



Mailing Date: September 12, 2019

Mr. Robert W. Chapin, Jr.
Manager
Creek Senior Care, LLC
ATTN: BILL SNOW
1000 Legion Place, Suite 1600
Orlando, Florida 32801

RE: The Bridges at Bent Creek
2100 Bent Creek Boulevard
Mechanicsburg, Pennsylvania 17050
License #:333550

Dear Mr. Chapin:

As a result of the Department's Bureau of Human Services Licensing inspection on and September 3, 2019 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All violations cited on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Brett Swanger". The signature is written in a cursive, flowing style.

Brett Swanger
Human Services Licensing Supervisor

Enclosure
Violation Report

Violation Report

Facility Information

Name: THE BRIDGES AT BENT CREEK

License Number: 33355

Address: 2100 BENT CREEK BOULEVARD,, MECHANICSBURG, PA 17050

County: CUMBERLAND

Region: CENTRAL

Administrator

Name: Bobbi Olsen

Phone: 7177951100

Email:

Legal Entity

Name: CREEK SENIOR CARE LLC

Address: 1000 LEGION PLACE, SUITE 1600, ATTN BILL SNOW, ORLANDO, FL, 32801

Certificate(s) of Occupancy

Type: I-2

Date:

Issued By:

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 149

Waking Staff: 112

Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Complaint

Inspection Dates and Department Representative

09/03/2019 - On-Site: Douglas Hoover

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 130

Residents Served: 101

Secured Dementia Care Unit

In Home: Yes

Area: The Gardens

Capacity: 31

Residents Served: 28

Hospice

Current Residents: NM

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 101

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 48

Have Physical Disability: 0

25b - Contract Signatures

Regulations

2600.

25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

The contract for Resident #1, dated 10/18/2018, was not signed by the resident.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The Resident Agreements for all current residents will be reviewed for signatures by 9/27/19.

The Marketing and Admissions team will have the resident sign the agreement or document attempt and /or refusal within 24 hours of admission.

All new agreements will be reviewed by our Admissions Consultant and Resident Relations Coordinator prior to being placed in the file to assure the resident reviewed and signed or attempts and /or refusal is documented at the time of admission to the community. Resident files will be randomly checked for compliance by the Executive Director quarterly to assure continued compliance.

Legal Entity Representative

Bobbi Olson

Signature

Bobbi Olson Executive Director

Printed Name and Title

9-12-19

Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of

9/12/19
(Date)

Plan of correction implementation status as of

9/12/19
(Date)

The above plan of correction was approved by

BAS
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented