



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: [aszalankiewicz@paramountsl.net](mailto:aszalankiewicz@paramountsl.net)  
[twolf@paramountsl.net](mailto:twolf@paramountsl.net)

MAILING DATE: December 17, 2019

Ms. Janet Stockhausen  
Compliance Nurse  
Paramount Health Resources, LLC  
100 Knoedler Road  
Pittsburgh, Pennsylvania 15236

RE: Paramount Senior Living at South Hills  
Certificate #:433410

Dear Ms. Stockhausen:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on November 5, 2019, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "L. Mazza".

Larry Mazza  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary

11/26/2019

### Violation Report

Western Region Field Office  
Bureau of Human Services Licensing

License Number: 43341

#### Facility Information

Name: *PARAMOUNT SENIOR LIVING AT SOUTH HILLS*  
Address: *100 KNOEDLER ROAD,, PITTSBURGH, PA 15236*  
County: *ALLEGHENY*                      Region: *WESTERN*

#### Administrator

Name: *Amanda Szalankiewicz*                      Phone: *4126503100*                      Email: *ASzalankiewicz @PARAMOUNTSL.NET*

#### Legal Entity

Name: *PARAMOUNT HEALTH RESOURCES LLC*  
Address: *100 KNOEDLER ROAD, PITTSBURGH, PA, 15236*

#### Certificate(s) of Occupancy

Type: *C-2 LP*                      Date:                      Issued By:

#### Staffing Hours

Resident Support Staff: *0*                      Total Daily Staff: *129*                      Waking Staff: *97*

#### Inspection

Type: *Partial*                      BHA Docket #:                      Notice: *Unannounced*  
Reason: *Complaint,Incident*

#### Inspection Dates and Department Representative

*11/05/2019 - On-Site: Amy Duncan*

#### Resident Demographic Data as of Inspection Dates

##### General Information

License Capacity: *110*                      Residents Served: *87*

##### Secured Dementia Care Unit

In Home: *Yes*                      Area: *3rd floor, east unit*                      Capacity: *18*                      Residents Served: *14*

##### Hospice

Current Residents: *12*

##### Number of Residents Who:

Receive Supplemental Security Income: *0*                      Are 60 Years of Age or Older: *87*  
Diagnosed with Mental Illness: *0*                      Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *42*                      Have Physical Disability: *1*

42c - Treatment of Residents

Regulations

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 10/31/19, at approximately at 8:00 pm, direct care staff person A responded to resident #1's call for assistance from her pendant. The resident was sitting on the edge of her bed and was concerned for her husband, who is also a resident in the same room. When resident #1 inquired about her husband, direct care staff person A stated, "He is fine. Do not get out of bed again." Staff person A then proceeded to throw the resident's legs back onto the bed in a rough manner.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Attachment 1

See Page 2A of 2

Legal Entity Representative

*Amanda Szabokiewicz*  
Signature

Amanda Szabokiewicz, Executive Director  
Printed Name and Title  
Date 11/26/2019

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The above plan of correction is approved as of 11/27/19  
(Date)

Plan of correction implementation status as of 12/13/19  
(Date)

The above plan of correction was approved by *FM*  
(Initials)

Implemented  
 Not Implemented

Attachment 1

2600

42.c.

A resident shall be treated with dignity and respect.

I. R1 was immediately assessed at time of incident and found to have no physical injuries. E1 was immediately suspended pending investigation.

II. On 11/1/2019, Resident Care Manager interviewed 5 additional residents on the same assignment. No other residents reported a negative interaction with E1.

III. By 12/13/2019, Executive Director/Designee will re-educate all staff that a resident shall be treated with dignity and respect.

IV. Compliance will be monitored by the Director of Nursing/Designee by completing 5 random audits of resident interviews that they are being treated with dignity and respect for 6 weeks.

V. E1 was terminated

*Amanda Szolankiewicz*  
*Executive Director*  
*11/20/2019*