



Sent via e-mail [dkiehl@bv.org]

MAILING DATE: April 15, 2020

Ms. Dixie L. Kiehl
Personal Care Home Administrator
Brethren Village
3001 Lititz Pike
Lancaster, Pennsylvania 17543

RE: Brethren Village – Terrace Crossing
Certificate #: 328270

Dear Ms. Kiehl:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Office of Long-term Living) review on January 6 and 7, 2020, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Gloria Emick

Gloria Emick
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: *BRETHREN VILLAGE - TERRACE CROSSING*
Address: *P.O.BOX 5093, 3001 LITITZ PIKE,, LANCASTER, PA 17606*
County: *LANCASTER* Region: *CENTRAL*

License Number: *32827*

Administrator

Name: *Dixie Kiehl* Phone: *7175692657* Email: *DKIEHL@BV.ORG*

Legal Entity

Name: *BRETHREN VILLAGE*
Address: *PO BOX 5093, 3001 LITITZ PIKE, LANCASTER, PA, 17606*

Certificate(s) of Occupancy

Type: *Other* Date: *08/27/2010* Issued By: *Manheim Twp.*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *87* Waking Staff: *65*

Inspection

Type: *Full* Reason: *Renewal* BHA Docket #: Notice: *Unannounced*

Inspection Dates and Department Representative

01/06/2020 - On-Site: Douglas Hoover, Jason McCloskey
01/07/2020 - On-Site: Douglas Hoover, Jason McCloskey

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *98* Residents Served: *62*

Secured Dementia Care Unit

In Home: *Yes* Area: *Westbury Terrace* Capacity: *26* Residents Served: *25*

Hospice

Current Residents: *1*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *62*
Diagnosed with Mental Illness: *1* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *25* Have Physical Disability: *0*

17 - Record Confidentiality

Regulations

- 2600.
17. Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

Description of Violation

On 1/7/2020, there were two unattended binders labeled, "Terrace Crossing Dietary Communication Log Book" on the 3rd and 4th floor kitchen counters. The 4th floor binder had a medical evaluation, dated 9/9/2019 for Resident #1, and a cover sheet with the social security number, date of birth and medical diagnosis for Resident #2. The 3rd floor binder had confidential dietary information for Resident #3.

These binders were accessible to visitors and residents.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Immediately: Dining Supervisor removed all private information from the binders. The binders are now in a locked drawer in each kitchen.

Ongoing: Effective 2/4/2020 Dietary Supervisor will place dietary reports from QuickMar (EMR) which contains the dietary needs and orders of Residents in binders for all staff. Reports will be updated weekly. Report does not contain any of the Resident's private information. (See Attached) Binders will be stored in a locked drawer in each kitchen.

Legal Entity Representative


Signature

Dixie L. Kiehl
Printed Name and Title

2/6/2020
Date

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The above plan of correction is approved as of 4/14/20
(Date)

Plan of correction implementation status as of 4/14/20
(Date)

The above plan of correction was approved by GE
(Initials)

Implemented
 Not Implemented

127a - Portable Space Heaters

Regulations

2600.
127.a. Portable space heaters are prohibited.

Description of Violation

On 1/6/2020, there was a small unplugged, white portable space heater on the top shelf of the 4th floor nursing station. The unit was labeled "#210" and "BV Maint." with a black marker.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Immediate: Space Heater was removed from the building by Administrator. Administrator searched building to ensure no other heaters were found.

Ongoing: Administrator provided education to all Maintenance and TC Staff members regarding this regulation (see attached) Administrator will hold a quarterly "Survey Ready" meeting which includes Staff from Maintenance, Dining, Housekeeping, as well as TC Staff to review regulations and any issues to ensure compliance. First meeting will be held March 25, 2020.

Legal Entity Representative

Dixie L. Kiehl
Signature

Dixie L. Kiehl
Printed Name and Title

2/6/2020
Date

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