



Mailing Date: December 13, 2019

Ms. Stephanie R. Short, RN
Owner/Administrator
TLC Adult Care Center, Inc.
9 Rio Vista Drive
West Newton, Pennsylvania 15089

RE: T.L.C. Adult Care Center
Certificate #: 428200

Dear Ms. Short:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on August 16, 2019, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Suzy Quinn", written in a cursive style.

Suzy Quinn
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

RECEIVED

12/11/19

Western Region Field Office
Bureau of Human Services Licensing

Violation Report

Facility Information

Name: T.L.C. ADULT CARE CENTER

License Number: 42820

Address: 9 RIO VISTA DRIVE,, WEST NEWTON, PA 15089

County: WESTMORELAND

Region: WESTERN

Administrator

Name: STEPHANIE SHORT

Phone: 7248723000

Email: RBORIS8@AOL.COM

Legal Entity

Name: TLC ADULT CARE CENTER INC

Address: 9 RIO VISTA DRIVE, WEST NEWTON, PA, 15089

Certificate(s) of Occupancy

Type: C-2 LP

Date: 01/23/1996

Issued By: L&I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 34

Waking Staff: 26

Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Incident

Inspection Dates and Department Representative

08/16/2019 - On-Site: Joe Eeves

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 30

Residents Served: 29

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 6

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 29

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 5

Have Physical Disability: 0

[Handwritten Signature]
9/23/19

42c - Treatment of Residents

Regulations

2600. 42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 8/6/19 while providing care to resident #1, direct care staff A yelled "Stop getting out of bed!" in the resident's ear and forcefully moved the resident's legs into bed. Direct care staff A then turned to resident #2 (resident #1's roommate) and said "Don't talk to her!" in a loud, angry and forceful tone. This caused the resident #2 to become fearful to the point that when resident #1 called to her later that night, she was afraid to answer and pretended to be asleep.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Management immediately terminated employee after being made aware of this isolated incident. (see attached) 8/17/19. Admin held inservice with all staff on 8/30/19 to review Resident Right of being treated with dignity & respect. (see attached) Owners interview residents daily M-F while onsite to assure care & all needs are being met. Complaint procedure process is always utilized for all. This open communication allows for this incident not to occur again. 12/13/19

Immediately, then at least weekly for one month, and monthly thereafter: The administrator shall privately interview at least 2 residents, to ensure they are treated with dignity and respect. Documentation of the interviews shall be kept.

Legal Entity Representative

Signature [Handwritten Signature]

Stephanie R Sheet

9/23/19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 12/13/19 (Date)

Plan of correction implementation status as of 12/13/19 (Date)

The above plan of correction was approved by [Handwritten Initials] (Initials)

- Fully Implemented
Partially Implemented - Adequate Progress
Partially Implemented - Inadequate Progress
Not Implemented