



MAILING DATE: January 21, 2020

Ms. Honey Nunez  
Owner / Administrator  
Paraclete Group, LLC  
421 Cottage Lane  
Monroeville, Pennsylvania 15146

RE: George's Personal Care Home  
108 Water Street  
New Stanton, Pennsylvania 15672  
Certificate #: 440570

Dear Ms. Nunez:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department), licensing inspections on November 26, 2019 and November 27, 2019, of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is:  
Acceptable - All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,

A handwritten signature in black ink that reads "L. Mazza". The signature is fluid and cursive.

Larry Mazza  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary

1/3/2020

## Violation Report

Western Region Field Office  
Bureau of Human Services Licensing

## Facility Information

Name: *GEORGE'S PERSONAL CARE HOME*  
Address: *108 WATER STREET,, NEW STANTON, PA 15672*  
County: *WESTMORELAND*                      Region: *WESTERN*License Number: *44057*

## Administrator

Name: *Honey Nunez*                      Phone: *7249259708*                      Email: *GEORGENHONEY@YAHOO.COM*

## Legal Entity

Name: *PARACLETE GROUP LLC*  
Address: *421 COTTAGE LANE, MONROEVILLE, PA, 15146*

## Certificate(s) of Occupancy

Type: *C-2 LP*                      Date: *04/06/1995*                      Issued By: *Dept L&I*

## Staffing Hours

Resident Support Staff: *0*                      Total Daily Staff: *18*                      Waking Staff: *14*

## Inspection

Type: *Full*                      BHA Docket #:                      Notice: *Unannounced*  
Reason: *Renewal*

## Inspection Dates and Department Representative

*11/26/2019 - On-Site: Amy Duncan, Desmond Grace*  
*11/27/2019 - On-Site: Amy Duncan*

## Resident Demographic Data as of Inspection Dates

## General Information

License Capacity: *18*                      Residents Served: *18*

## Secured Dementia Care Unit

In Home: *No*                      Area:                      Capacity:                      Residents Served:

## Hospice

Current Residents: *0*

## Number of Residents Who:

Receive Supplemental Security Income: *13*                      Are 60 Years of Age or Older: *16*  
Diagnosed with Mental Illness: *16*                      Diagnosed with Intellectual Disability: *2*  
Have Mobility Need: *0*                      Have Physical Disability: *0*

3c - Post Current License

Regulations

2600.

3.c. The personal care home shall post the current license, a copy of the current license inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

Description of Violation

On 11/26/19 and 11/27/19, the home did not have a copy of the current licensing inspection summary, dated 2/28/19, posted in a conspicuous and public place in the home.

REPEAT VIOLATION: 2/28/2019

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator posted a copy of the current licensing inspection summary dated 2/28/19 before state inspector left the facility. She also made one extra copy of the current license inspection summary and is permanently attached (tied with string) to the metal divider located on the top of the cabinet in the dining room to prevent the repeat violation.

In the future, administrator will repeat making one extra copy and will permanently attached (tied with string) the extra copy to the metal divider located on the top of the cabinet in the dining room once the current license inspection summary issued by the department receive to prevent the repeat violation.

Attached checklist and picture.

Administrator will check monthly to make sure the current and 3 yrs license inspection summary are kept on the metal divider located on the top of cabinet in the dining room.

Legal Entity Representative

Signature 


Printed Name and Title Honey Nunez Administrator

Date 1/14/20

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 1/15/2020  
(Date)

Plan of correction implementation status as of \_\_\_\_\_  
(Date)

The above plan of correction was approved by   
(Initials)

- Implemented
- Not Implemented

5a1 - DHS Access

Regulations

2600.

5.a. The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to:

- 1. Agents of the Department.

Description of Violation

On 11/26/19 at 9:45 am, agents of the Department requested access to 4 resident records. At 9:55 am, only 1 resident record was provided. Staff member A, the home's administrator, indicated the remaining resident records were at an off-site location.

On 11/26/19 at 9:35 am, 10:15 am and 11:50 am, agents of the Department requested access to 5 staff records. However, at 12:47 pm, only 1 staff record was provided. Staff member A indicated the remaining staff records were at an off-site location.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

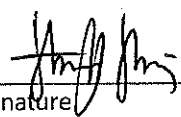
Administrator brought residents and staff records back into the facility last 11/27/19 while inspector was still inspecting the facility.

Residents and staff records are now in the facility locked in metal cabinet.

Administrator organized, double checked and arranged all residents and staff records.

Administrator will not, never again removed resident(s) and staff records in the facility.

