



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: [jdolby@rphome.org](mailto:jdolby@rphome.org)  
[lmeneely@rphome.org](mailto:lmeneely@rphome.org)

MAILING DATE: February 5, 2020

Ms. Lorrie Meneely  
Chief Financial Officer  
Reformed Presbyterian Women's Association  
2344 Perrysville Avenue  
Pittsburgh, Pennsylvania 15214

RE: Reformed Presbyterian Home  
Certificate #: 429660

Dear Ms. Meneely:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on November 12, 2019, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Jason Williams".

Jason Williams  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary

RECEIVED

JAN 20 2020

### Violation Report

WEST REGION FIELD OFFICE  
Human Services Licensing

License Number: 42966

#### Facility Information

Name: REFORMED PRESBYTERIAN HOME  
Address: 2344 PERRYVILLE AVENUE,, PITTSBURGH, PA 15214  
County: ALLEGHENY Region: WESTERN

#### Administrator

Name: JASON DOLBY Phone: 4123214139 Email: LMENEELY@RPHOME.ORG

#### Legal Entity

Name: REFORMED PRESBYTERIAN WOMEN'S ASSOCIATION  
Address: 2344 PERRYVILLE AVENUE, PITTSBURGH, PA, 15214

#### Certificate(s) of Occupancy

Type: Other Date: Issued By:

#### Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 37 Waking Staff: 28

#### Inspection

Type: Partial BHA Docket #: Notice: Unannounced  
Reason: Incident

#### Inspection Dates and Department Representative

11/12/2019 - On-Site: Jan Cutter

#### Resident Demographic Data as of Inspection Dates

##### General Information

License Capacity: 56 Residents Served: 37

##### Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

##### Hospice

Current Residents: 7

##### Number of Residents Who:

Receive Supplemental Security Income: 4 Are 60 Years of Age or Older: 30  
Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 2  
Have Mobility Need: 6 Have Physical Disability: 0

REFORMED PRESBYTERIAN HOME

RECEIVED

42966

42c - Treatment of Residents

JAN 20 2020

Regulations

WEST REGION FIELD OFFICE  
Human Services Licensing

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 10/31/2019 at approximately 12:50 pm, direct care staff person A entered the bedroom of resident #1 and threw water on the resident's face and shirt.

Plan of Correction (POC)

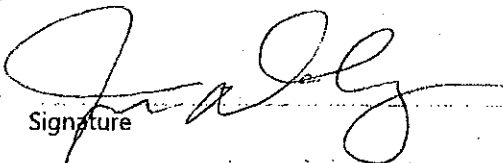
(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Upon notification of incident, direct care staff person A was immediately suspended by PC Administrator Jason Dolby pending investigation of the incident. At the conclusion of the investigation, it was determined direct care staff person A entered resident #1's room 2 minutes prior to her exiting the room with a wet shirt. Resident #1 also reported to another staff member this happened and she identified by name that direct care staff person A as the person threw the water on her and then left the room.

On November 1, 2019, direct care staff person A was terminated from employment at RPH PC. Direct care staff person A was also informed he is not permitted on RPH property going forward and any attempt to do so will be considered trespassing and the authorities will be notified. See attached Employee Warning Discipline Notice.

On November 20, 2019 all staff members were educated on Dignity and Respect as outlined in regulation 2600.42 (c). Education was instructed by Ombudsman Ronald Korintus. A review of the resident rights, including Dignity and Respect, are included in the staff annual education and the new hire education. See attached Record of Training for the list of staff which attended the education on Dignity and Respect.

Legal Entity Representative



Jason Dolby LPN, PCHA  
Printed Name and Title

1-20-2020  
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 1/29/20  
(Date)

Plan of correction implementation status as of 1/29/20  
(Date)

Fully Implemented

Partially Implemented - Adequate Progress

Partially Implemented - Inadequate Progress

Not Implemented

The above plan of correction was approved by

  
(Initials)

11/12/2019

RECEIVED

REFORMED PRESBYTERIAN HOME

42966

JAN 20 2020

65d - Initial Direct Care Training

WEST REGION FIELD OFFICE  
Human Services Licensing

Regulations

2600.

65.d. Direct care staff persons hired after April 24, 2006, may not provide unsupervised ADL services until completion of the following:

- 2. Successful completion and passing the Department-approved direct care training course and passing of the competency test.

Description of Violation

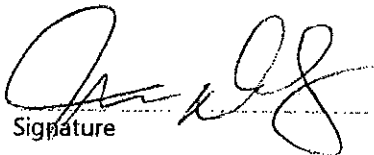
Direct care staff person A, hired on 1/23/2018, provides direct care services but did not complete the Department-approved direct care training course and pass the competency test.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Direct care staff person A was terminated on November 1, 2019 preventing his completion of the Direct Care Training Course and Competency by direct care staff person A. A full audit was performed on November 2, 2019 by Administrator Jason Dolby and all current staff members have completed the Direct Care Staff Training Course and Competency in accordance with 55 Pa. Code 2600.65 (d)(2). Certificates have been placed in a secure binder for reference. Ongoing, each new staff member will complete the Direct Care Training Course and Competency on their date of hire following HR orientation. Each staff member will report to either the Administrator of PC or the Resident Care Director to facilitate this training. The new staff member will not be given a schedule to work until this training is complete and a certificate is given to the Administrator of Personal Care. See attached certificates of training for details.

Legal Entity Representative

  
Signature

Jason Dolby CPN, PCHA 1-20-2020  
Printed Name and Title Date

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The above plan of correction is approved as of 1/29/20  
(Date)

Plan of correction implementation status as of 1/29/20  
(Date)

The above plan of correction was approved by JW  
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented