



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: Kristin.kahler@hcr-manorcare.com
5658ed@hcr-manorcare.com
Licensure-support@hcr-manorcare.com

MAILING DATE: December 18, 2019

Ms. Kristin Kahler
Executive Director
Arden Courts of Jefferson Hills PA, LLC
333 North Summit Street
Toledo, Ohio 43604

RE: Arden Courts of Jefferson Hills
380 Wray Large Road
Jefferson Hills, Pennsylvania 15025
Certificate #: 435510

Dear Ms. Kahler:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on November 21, 2019, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Jon B. Kimberland".

Jon Kimberland
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: ARDEN COURTS OF JEFFERSON HILLS
Address: 380 WRAY LARGE ROAD,, JEFFERSON HILLS, PA 15025
County: ALLEGHENY **Region:** WESTERN

License Number: 43557

Administrator

Name: Kristin Kahler **Phone:** 412-384-0300 **Email:** 565BED@hcr-manorcare.com

Legal Entity

Name: ARDEN COURTS OF JEFFERSON HILLS PA LLC
Address: 333 NORTH SUMMIT STREET, TOLEDO, OH, 43604

Certificate(s) of Occupancy

Type: C-2 LP **Date:** **Issued By:**

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 103 **Waking Staff:** 77

Inspection

Type: Partial **BHA Docket #:** **Notice:** Unannounced
Reason: Incident

Inspection Dates and Department Representative

11/21/2019 - On-Site: Trish Bartlett

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 60 **Residents Served:** 51

Secured Dementia Care Unit

In Home: Yes **Area:** entire facility **Capacity:** 60 **Residents Served:** 51

Hospice

Current Residents: 10

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 50
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 52 **Have Physical Disability:** 1

15b - Supervisor Plan

Regulations

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation

On 11/12/19 at approximately 1:30 p.m. staff person A, the administrator, was made aware of an allegation of staff to resident sexual abuse involving resident #1. However, the alleged staff person worked with residents unsupervised on 11/12/19 from approximately 1:30 p.m. to 3:00 p.m.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 2A of 3

see attached

Legal Entity Representative

Kristin Kahler
Signature

Kristin Kahler, Exec. Dir. *12-13-19*
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 12/16/19
(Date)

Plan of correction implementation status as of 12/16/19
(Date)

The above plan of correction was approved by *JK*
(Initials)

- Fully Implemented
- Not Implemented

Arden Courts of Jefferson Hills

#435510


Regulation 2600.15(b)

A representative from Protective Services was present in the building during this time conducting interviews with the Administrator as well as with the alleged staff person. The alleged staff person left the building at 3 PM on November 12, 2019 but was scheduled to return to work that evening. The staff person was suspended prior to returning for work that evening.

All managers and supervisors will be in-serviced by the Executive Director by January 7, 2020 regarding Regulation 2600.15(b) and the requirement to immediately implement a plan of supervision or suspension for a staff person involved in an alleged incident. Area Agency on Aging will conduct an in-service on the Older Adult Protective Services Act for all direct-care staff on January 16, 2020.

All allegations of abuse will be reviewed at the Morning Kickoff Meeting the following business day timeframe, for instance "the following business day") to assess compliance with Regulation 2600.15(b).

Kristin Kahler *Kristin Kahler, Exec. Dir.* *12-13-19*

12/16/19 

15d - Resident Abuse-Notification

Regulations

2600.

15.d. The home shall immediately notify the resident and the resident's designated person of a report of suspected abuse or neglect involving the resident.

Description of Violation

On 11/12/19 at approximately 1:30 p.m. staff person A, the administrator, was made aware of an allegation of staff to resident sexual abuse involving resident #1. However, staff person A did not notify the resident's designated person until Friday 11/15/19 at approximately 9:00 a.m.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 3A of 3

See attached.

Legal Entity Representative

Kristin Kahler

Signature

Kristin Kahler, Executive Dir. 12-13-19

Printed Name and Title

Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 12/16/19
(Date)

Plan of correction implementation status as of 12/16/29
(Date)

The above plan of correction was approved by *[Signature]*
(Initials)

- Fully Implemented
- Not Implemented

Arden Courts of Jefferson Hills

#435510

Regulation 2600.15(d)

Designated Person was notified of the incident on November 15, 2019 at 9:00 AM.

All managers and supervisors will be in-serviced by the Executive Director by January 7, 2020 regarding Regulation 2600.15(d) and the requirement to immediately notify the resident's designated person of a report of suspected abuse or neglect involving the resident. Area Agency on Aging will conduct an in-service on the Older Adult Protective Services Act for all direct-care staff on January 16, 2020.

All allegations of abuse will be reviewed at the Morning Kickoff Meeting the following business day to assess compliance with Regulation 2600.15(d).

Kristin Kahler Kristin Kahler, Exec. Dir. 12-13-19

12/16/19

