



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**Sent via e-mail kmccollum@heritagesl.com**  
**Sent via e-mail kyannuzzi@thebirchesatnewtown.com**  
**February 28, 2020**

Mr. Kevin M. McCollum  
Member  
Care HSL Newtown OPCO, LLC  
**% *Heritage Senior Living***  
765 Skippack Pike  
Blue Bell, Pennsylvania 19422

RE: The Birches at Newtown  
70 Durham Road  
Newtown, Pennsylvania 18940  
License #: 142300

Dear Mr. McCollum:

As a result of the Department's Bureau of Human Services Licensing inspection on September 23, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

*Shawn Parker*

Shawn Parker  
Human Services Licensing Supervisor

Enclosure  
Violation Report

# Violation Report

## Facility Information

Name: THE BIRCHES AT NEWTOWN

License Number: 14230

Address: 70 DURHAM ROAD,, NEWTOWN, PA 18940

County: BUCKS

Region: SOUTHEAST

## Administrator

Name: Kim Yannuzzi

Phone: 2154977400

Email: KMCCOLLUM@HERITAGESL.COM

## Legal Entity

Name: CARE HSL NEWTOWN OPCO LLC

Address: 765 SKIPPACK PIKE, C/O HERITAGE SENIOR LIVING, BLUE BELL, PA, 19422

## Certificate(s) of Occupancy

Type: I-2

Date:

Issued By:

## Staffing Hours

Resident Support Staff:

Total Daily Staff: 196

Waking Staff: 147

## Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Complaint

## Inspection Dates and Department Representative

09/23/2019 - On-Site: Youn Hie Chung

## Resident Demographic Data as of Inspection Dates

### General Information

License Capacity: 120

Residents Served: 115

### Secured Dementia Care Unit

In Home: Yes

Area: Daybreak

Capacity: 57

Residents Served: 55

### Hospice

Current Residents: x

### Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 115

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 81

Have Physical Disability: 2

187d - Follow Prescriber's Orders

Regulations

2600.  
187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #1 is prescribed Clonazepam 1 mg twice a day as needed. However, she was administered this med three times on following days:

09/03/2019 at 08:45 AM, 12:11 PM, and 09:38 PM

08/30/2019 at 12:16 AM, 12:40 PM, and 09:32 PM

08/28/2019 at 08:32 AM, 12:19 PM, and 10:03 PM

08/27/2019 at 08:15 AM, 11:53AM, and 08:39 PM

08/06/2019 at 08:24 AM, 01:30 PM, and 08:43 PM

Resident #1 is prescribed APAP/Codeine 300-30 mg 2 tabs every 12 hours as needed but she was administered this med three times on 09/19/2019 at 08:36 AM, 01:11 PM, and 08:20 PM.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

*see attachment*

Legal Entity Representative

*Kim Cahill Yannuzzi UPN*  
Signature

*Kim Cahill Yannuzzi UPN 10/18/19*  
Printed Name and Title Executive Director Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 02-28-2020  
(Date)

Plan of correction implementation status as of 02-28-2020  
(Date)

The above plan of correction was approved by SP  
(Initials)

Fully Implemented  
 Not Implemented

Plan to Correct Violation 2600.187.d Inspection date 9/23/2019

The resident is prescribed the PRN medications 2 times a day as needed. Resident requested the medication 3 times on the above dates. The Medication tech administered the medications per request, not per the instructions.

#### Immediate Actions

The Executive Director and Director of Resident Care, performed an audit of the narcotic count sheets and PRN medication log to identify any other issues that may be occurring.

A review sheet for PRN and narcotic medications was developed. (see attached)

The Executive Director and Resident Care Director begun 1:1 meetings on 10/16/2019 With each Medication Tech to review policies and best practice related to PRN medication administration. The meetings will be completed by 10/25/2019, at which time the training sign in sheet will be forwarded to DHS as part of this POC.

#### Preventing on going issues

The Resident Care Director, or designee, will conduct weekly checks of PRN medications to ensure proper administration times. Errors will be reported per regulation.

Monthly, the Certified Medication Trainer, will provide feedback on the audits conducted at monthly staff meeting. Areas of concern or improvement will be discussed.

*Kim Cabell Young, MD*  
Executive Director

10/18/19