Legal Entity Representative

Signature 

Printed Name and Title Honey Nunez Administrator

Date 12/27/19

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The above plan of correction is approved as of 1/6/2020  
(Date)

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(Date)

The above plan of correction was approved by LJM  
(Initials)

- Implemented
- Not Implemented

25c2 - Fee Schedule

Regulations

2600.

25.c. At a minimum, the contract must specify the following:

- 2. A fee schedule that lists the specify the following: actual amount of allowable resident charges for each of the home's available services.

Description of Violation

Resident #2 was admitted to the home on 5/1/18. Resident #2's resident-home contract, dated 5/1/18, does not include the original fee schedule of actual amounts charged for available services. Staff person A, the home's administrator, indicated page 1 of the resident's contract, which includes the monthly room and board rate, is replaced when a cost of living adjustment increases the amount of room and board.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

**Administrator corrected resident #2 home contract and put the original fee that was agreed by administrator and resident on the day of admission. Also all residents contract was checked to make sure the original contract on the day of admission is complete.**

**In the future, the administrator will keep all the pages of the original contract, will not remove the original fee, and will only do addendum when a cost of living adjustment increases.**

**Checklist attached and copy of contract with original fee was sent by mail on 1/13/20.**

**Administrator will check monthly to make sure resident(s) original fee on the day of admission is kept and all the pages of the resident(s) contract is complete.**

Legal Entity Representative

  
Signature

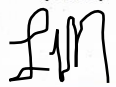
*Honey Nunz Administrator*  
Printed Name and Title

*1/14/20*  
Date

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- Not Implemented

65g - Annual Training Content

Regulations

2600.

65.g. Direct care staff persons, ancillary staff persons, substitute personnel and regularly scheduled volunteers shall be trained annually in the following areas:

1. Fire safety completed by a fire safety expert or by a staff person trained by a fire safety expert. Videos prepared by a fire safety expert are acceptable for the training if accompanied by an onsite staff person trained by a fire safety expert.

Description of Violation

Staff person B, hired on 10/14/16, did not receive training in fire safety completed by a fire safety expert or by a staff person trained by a fire safety expert during the 2018 training year.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Staff person B was trained during the 2019 training year by the administrator that was trained by the fire safety expert. Attached documentation.

Administrator will train all staff about fire safety on Friday 01/17/20, and will email the documentation to the state supervisor after the training on the same day.

Administrator will check monthly the staff's fire safety training and documentation. Also make sure all staff get their annual fire safety training, document the length of the course of training, and check to make sure staff signed after their training.

Immediately: A designated staff person shall develop and implement a system to ensure all direct care staff persons receive training on all topics specified in 2600.65f during each established training year. Documentation of the training shall be kept in accordance with 2600.65i. 1/15/2020

*LM*

Legal Entity Representative

*[Signature]*  
Signature

Honey Nune Administrator  
Printed Name and Title

1/14/20  
Date

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(Initials)

- Implemented
- Not Implemented

65i - Training Record

Regulations

2600.

65.i. A record of training including the staff person trained, date, source, content, length of each course and copies of any certificates received, shall be kept.

Description of Violation

The record of training for the fire safety training completed on 10/15/18 does not include the length of the course.

REPEAT VIOLATION: 2/28/2019

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

All staff was trained last October 1, 2019 but forget to document the length of the course. Administrator will train all staff about fire safety on Friday 01/17/20, and will email the documentation to the state supervisor after the training on the same day.

Fire safety training shall only be conducted by a fire safety expert or a staff person trained by a fire safety expert. 1/15/2020

Administrator will check monthly the staff's fire safety training and documentation. Also make sure all staff get their annual fire safety training, document the length of the course of training, and check to make sure staff signed after their training. Administrator also updated the annual fire safety training to prevent the repeat violation. There's a note on the first sentence to not to forget to document the start time and another note at the end of the training procedures to not to forget to document the hour(s) used of fire safety training.

The monthly checks shall also include a check of all staff training to ensure all records of training include all information specified in 2600.65i.

1/15/2020 *LM*

*LM*

Legal Entity Representative

*[Signature]*  
Signature

*Honey Nune Aminishah*  
Printed Name and Title

*1/15/20*  
Date

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(Date)

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(Initials)

- Implemented
- Not Implemented

81b - Resident Personal Equipment

Regulations

2600.

81.b. Wheelchairs, walkers, prosthetic devices and other apparatus used by residents must be clean, in good repair and free of hazards.

Description of Violation

On 11/26/19, there was an uncovered enabler bar present on resident #5's bed, with openings measuring approximately 4" x 6 1/2" at the top, and 4" x 12" at the bottom, posing a potential entrapment hazard.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Resident #5 uncovered enabler bar is now covered and free of hazard.  
Attached picture of resident #5 covered enabler bar.

