*

103e - Left Overs

Regulations

2600.

103.e. Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated.

Description of Violation

There was an uncovered, unlabeled and undated slice of lemon meringue pie and an uncovered, unlabeled and undated dish of kidney beans and chick peas inside the Victory Ultra Spec refrigerator in the kitchen.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

In accordance with Regulation 103e Food Removal. Education for all staff on correctly storing and labeling all food items that are placed back into the refrigerator. Will take Place by January 23rd. Daily audits will occur for the next 3 months to ensure food is being properly labeled and dated and to prevent reoccurrence.

Legal Entity Representative

*Brittany Wentz*  
Signature

Brittany Wentz Memory Care Director 1/16/2020  
Printed Name and Title Date

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The above plan of correction is approved as of 1/16/2020 Plan of correction implementation status as of \_\_\_\_\_  
(Date) (Date)

The above plan of correction was approved by BAS  Implemented  
(Initials)  Not Implemented

105g - Lint Removal and Duct Cleaning

Regulations

2600.

105.g. To reduce the risks of fire hazards, lint shall be removed from the lint trap and drum of clothes dryers after each use. Lint shall be cleaned from the vent duct and internal and external ductwork of clothes dryers according to the manufacturer's instructions.

Description of Violation

There was a large accumulation of white lint inside the Speed Queen Commercial Dryer in the main laundry room of the home. The machine was not in use at the time of the observation.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

In accordance with Regulation 105g Lint Removal and Duct Cleaning, the home has placed signage on both dryers. Director will educate all team members on the importance of lint removal from dryers. Education will be completed by January 23rd. Daily audits will occur for the next 3 months to ensure lint is being removed and compliance is maintained.

Legal Entity Representative

*Brittany Wentz*  
Signature

Brittany Wentz Memory Care Director 1/16/2020  
Printed Name and Title Date

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