



MAILING DATE: November 4, 2019

Ms. Ella Bostedo
Executive Director
Arden Courts of Monroeville PA, LLC
ATTN: LICENSURE SUPPORT
333 North Summit Street, 16th Floor
Toledo, Ohio 43604

RE: Arden Courts of Monroeville
120 Wyngate Drive
Monroeville, Pennsylvania 15146
License #: 435520

Dear Ms. Bostedo:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Office of Long-term Living) review on October 3, 2019, the above facility, we have determined that your submitted plan of correction is:

Fully implemented and in compliance. Continued compliance must be maintained.

If you need assistance, please contact me at 412-874-6010.

Sincerely,

A handwritten signature in black ink that reads "Jon B. Kimberland".

Jon Kimberland
Human Services Licensing Supervisor

Enclosure
<Licensing Inspection Summary>

Violation Report

Facility Information	
Name: <i>ARDEN COURTS OF MONROEVILLE</i>	License Number: <i>43552</i>
Address: <i>120 WYNGATE DRIVE,, MONROEVILLE, PA 15146</i>	
County: <i>ALLEGHENY</i>	Region: <i>WESTERN</i>

Administrator		
Name: <i>Ella Bostedo</i>	Phone: <i>4123801300</i>	Email: <i>ella.bostedo@HCR-MANORCARE.COM</i>

Legal Entity		RECEIVED
Name: <i>ARDEN COURTS OF MONROEVILLE PA LLC</i>		
Address: <i>333 NORTH SUMMIT STREET, 16TH FL, ATTN LICENSURE SUPPORT, TOLEDO, OH, 43604</i>		OCT 21 2019

Certificate(s) of Occupancy		Western Region
Type: <i>C-2 LP</i>	Date:	Issued By:

Staffing Hours		
Resident Support Staff: <i>0</i>	Total Daily Staff: <i>170</i>	Waking Staff: <i>83</i>

Inspection		
Type: <i>Partial</i>	BHA Docket #:	Notice: <i>Unannounced</i>
Reason: <i>Incident</i>		

Inspection Dates and Department Representative	
<i>10/03/2019 - On-Site: Scott Klein.</i>	

Resident Demographic Data as of Inspection Dates			
General Information			
License Capacity: <i>56</i>		Residents Served: <i>55</i>	
Secured Dementia Care Unit			
In Home: <i>Yes</i>	Area: <i>Entire Unit.</i>	Capacity: <i>56</i>	Residents Served: <i>55</i>
Hospice			
Current Residents: <i>4</i>			
Number of Residents Who:			
Receive Supplemental Security Income: <i>0</i>		Are 60 Years of Age or Older: <i>55</i>	
Diagnosed with Mental Illness: <i>0</i>		Diagnosed with Intellectual Disability: <i>0</i>	
Have Mobility Need: <i>55</i>		Have Physical Disability: <i>0</i>	

42b - Abuse

Regulations

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On 9/25/19 at approximately 10:00 p.m. in the Cloverdale house living room, direct care staff person A requested resident #1 go to the resident's room because direct care staff person A was going to turn off the television and sweep the living room. At that time direct care staff person A grasped and pulled resident #1 by the right forearm. However, resident #1 resisted and direct care staff person A struck resident #1 on the back of the head with the television remote. As a result, resident #1 sustained bruising to the right anterior wrist and a nickel-sized hematoma on the left side of the back of the head.

Repeat Violation 3/13/19

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 2A of 2

PLEASE SEE ATTACHED

Legal Entity Representative

Ella Bostedo
Signature

Ella Bostedo
Printed Name and Title

10-21-19
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 10/23/19
(Date)

Plan of correction implementation status as of 10/23/19
(Date)

Fully Implemented

The above plan of correction was approved by [Signature]
(Initials)

Not Implemented

POC Regulation 2600.42.b.

Arden courts of Monroeville

10/17/2019

1. Resident was Assessed by Attending Physician's RN 9/26/2019 per request of community (See Attached)
2. Staff monitored resident for any observable signs of psychological distress secondary to alleged incident. No issues documented.
3. Employee suspended on 9/25/2019 during investigation. Employee was terminated on 10/10/19 (See Attached)
4. Incident was reported to police 9/25/2019. Officer made on site visit and took information (See Attached)
5. All required offices were notified
6. Inservice initiated 9/26/2019 (See Attached)
7. Protective Services has been contacted to conduct and inservice on Abuse. They are tentatively scheduled on November 4th 2019 at 2:30PM.
8. Staff inservice on communication and behavioral approaches for dementia care will be conducted by ED. Attendance inservice sheet will be sent by December 1st 2019
9. During Monthly staff meetings education on abuse and behavioral approaches will be conducted for the next 6 months and then quarterly
10. ED or designee will interview 3 residents per week for six months and then 3 residents quarterly times one year

10/23/19



Ella Bartolo 10/21/19