The administrator will check monthly the enabler bar of resident #5 to make sure it is covered. In the future, the home will make cover first before letting the resident(s) use their enabler bar. Currently, only resident #5 uses enabler bar. Attached checklist.

Legal Entity Representative

Signature 

Printed Name and Title Honey Nune Administrator

Date 1/14/20

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(Date)

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The above plan of correction was approved by LN  
(Initials)

- Implemented
- Not Implemented

85a - Sanitary Conditions

Regulations

2600.  
85.a. Sanitary conditions shall be maintained.

Description of Violation

On 11/26/19 at 10:34 am, an unknown brown liquid was present on the bottom of the refrigerator, located in the office.

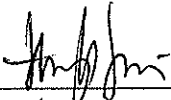
Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator cleaned the brown liquid that was present on the bottom of the refrigerator located in the office.

Checklist made for staff to clean the refrigerators daily (one located in the office and the other one in the living room) to maintain sanitary conditions.

Legal Entity Representative

  
Signature

Honey Viverz Administrator  
Printed Name and Title

12/27/19  
Date

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(Date)

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(Date)

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(Initials)

- Implemented
- Not Implemented

95 - Furniture and Equipment

Regulations

2600.

95. Furniture and Equipment - Furniture and equipment must be in good repair, clean and free of hazards.

Description of Violation

Resident #4's bedroom dresser is missing a drawer.

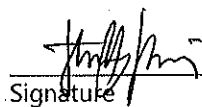
Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator found resident #4's bedroom dresser missing drawer hidden under his bed. It was put back on resident #4's dresser. Attached picture.

Administrator will check weekly to make sure furniture and equipment like bedroom dresser must be in good repair, clean and free of hazards.

Legal Entity Representative

  
Signature

Honey Nunez Administrator  
Printed Name and Title

12/27/19  
Date

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(Date)

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(Date)

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(Initials)

- Implemented
- Not Implemented

96a - First Aid Kit

Regulations

2600.

96.a. The home shall have a first aid kit that includes nonporous disposable gloves, antiseptic, adhesive bandages, gauze pads, thermometer, adhesive tape, scissors, breathing shield, eye coverings and tweezers.

Description of Violation

On 11/26/19, the first aid kit, located in the office, did not include tape.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The administrator took the extra tape from the first aid tool box and then put the tape in the home's first aid kit located in the office while state inspector was inspecting the home's first aid kit.

Administrator will check weekly the home first aid kit located in the office to make sure first aid kit is complete.

Legal Entity Representative

  
Signature


Honey Nune Administrator  
Printed Name and Title

12/27/19  
Date

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(Date)

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(Date)

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(Initials)

- Implemented
- Not Implemented

101j7 - Lighting/Operable Lamp

Regulations

2600. 101.j. Each resident shall have the following in the bedroom:  
7. An operable lamp or other source of lighting that can be turned on at bedside.

Description of Violation

On 11/26/19, Resident #3's lamp was located approximately 3 feet from the foot of his bed and could be turned on/off at bedside.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Resident #3's lamp was moved at the resident #3's bedside. Attached picture.

Administrator will check weekly the residents rooms to make sure resident has a bedside lamp.

Legal Entity Representative

Signature:  Printed Name and Title: Honey Nunez Administrator Date: 12/27/19

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The above plan of correction is approved as of 1/6/2020 (Date) Plan of correction implementation status as of (Date)  
The above plan of correction was approved by LIM (Initials)  Implemented  Not Implemented

102i - Soap Dispenser

Regulations

2600.

102.i. A dispenser with soap shall be provided within reach of each bathroom sink. Bar soap is not permitted unless there is a separate bar clearly labeled for each resident who shares a bathroom.

Description of Violation

On 11/26/19, there was a used, unlabeled bar of soap in the medicine cabinet in the ground floor large common shower room.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator disposed the unlabelled bar of soap after the state inspector left the facility. The next day, administrator checked all bar of soap to make sure it is label by resident name. Administrator will no longer buy a bar of soap for the residents and will only buy liquid body wash for residents now and ongoing. Currently, no resident from the facility that will buy their own body wash, even the resident's family or friends. In the future, we will inform the new resident(s) that we will only use liquid body wash.

Immediately: A designated staff person shall inspect the home weekly to ensure there are no unlabeled bars of soap present. 1/15/2020

LJM

Legal Entity Representative

  
Signature

Honey Nunez Administrator  
Printed Name and Title

1/15/20  
Date

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The above plan of correction is approved as of 1/15/2020  
(Date)

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(Date)

The above plan of correction was approved by LJM  
(Initials)

- Implemented
- Not Implemented

103f - Refrigerator/Freezer Temps

Regulations

2600.

103.f. Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

Description of Violation

On 11/26/19 at 10:33 am and at 2:50 pm, the temperature in the freezer, located in the office, was 10 degrees Fahrenheit.

On 11/26/19 at 10:33 am, no thermometer was present in the refrigerator, located in the office.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator purchased 4 refrigerator/freezer thermometer and put the 1 new in the freezer located in the office. Also put the other 1 new thermometer in the refrigerator located in the office. Attached receipt.

Administrator checked the new freezer thermometer and it is below 0 °F, and the refrigerator thermometer is below 40 °F. Attached pictures.

The extra 2 thermometers is for future use in case one of the refrigerator/freezer thermometers doesn't work.

Staff to check daily the thermometers in refrigerators and freezers to make sure that the freezer(s) is below 0 °F and the refrigerator(s) is below 40 °F.

Staff to check daily to make sure that there is a thermometer in refrigerators and freezers to check the temperature daily. Checklist attached.

Legal Entity Representative

Signature 


Printed Name and Title Honey Nunez Administrator

Date 1/14/20

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Plan of correction implementation status as of (Date)

The above plan of correction was approved by  (Initials)

- Implemented
 Not Implemented

107c - Food/Water 3 Day Supply

Regulations

2600.

107.c. The home shall maintain at least a 3-day supply of nonperishable food and drinking water for residents.

Description of Violation

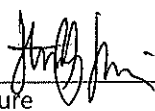
On 11/26/19, the home served 18 residents, requiring 54 gallons of emergency drinking water to be available; however, the home had no water available in the home. The home does not have a contract with a local bottled water supplier, which indicates the amount of water that would be delivered, a guarantee the water would be delivered immediately upon request, 24-hours-per-day and a guarantee that the water would be delivered as a priority even in the event of a regional general emergency.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator purchased 60 gallons of emergency drinking water for the residents. The 60 gallons of water are in the basement available immediately in the event of an emergency. Attached pictures & receipt.

Legal Entity Representative

Signature 

Printed Name and Title Tony Danner

Date 12/27/19

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1/6/2020  
(Date)

Plan of correction implementation status as of

\_\_\_\_\_  
(Date)

The above plan of correction was approved by

  
(Initials)

- Implemented
- Not Implemented

126a - Furnace Inspection

Regulations

2600.

126.a. A professional furnace cleaning company or trained maintenance staff person shall inspect furnaces at least annually. Documentation of the inspection shall be kept.

Description of Violation

The home has no documentation indicating the furnaces have been inspected within the past year.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The home's furnace was inspected last 5/15/19 by a professional furnace company. In the future the home will keep the documentation of the furnace inspection annually and ongoing. Attached is the documentation from professional furnace heating and cooling company.

Legal Entity Representative

  
Signature

Honey Nunez Administrator  
Printed Name and Title

12/27/19  
Date

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(Date)

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(Initials)

- Implemented
- Not Implemented

132c - Fire Drill Records

Regulations

2600.

132.c. A written fire drill record must include the date, time, the amount of time it took for evacuation, the exit route used, the number of residents in the home at the time of the drill, the number of residents evacuated, the number of staff persons participating, problems encountered and whether the fire alarm or smoke detector was operative.

Description of Violation

The home's fire drill records for the following dates and times do not include the exact time of the drill in hours and minutes:

\*3/4/19 at 10 am

\*4/4/19 at 2 pm

\*7/24/19 at 9 pm

\*9/16/19 at 12 noon

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Staff or the administrator will accurately document the time of the fire drill test start and the amount of time it took for residents to evacuate.

The staff or the administrators must document the exact time of the fire drill in hours, minutes and seconds. Attached fire drill record and checklist.

Staff or administrator will check the fire drill record monthly to make sure it is accurately documented the exact time in hours, minutes and seconds.

Legal Entity Representative

  
Signature

Honey Nunez Administrator  
Printed Name and Title

1/14/20  
Date

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(Initials)

Implemented  
 Not Implemented

141a 1-10 Medical Evaluation Information

Regulations

2600.

141.a. A resident shall have a medical evaluation by a physician, physician's assistant or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission. The evaluation must include the following:

1. A general physical examination by a physician, physician's assistant or nurse practitioner.
2. Medical diagnosis including physical or mental disabilities of the resident, if any.
3. Medical information pertinent to diagnosis and treatment in case of an emergency.
4. Special health or dietary needs of the resident.
5. Allergies.
6. Immunization history.
7. Medication regimen, contraindicated medications, medication side effects and the ability to self-administer medications.
8. Body positioning and movement stimulation for residents, if appropriate.
9. Health status.
10. Mobility assessment, updated annually or at the Department's request.

Description of Violation

Resident #5's initial medical evaluation, dated 6/21/19, indicates "see attached med list" under the medication addendum section; however, a medications list is not attached.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

**The medication list of resident #5's initial medical evaluation dated 6/21/19 is stapled or attached on resident #5's initial medical evaluation while inspector was still in the facility. Administrator checked all residents' medical evaluation to make sure all medications list attached.**

**Administrator will check monthly all residents' medical evaluation to make sure its completion and medication list is attached.**

Legal Entity Representative

  
Signature

Honey Nunez Administrator  
Printed Name and Title

11/14/20  
Date

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(Initials)

- Implemented
- Not Implemented

141b1 - Annual Medical Evaluation

Regulations

2600.  
141.b.1. A resident shall have a medical evaluation: At least annually.

Description of Violation

Resident #2's most recent medical evaluation was completed on 5/1/18.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The home physician completed resident #2's medical evaluation on 12/19/19.  
Administrator reviewed the medical evaluation of all residents to ensure they are up to date.  
Administrator will use a checklist system noting dates of resident medical evaluation expiration and ensure all residents have medical evaluation annually. Checklist attached.  
Administrator will check monthly the residents RASP and Medical Evaluation.

Legal Entity Representative

Signature [Handwritten Signature] Printed Name and Title Honey Nunn Date 12/27/19

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(Date) (Date)  
The above plan of correction was approved by [Handwritten Initials]  Implemented  
(Initials)  Not Implemented

162c - Menus Posted

Regulations

2600.

162.c. Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

Description of Violation

On 11/26/19 and 11/27/19, there were no menus posted in the home.

REPEAT VIOLATION: 2/28/2019

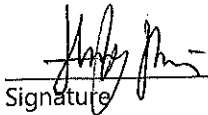
Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator made a menus for the residents 2 months in advance. And made a checklist to prevent repeat violations.

Administrator will check the menu weely to make sure homes current week and the following week menu is posted. Attached picture and checklist.

Legal Entity Representative

  
Signature


Honey Nunez Administrator  
Printed Name and Title

12/27/19  
Date

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(Date)

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(Date)

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(Initials)

- Implemented
- Not Implemented

181c - Self-administration Assessment

Regulations

2600.

181.c. The resident's assessment shall identify if the resident is able to self-administer medications as specified in § 2600.227(e) (relating to development of the support plan). A resident who desires to self-administer medications shall be assessed by a physician, physician's assistant or certified registered nurse practitioner regarding the ability to self-administer and the need for medication reminders.

Description of Violation

Resident #2 is prescribed 10 units of Lañtus Solostar 100 units/ml-Inject subcutaneously every morning and Novolog Flexpen 100 units/ml-Inject subcutaneously before lunch and supper per sliding scale. On multiple dates, including 11/26/19, the resident self-administered his insulin; however, the resident had not been assessed by a physician, physician assistant or registered nurse practitioner regarding as capable of self-administering medications.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

**Resident #2's went to his PCP on 12/19/19. He wants to be assessed by his PCP that he is capable of self administering his insulin. PCP assessed resident #2's that he can self administered his own insulin(s) under staff supervision at all times. PCP script attached.**

**Currently only resident #2 can self administer his insulin under staff supervision in the home. In the future, any new resident(s) are not allowed to self administer their own insulin if there is no notes or order from a health care provider (MD, PA, CRNP, etc..).**

Within 5 days of receipt of the plan of correction: All staff persons qualified to administer medications shall be educated on resident #2's physician orders regarding the self-administration of medication, which includes staff must supervise the resident while the resident self-administers insulin. 1/15/2020 *LM*

Legal Entity Representative

*[Signature]*  
Signature

*Honey Nance Administrator*  
Printed Name and Title

*1/14/20*  
Date

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(Date)

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(Initials)

Plan of correction implementation status as of \_\_\_\_\_ (Date)

- Implemented
- Not Implemented

183b - Meds and Syringes Locked

Regulations

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

On 11/26/19-at 1:05 pm, resident #2's Novolog was unlocked, unattended and accessible in the cabinet in the office area.

On 11/26/19 at 2:10 pm, resident #4's Levemir was unlocked, unattended and accessible in the cabinet in the office area.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Resident #2's Novolog is locked in the med cart on 11/27/19 after state inspector told the administrator to lock the Novolog. Picture attached.

Resident #4's Levemir is locked in the med cart on 11/27/19 after state inspector told the administrator to lock the Levemir. Picture attached.

