



November 14, 2019

Ms. Leslie Eckert
Program Director
Elwyn, Inc.
Hartman House
111 Elwyn Road
Elwyn, Pennsylvania 19063

RE: Elwyn – Friendship Hall
66 East Old Baltimore Pike
Elwyn, Pennsylvania 19063
License #: 122890

Dear Ms. Eckert:

As a result of the Department's Bureau of Human Services Licensing annual inspection on September 16 and 17, 2019, we have found the above facility to be in compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Hancock". The signature is fluid and cursive.

Kevin Hancock
Deputy Secretary
Office of Long-term Living

Enclosure
Violation Report