



MAILING DATE: October 31, 2019

Mr. Carl R. McAloose
President & CEO
LutherCare, Inc.
600 East Main Street
Lititz, Pennsylvania 17543

RE: St. John's Herr Estate
200 Luther Lane
Columbia, Pennsylvania 17512
Certificate #: 321870

Dear Mr. McAloose:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Office of Long-term Living), licensing inspection on October 1, 2019 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is:
Acceptable - All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,

Gloria Emick

Gloria Emick
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: *ST. JOHN'S HERR ESTATE*

License Number: *32187*

Address: *200 LUTHER LANE,, COLUMBIA, PA 17512*

County: *LANCASTER*

Region: *CENTRAL*

Administrator

Name: *Tim Witmer*

Phone: *7176840678*

Email: *twitmer@LUTHERCARE.ORG*

Legal Entity

Name: *LUTHERCARE INC*

Address: *600 EAST MAIN STREET, LITITZ, PA, 17543*

Certificate(s) of Occupancy

Type: *C-2 LP*

Date:

Issued By:

Staffing Hours

Resident Support Staff: *0*

Total Daily Staff: *40*

Waking Staff: *30*

Inspection

Type: *Partial*

BHA Docket #:

Notice: *Unannounced*

Reason: *Incident*

Inspection Dates and Department Representative

10/01/2019 - On-Site: Kellie Cargile

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *46*

Residents Served: *40*

Secured Dementia Care Unit

In Home: *No*

Area:

Capacity:

Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *0*

Are 60 Years of Age or Older: *40*

Diagnosed with Mental Illness: *0*

Diagnosed with Intellectual Disability: *0*

Have Mobility Need: *0*

Have Physical Disability: *0*

Rec'd
10/17/19
GE

42b - Abuse

Regulations

2600.


42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.


Description of Violation

On 9/12/19, at approximately 1:15 pm, the home's video recording system showed that Resident #1, who is independent with ambulation, was taking a walk outside with his/her rollator walker. Staff Person A can be seen approaching Resident #1 and a verbal confrontation ensues. During the confrontation, Staff Person A is seen grabbing Resident #1's left arm, appearing to try to motion the resident to walk back to the building. At this time, Staff Person A yells for assistance and Staff Person B approaches the resident. Both Staff Persons A and B are then seen blocking Resident #1's ability to move by standing in front of the resident and holding onto the resident's walker. Resident #1 then becomes visibly agitated, slamming the walker on the ground trying to break free of the staff. Staff Persons A and B continued to block Resident #1's mobility until a supervisory staff member came out and told them to let the resident be. Following the interaction seen on the recording system, Resident #1 continued on his/her walk and was assisted back into the home by ancillary staff members. At this time, Resident #1 complained of pain to the left forearm and indicated, "she grabbed my arm and stuck her claws in my arm." Upon assessment, the resident had visible black and blue marks that appeared to resemble fingers on the left forearm by the elbow. Resident #1 also stated, "they were mean to me, they were yelling at me."

Plan of Correction (POC)

The plan of correction is as follows, we have produced a new RASP to reflect that [redacted] enjoys taking walks outside and how to redirect her when she is in an agitated mood. All team members have review the information on "A guide to De-Escalating Resident Behavior". Tim Witmer is working with Fred Nitchie from the Lancaster County Office of Aging (The Protective Services Division) on arranging a date for him to do a training presentation on abuse reporting and abuse/neglect for all staff. We will continue to educate all staff on the proper time frames of reporting a suspected abuse or neglect according to 2600.15a-d, 2600.16b-f and safe management techniques according to 2600.201-202. Staff Person A was suspended on 9/13/19 and after internal investigation was terminated on 9/17/19. Staff Person B received re-education on abuse reporting and Resident Rights on 9/16/19. Verification of training of all staff from AAA will be forwarded to the Department upon completion. - GE, 10/31/19


Signature

 Personal Care Manager
Printed Name and Title
Date
10/17/19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 10/31/19 Plan of correction implementation status as of 10/31/19
(Date) (Date)

Implemented

The above plan of correction was approved by GE
(Initials)

Not Implemented

225c - Additional Assessment

Regulations

2600.

225.c. The resident shall have additional assessments as follows:

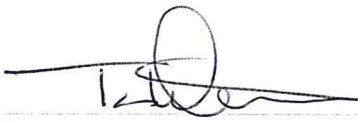
Description of Violation

Resident #1's most recent assessment was completed on 12/1/18. The previous assessment was completed on 11/3/17.

Plan of Correction (POC)

The plan of correction to ensure that our RASP's will be completed within the time frame allowed from regulation 2600.225.c. The LPN supervisor and or the Personal Care Manager will review all RASP's dates and create a spread sheet to help organize and monitor due dates.

Legal Entity Representative



Signature

Tim Wotmer Personal Care manager

Printed Name and Title

Date

10/17/19

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Not Implemented