



Mailing Date: November 12, 2019

Ms. Diana Ponterio
Sr. VP of Operations/ Regulatory Compliance
Country Meadows of Hershey Associates
830 Cherry Drive
Hershey, Pennsylvania 17033

RE: Country Meadows of Hershey
451 Sand Hill Road
Hershey, Pennsylvania 17033
Certificate # 342830

Dear Ms. Ponterio:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on October 23, 2019 and October 24, 2019 of the above facility, we have determined that your submitted plan of correction is accepted and fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Brett Swanger".

Brett Swanger
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: COUNTRY MEADOWS OF HERSHEY

License Number: 34283

Address: 151 SAND HILL ROAD,, HERSHEY, PA 17033

County: DAUPHIN

Region: CENTRAL

Administrator

Name: Amy Wagaman

Phone: 7175336996

Email:

Legal Entity

Name: COUNTRY MEADOWS OF HERSHEY ASSOCIATES

Address: 830 CHERRY DRIVE, HERSHEY, PA, 17033

Certificate(s) of Occupancy

Type: C-2 LP

Date: 10/01/2002

Issued By: Labor and Industry

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 159

Waking Staff: 119

Inspection

Type: Full

BHA Docket #:

Notice: Unannounced

Reason: Renewal

Inspection Dates and Department Representative

10/23/2019 - On-Site: Laura Heemer, Jason McCloskey

10/24/2019 - On-Site: Laura Heemer, Jason McCloskey

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 190

Residents Served: 126

Secured Dementia Care Unit

In Home: Yes

Area: Connections

Capacity: 44

Residents Served: 33

Hospice

Current Residents: 16

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 126

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 33

Have Physical Disability: 1

227d - Support Plan Medical/Dental

Regulations

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

The assessment for Resident 1, dated 9/5/2019, indicates the resident has a need for gloves for hand swelling and Boost or Ensure daily for weight loss.. The resident's current support plan does not document how this need will be met.

The assessment for Resident 2, dated 11/21/2018, states resident 2 has a need for compression stockings, to bilateral lower extremities daily on in the morning remove at bedtime. The support plan, dated 12/4/2018, does not document how this need will be met.

The support plan for Resident 3, dated 4/14/2019, does not document the home health services or the psychiatric services that will be made available to the resident.

Plan of Correction (POC)

Country Meadows had been recording resident treatments in the Treatment Administration Record to be completed by the medication associate. Country Meadows will now include this information in the resident support plan. The three resident support plans have been updated to include the treatment/services provided to the resident.

All co-workers that complete portions of the resident assessment and support plan have been re-trained by the executive director using the documentation/training provided to us by the Department of Human Services. Those trainings included, RASPS 101 as well as a RASP case scenario. The signed training log for all who participated is attached.

Going forward, the executive director/designee will conduct random audits to ensure compliance.

*The home will complete a review of the Treatment Administration Record and each resident's current RASP to ensure that the necessary information has been recorded in the RASP. This will be completed by 12/1/2019. BAS 11/12/2019

Diana Pontero Signature Diana Pontero Sr Vice Pres. Printed Name and Title 11/8/19 Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 11/12/19 (Date) Plan of correction implementation status as of 11/12/19 (Date)

Implemented

The above plan of correction was approved by BAS (Initials)

Not Implemented