Staff to check daily each shift to make sure resident #2's Novolog and resident #4's Levemir is locked in the med cart every shift now and ongoing. Staff shall also check daily to ensure all prescription medications, OTC medications, CAM and syringes are kept in an area that is locked. 1/15/2020

LM

Legal Entity Representative

  
Signature

Administrative Home Nurse  
Printed Name and Title

1/14/20  
Date

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(Date)

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- Implemented
- Not Implemented

183c - Refrigerated Meds Locked

Regulations

2600.

183.c. Prescription medications, OTC medications and CAM stored in a refrigerator shall be kept in an area or container that is locked.

Description of Violation

On 11/26/19 at 10:37 am, the following medications were unlocked, unattended and accessible in the refrigerator located in the living room:

\*resident #1's Levemir FlexTouch

\*resident #2's Novolog FlexPen

\*resident #2's Lantus SoloStar

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator properly disposed resident #1's Levemir since she is no longer live in the facility.

Administrator purchased a metal box with lock on 11/29/19, and put resident #2's insulins (Novolog Flexpen and Lantus Solostar). Metal box receipt attached.

Resident #2's Novolog Flexpen and Lantus SoloStar is inside the locked metal box in the refrigerator.

Staff to check <sup>daily 1/15/2020</sup> ~~weekly~~ to make sure resident(s) insulins is in the locked metal box in the refrigerator.

Legal Entity Representative

  
Signature

Honey Nunez Administrator  
Printed Name and Title

1/14/20  
Date

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(Date)

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(Initials)

- Implemented
- Not Implemented



184b - Resident's Meds Labeled

Regulations

2600.

184.b. If the OTC medications and CAM belong to the resident, they shall be identified with the resident's name.

Description of Violation

On 11/26/19, a resealable bag of Miralax, belonging to resident #2, was in the medication cart and was not labeled with the resident's name.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

On 11/26/19, administrator wrote resident #2's name on the resealable miralax. Administrator will check residents medications weekly to ensure OTC, PRN is labeled with the resident's name.

Legal Entity Representative

  
Signature

Honey Nunez Administrator  
Printed Name and Title

12/27/19  
Date

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- Implemented
- Not Implemented

185a - Implement Storage Procedures

Regulations

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

On the following dates and times, resident #4's blood sugar readings on his glucometer did not match the blood sugar readings documented on the resident's November 2019 medication administration record (MAR):

Date / Time	MAR Reading	Glucometer Reading
11/21/19 8:30 pm	178	172
11/24/19 5:00 am	238	235
11/25/19 5:00 am	184	186
11/25/19 3:00 pm	208	180

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

**Staff educated about the importance of accurately documenting the correct blood sugar readings of resident #4. Administrator instructed the staff to check resident #4's glucometer reading 3 times to surely document the correct blood sugar reading on resident's MAR then administer the correct units of insulin to resident #4.**

**Staff to check resident(s) glucometer reading 3 times to surely document the correct blood sugar reading on resident's MAR then administer the correct units of insulin to resident #4. Staff to check resident glucometer reading 3 times to surely document the correct blood sugar reading on resident's MAR, and before the resident administered his own insulin under staff supervision. Immediately: A designated staff person shall review resident MAR's weekly to ensure blood sugars are accurately documented on resident MAR's. 1/15/2020**

*LM*

Legal Entity Representative

*[Signature]*  
Signature

Honey Nunn Administrator  
Printed Name and Title

1/14/20  
Date

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(Date)  
*LM*  
The above plan of correction was approved by \_\_\_\_\_  
(Initials)

Plan of correction implementation status as of \_\_\_\_\_ (Date)  
 Implemented  
 Not Implemented

187a - Medication Record

Regulations

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

Description of Violation

Resident #2 is prescribed Triamcinolone Acetonide 0.5% external cream-Apply to affected area 4 times a day; however, this medication is not indicated on the resident's November 2019 MAR.

On 5/10/19, resident #2 was prescribed Clotrimazole-Betamethason-Apply to affected area topically 2 times a day for 2 weeks. However, this medication is still present on the resident's November 2019 MAR.

Resident #4 is prescribed Humalog 100 U/ml-Inject 6 units subcutaneously 3 times daily and in accordance with sliding scale 4 times a day; 201-250=6U; 251-300=7U; 301-350=8U; 351-400=9U; 401-450=10U. However, the resident's November 2019 MAR does not include the number of units of Humalog administered for the sliding scale coverage daily from 11/1/19 through 11/26/19.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator wrote the Triamcinolone cream on resident #2's November MAR. Called the pharmacy then pharmacy added the new medication on resident #2's December MAR. Administrator wrote discontinued on MAR of resident #2's Clotrimazole cream. The home disposed the cream last May 2019 however, the pharmacy still included the medication on resident #2's MAR every month. Administrator called the pharmacy then they removed the Clotrimazole cream on resident #2's December MAR. Attached December MAR of res. #2. Administrator and staff documented the number of units administered on resident #4's thrice a day starting December 1, 2019. Attached December MAR of resident #4 with the number of units added to his MAR. Staff will check 3 times daily the residents MAR. Make sure new med is added on MAR. Call the pharmacy to remove on MAR the discontinued and finished medication. Document the number of units administered to insulin dependent residents. The monthly MAR delivered should match the CRNP, PA, Physician's, scripts and the delivered medications.

Checklist and MAR copy attached.

Immediately, then monthly thereafter: A designated staff person shall review all resident MARs for accuracy in accordance with prescriber's orders. 1/15/2020

Legal Entity Representative

Signature 

Printed Name and Title Honey Nover Administrator

Date 1/14/20

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(Date)

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- Not Implemented

187b - Date/Time of Medication Admin.

Regulations

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

On 5/10/19, resident #2 was prescribed Clotrimazole-Betamethason-Apply to affected area topically 2 times a day for 2 weeks. However, this medication is still present on the resident's November 2019 MAR and initialed by staff members as administered daily at 8:00 am and 8:00 pm from 11/1/19 through 11/26/19.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The resident #2's Clotrimazole cream was finished and disposed after 2 weeks of prescribed date. Administrator wrote discontinued on November MAR then called pharmacy. Pharmacy remove the Clotrimazole cream on resident #2's MAR. Administrator or staff will check 3 times daily the residents MAR to make sure finished, discontinued med is marked on resident's MAR to prevent from initial mistakes then call pharmacy to request for a new updated resident's MAR. Staff will check 3 times the medications, give to resident before initial on MAR to make sure that staff only initialed the medications that residents took or administered. Checklist attached.

Immediately, then monthly thereafter: A designated staff person shall review all resident MAR's to ensure accurate medication administration documentation. 1/15/2020

*LM*

Legal Entity Representative

*[Signature]*  
Signature

*Honey Nunez Administrator*  
Printed Name and Title

*1/14/20*  
Date

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(Date)

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- Implemented
- Not Implemented

221c - Post Activity Calendar

Regulations

2600.

221.c. A current weekly activity calendar shall be posted in a conspicuous and public place in the home.

Description of Violation

The activity calendar posted on the bulletin board in the dining room is dated February 2019.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator made good for 1 year activity calendar for the residents. Activities attached. The administrator posted the current month of activities and also posted on the top the next months activities. This will be ongoing. Picture attached and checklist. Administrator to check monthly to make sure there is activity calendar posted in dining room bulletin board. weekly 1/15/2020

*LM*

Legal Entity Representative

*[Signature]*  
Signature

*Henry Nunez Administrator*  
Printed Name and Title

*1/14/21*  
Date

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- Implemented
- Not Implemented

224a - Preadmission Screen Form

Regulations

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident #6 was admitted to the home on 4/1/19; however, the resident's preadmission screening form was completed on 2/28/19, which exceeds 30 days prior to admission.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

**Administrator will make sure that the preadmission screening form for the future new resident should be made within 30 days prior to admission so the needs of the resident can be met by the services provided by the home.**

**Administrator will have a checklist for the future new resident to make sure the preadmission screening form is within the 30 days prior to admission.**

Within 5 days of receipt of the plan of correction: A designated staff person shall review all current resident records to ensure each resident has a preadmission screening completed. 1/15/2020

*LM*

Legal Entity Representative

*[Signature]*  
Signature

*Honey Nunez Administrative*  
Printed Name and Title

*1/14/20*  
Date

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(Date)

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(Initials)

- Implemented
- Not Implemented

225c - Additional Assessment

Regulations

2600.  
225.c. The resident shall have additional assessments as follows:  
1. Annually.

Description of Violation

Resident #2's most recent assessment was completed on 5/15/18.

Resident #4's most recent assessment, dated 12/31/18, does not include an assessment for securing transportation.

REPEAT VIOLATION: 2/28/2019

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

**Resident #2's assessment plan was completed by administrator on 12/19/19. Resident #2's assessment plan was sent by mail last 01/13/20.**

**The assessment of resident #4 for securing transportation was corrected and marked by administrator last 12/19/19. 1 copy of resident #4 assessment was sent by mail last 12/27/19.**

Immediately: The home shall develop and implement a system to ensure resident assessments are immediately updated as care needs change. 1/15/2020 *LM*

**Administrator will check monthly all residents assessment to make sure residents have assessment annually to not to repeat the same violations. Checklist attached.**

**Administrator will also use her cell phone for reminders to ensure not to repeat the same violations.**

Within 5 days of receipt of the plan of correction: A designated staff person shall review all resident records to ensure each resident has an assessment completed at least annually. 1/15/2020 *LM*

Legal Entity Representative

*[Signature]*  
Signature

*Honey Nunez, Administrator*  
Printed Name and Title

*1/19/20*  
Date

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(Date)

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(Initials)

- Implemented
- Not Implemented

227d - Support Plan Medical/Dental

Regulations

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident #4's most recent support plan, dated 12/31/18, does not address how the home will assist the resident for the diagnosis of intellectual disability, as indicated on the resident's most recent medical evaluation, dated 12/21/18.

