



**Sent via e-mail kricketts@kal.kendal.org
February 12, 2020**

Ms. Kerri M. Ricketts
Personal Care Administrator
Kendal Crosslands Communities, Inc.
P.O. Box 100
Kennett Square, Pennsylvania 19348

RE: Kendal at Longwood
Cumberland House
License #: 185730

Dear Ms. Ricketts:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on January 7, 2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Shawn Parker

Shawn Parker
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: KENDAL AT LONGWOOD

License Number: 18573

Address: P.O. BOX 100, CUMBERLAND HOUSE,, KENNETT SQUARE, PA 19348

County: CHESTER

Region: SOUTHEAST

Administrator

Name: Kerri Ricketts

Phone: 6103885010

Email: KRICKETTS@KAL.KENDAL.ORG

Legal Entity

Name: KENDAL-CROSSLANDS COMMUNITIES, INC.

Address: P.O. BOX 100, KENNETT SQUARE, PA, 19348

Certificate(s) of Occupancy

Type: C-2 LP

Date: 06/17/1997

Issued By: PA L&I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 60

Waking Staff: 45

Inspection

Type: Full

BHA Docket #:

Notice: Unannounced

Reason: Renewal

Inspection Dates and Department Representative

01/07/2020 - On-Site: Alexander Goldstein, Sandra Wooters, Christina Eberhart

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 62

Residents Served: 59

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 1

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 49

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 1

Have Physical Disability: 0

85d - Trash Receptacles

Regulations

2600.

85.d. Trash in kitchens and bathrooms shall be kept in covered trash receptacles that prevent the penetration of insects and rodents.

Description of Violation

On 1/7/19 at 11:05 am there was an uncovered, unattended, recycling bin in the kitchenette across from the dining room.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

At the time of the violation recycling bins were removed from the area. On January 9th, 2020 recycling bins with lids were purchased. Education was provided to staff members. Education was provided to residents at our dialouge meeting on 1/20/2020 related to the need for the lid on the recycling bin. see attachment A

Administrator or designee will ensure trashcans in kitchens and bathrooms are covered at all times. SP 01-27-2020

Legal Entity Representative

Keppi Ricketts
Signature

Keppi Ricketts PCA
Printed Name and Title

1/27/2020
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 01-27-2020
(Date)

Plan of correction implementation status as of 01-27-2020
(Date)

The above plan of correction was approved by SP
(Initials)

Implemented
 Not Implemented

96a - First Aid Kit

Regulations

2600.

96.a. The home shall have a first aid kit that includes nonporous disposable gloves, antiseptic, adhesive bandages, gauze pads, thermometer, adhesive tape, scissors, breathing shield, eye coverings and tweezers.

Description of Violation

The first aid kit on Bus #7 did not have scissors, a thermometer, adhesive tape, tweezers, or eye coverings.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

At the time of violation Personal care administrator spoke to the transportation manager to have the first aid corrected and placed back into van #7. A new check list was created and implemented on January 8, 2020 to check each first aid kit daily to make sure all items are in the first aid kit. If the first aid kit does not have the correct items available the staff person will refill the first aid kit before the vehicle leaves the facility. Education provided to staff. See attachment B

Legal Entity Representative

Kerri Ricketts
Signature

Kerri Ricketts PCA
Printed Name and Title

1/22/2020
Date

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(Date)

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(Date)

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(Initials)

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103e - Left Overs

Regulations

2600.

103.e. Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated.

Description of Violation

At 11:04 am, 2 cups of unknown substances were observed in the freezer in the kitchenette across from the resident's dining room. The cups were not labeled. In the dry storage kitchen there was a bag of opened dates without a marking for the date the package was opened.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

At the time of of the violation items were removed from the freezer and the dry storage. A new check list was implemented on January 9, 2020 to check refrigerators and freezers each shift. Culinary service management members will check storage areas daily and complete a deep inspection on Sunday and will complete a check list. Compliance with the results of the shift/daily inspections will be reported at our quartly Quality assurance meetings for 12 months. Education provided to culinary staff. See attachment C

C. 1
C. 2

Legal Entity Representative

Kerri Pickett PCA
Signature

Kerri Pickett PCA
Printed Name and Title

1/27/2020
Date

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227a - Support Plan 30 Days

Regulations

2600.

227.a. A resident requiring personal care services shall have a written support plan developed and implemented within 30 days of admission to the home. The support plan shall be documented on the Department's support plan form.

Description of Violation

Resident #1 was admitted on 11/26/2019; however, the resident's initial support plan was not completed until 12/27/2019. Resident #2 was admitted on 5/1/2019; however, the resident's initial support plan was not completed until 5/31/19.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

For the resident RASP staff was counting from the first full day of admission. Ex: if a resident was admitted on the January 1st, 2020 staff started counting the 30 days on the 2nd. We will now start on the day of admission. The personal care manager will audit for compliance and report the results at the quarterly quality assurance meeting for 12 months. Education provided for direct care staff.

Legal Entity Representative

Kevin Ricketts
Signature

Kevin Ricketts PCA
Printed Name and Title

1/27/2020
Date

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