



November 19, 2019

Ms. Leslie Eckert  
Program Director  
Elwyn, Inc.  
Hartman House  
111 Elwyn Road  
Elwyn, Pennsylvania 19063

RE: Elwyn – Whitehouse  
111 Elwyn Road  
Elwyn, Pennsylvania 19603  
License #: 122980

Dear Ms. Eckert:

As a result of the Department's Bureau of Human Services Licensing annual inspection on September 16 and 17, 2019, we have found the above facility to be in compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Hancock". The signature is fluid and cursive, with a large initial "K" and "H".

Kevin Hancock  
Deputy Secretary  
Office of Long-term Living

Enclosure