Resident #5's initial support plan, dated 7/6/19, does not address the resident's use of an enabler for transferring in/out of bed.

Resident #6's initial support plan, dated 4/13/19, indicates numerous diagnoses, to include history of CVA, Epilepsy, history of alcoholism and Hypothyroid. However, the plan to meet each need only states, "offer medications".

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

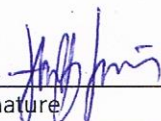
Administrator added on the assessment on how the home assists res. #4's diagnosis of intellectual disability. Res. #4 goes to ARC for activities every Mon., Tues., & Thurs., On Wed., & Fri., res.#4 will go w/ Ms. H from CLC to accompany him w/ shopping, watch movies, mailing or doing some crafts etc.. 1 copy of res. #4 support plan was mailed last 12/27/19.

Administrator updated the support plan of res.#5 from N/A to C that res.#5 will use the enabler if needed in transferring in/out of bed. Res.#5 1copy of updated support plan mailed last 12/27/19.

Administrator added a plan to meet medical needs of each diagnosis of res.#6's initial support plan. Res.#6's support plan was mailed last 12/27/19. Attached to check support plan monthly.

Legal Entity Representative

See Page 31A of 33

Signature 


Printed Name and Title Honey Nune Administrator

Date 1/14/20

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- Implemented
- Not Implemented

227d - Support Plan Medical/Dental

Regulations

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident #4's most recent support plan, dated 12/31/18, does not address how the home will assist the resident for the diagnosis of intellectual disability, as indicated on the resident's most recent medical evaluation, dated 12/21/18.

Resident #5's initial support plan, dated 7/6/19, does not address the resident's use of an enabler for transferring in/out of bed.

Resident #6's initial support plan, dated 4/13/19, indicates numerous diagnoses, to include history of CVA, Epilepsy, history of alcoholism and Hypothyroid. However, the plan to meet each need only states, "offer medications".

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Within 5 days of receipt of the plan of correction: A designated staff person shall review all current support plans for accuracy and ensure they are complete. 1/15/2020 *[Signature]*

Immediately: The home shall develop and implement a system to ensure resident support plans are immediately updated as resident care needs change. 1/15/2020 *[Signature]*

Legal Entity Representative

Signature

Printed Name and Title

Date

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Plan of correction implementation status as of \_\_\_\_\_ (Date)

Implemented

Not Implemented

The above plan of correction was approved by \_\_\_\_\_ (Initials)

227i - Support Plan Accessible

Regulations

2600.  
227.i. The support plan shall be accessible by direct care staff persons at all times.

Description of Violation

On 11/26/19, resident support plans were located at an off-site location and were inaccessible to direct care staff.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator brought residents records, support plan back into the facility last 11/27/19 while inspector still inspecting the facility.  
Residents support plan will stay in the facility now and ongoing. It will be accessible by direct care staff at all times. The designated staff Ms. D will check monthly the residents support plan to make sure it's in the facility and accessible to all direct staff anytime direct staff needed the support plan.

Legal Entity Representative

Signature 


Printed Name and Title Amey Nune Administrator

Date 1/14/20

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Plan of correction implementation status as of \_\_\_\_\_  
(Date)

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(Initials)

- Implemented
- Not Implemented

251b - Record Entries Legible

Regulations

2600.

251.b. The entries in a resident's record must be permanent, legible, dated and signed by the staff person making the entry.

Description of Violation

Correction fluid was used on resident #2's November 2019 MAR, covering over the 11/2/19 and 11/3/19 4:00 pm blood sugar readings.

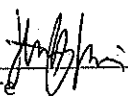
Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator re-educated the staff that correction fluid is not allowed to use to cover documentation but if ever they made mistakes or errors they are allowed to put a line on the word(s) then put error on the top of the word(s).

Attached is the resident #2's December 2019 MAR with the staff very carefully wrote legibly the blood sugar reading of resident #2.

Legal Entity Representative

Signature 

Honey Nunez Administrator  
Printed Name and Title

12/27/19  
Date

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1/6/2020  
(Date)

Plan of correction implementation status as of

(Date)

The above plan of correction was approved by

  
(Initials)

- Implemented
- Not Implemented