



Sent via e-mail to: natiyeh@yahoo.com
Mailing Date: November 8, 2019

Ms. Nimita Kapoor-Atiyeh
Co-Administrator/President
Whitehall Manor, Inc.
1177 Sixth Street
Whitehall, Pennsylvania 18052

RE: Whitehall Manor
License #216650

Dear Ms. Kapoor-Atiyeh:

As a result of the Department's Bureau of Human Services Licensing inspection on August 27, 2019 and September 4, 2019 of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "M. Moskalczyk".

Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Violation Report

Violation Report

Facility Information

Name: WHITEHALL MANOR

License Number: 21665

Address: 1177 SIXTH STREET,, WHITEHALL, PA 18052

County: LEHIGH

Region: NORTHEAST

Administrator

Name: Nimita Kapoor-Atiyeh

Monica Burgin

Phone: 6104033500

Email: NATIYEH@YAHOO.COM

Legal Entity

Name: WHITEHALL MANOR, INC.

Address: 1177 SIXTH STREET, WHITEHALL, PA, 18052

Certificate(s) of Occupancy

Type: C-2 LP

Date:

Issued By:

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 278

Waking Staff: 209

Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Complaint

Inspection Dates and Department Representative

08/27/2019 - On-Site: Amy Deluca, Jason Harvey

09/04/2019 - On-Site: Amy Deluca, Jason Harvey

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 195

Residents Served: 184

Secured Dementia Care Unit

In Home: Yes

Area: na

Capacity: 78

Residents Served: 58

Hospice

Current Residents: 27

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 184

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 94

Have Physical Disability: 0

187a - Medication Record

Regulations

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

- 14. Name and initials of the staff person administering the medication.

Description of Violation

According to staff interviews, staff person A passed medications on 8/21/2019 but used staff person B's initials in the electronic medication administration record system to document that the medications were administered.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code Pa. Code 20 et seq. and 2600.263.

We strongly disagree with this violation. To ensure continued compliance with Regulation 2600.187.a, Med-Aides, RN's and LPN's will continue to follow the rights to medication administration, and to continue to administer medication to one resident at a time following the medication administration process. EMAR administration will oversee this process on a daily basis. Nursing supervisor will oversee this process on a daily basis, and Reports will be made to administration on a daily basis. Med-Aides, RN's and LPN's will continue to follow the medication administration process and report any errors that may occur to Administration, Primary Care Physician and Family. Administration will complete report as per regulations. All Nursing supervisors will be checking this on a daily basis to ensure continued compliance. The E-Mar administrator will oversee this process on a daily basis and administration on a weekly basis and do spot checks. On September 9, 2019 The Train the Trainer, retrained Med-aides and LPN'S, on Medication Administration Process, Reporting Documentation, and completion please see attached retraining.

Legal Entity Representative


Signature


Printed Name and Title

President

9/24/19
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 9-25-19
(Date)

Plan of correction implementation status as of 9-25-19
(Date)

The above plan of correction was approved by BB
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

187d - Follow Prescriber's Orders

Regulations

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

On 8/21/2019 resident #1 was sent to the hospital and diagnosed with hypoglycemia due to having a blood sugar reading of 42. Lab work indicated that resident #1 had the medication Glyburide in his system at the time of his admission. Resident #1 is not prescribed this medication. Resident #2, who resides with resident #1 is prescribed Glyburide for Diabetes.

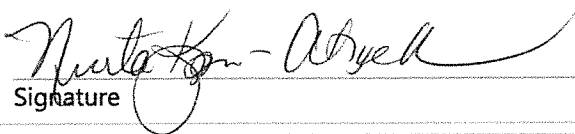
Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code Pa. Code 20 et seq. and 2600.263.

We strongly disagree with this violation. To ensure continued compliance with Regulation 2600.187.d, All Med-Aides including RN's, and LPN's are to follow the medication administration process, following physician's written orders, administer medication to one resident at a time, and completing proper documentation on the medication log after observing resident has taken his or her medications. All Nursing supervisors will be checking this on a daily basis to ensure continued compliance. The E-Mar administrator will oversee this process on a daily basis and administration on a weekly basis and do spot checks. On September 9, 2019 The Train the Trainer, retrained Med-aides and LPN'S, on Medication Administration Process, Reporting Documentation, and completion please see attached retraining.

Legal Entity Representative


Signature

President
Nimita Kapoor-Atyeya 9/6/19
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of	<u>9-25-19</u> (Date)	Plan of correction implementation status as of	<u>9-25-19</u> (Date)
The above plan of correction was approved by	<u>BB</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented	