



November 8, 2019

Mr. Robert B. Hayward, Jr.  
President & CEO  
Quarryville Presbyterian Retirement Community  
625 Robert Fulton Highway  
Quarryville, Pennsylvania 17566

RE: Quarryville Presbyterian Retirement Community  
Long and Thompson Buildings  
License #: 321800

Dear Mr. Hayward:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department), licensing inspection on November 6, 2019 and November 7, 2019 of the above facility, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "Brett Swanger".

Brett Swanger  
Human Services Licensing Supervisor