



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**MAILING DATE: November 20, 2019**

Ms. Laura B. Segers  
Owner/Administrator  
Laura B. Segers and Joel W. Segers  
1502 East Washington Street  
New Castle, Pennsylvania 16101

RE: La Casa Personal Care Home  
Certificate #: 402110

Dear Ms. Segers:

As a result of the Department's Bureau of Human Services Licensing inspection on August 14, 2019, of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Brent Sutherland" followed by a stylized flourish.

Brent Sutherland  
Human Services Licensing Director

Enclosure  
Violation Report

FAX to: 412-565-2840 or 412-565-5633

Violation Report

**Facility Information**

Name: LA CASA PERSONAL CARE HOME  
 Address: 1502 E. WASHINGTON STREET,, NEW CASTLE, PA 16101  
 County: LAWRENCE Region: WESTERN

License Number: 40211

**Administrator**

Name: Laura Segers Phone: 7246547824 Email: TALKTOTHEHANDNOW@YAHOO.COM

**Legal Entity**

Name: LAURA B SEGERS AND JOEL W SEGERS  
 Address: 1502 E. WASHINGTON STREET, NEW CASTLE, PA, 16101

**Certificate(s) of Occupancy**

Type: C-2 LP Date: 12/20/1996 Issued By: L&J

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 14 Waking Staff: 11

**Inspection**

Type: Partial Reason: Complaint BHA Docket #: Notice: Unannounced

**Inspection Dates and Department Representative**

08/14/2019 - On-Site: Lori Gillette

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: 13 Residents Served: 13

**Secured Dementia Care Unit**  
 In Home: No Area: Capacity: Residents Served:

**Hospice**  
 Current Residents: 0

**Number of Residents Who:**  
 Receive Supplemental Security Income: 10 Are 60 Years of Age or Older: 6  
 Diagnosed with Mental Illness: 11 Diagnosed with Intellectual Disability: 1  
 Have Mobility Need: 1 Have Physical Disability: 4

LA CASA PERSONAL CARE HOME

40211

87 - Lighting

Regulations

2600.

87. Lighting - The home's hallways, interior stairs, outside steps, outside doorways, porches, ramps, evacuation routes, outside walkways and fire escapes shall be lighted and marked to ensure that residents, including those with vision impairments, can safely move through the home and safely evacuate.

Description of Violation

There is no source of lighting for the interior basement stairs. These stairs are used by residents #1, #2 and #3 to access their bedrooms.

Repeat Violation: 10/24/18

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

We had a circuit that was not working and had consulted with an Electrician on 8/12/19 who had advised us to remove part of a ceiling in the basement to access the area. On the day of the inspection, we installed a battery-operated light at each end (top and bottom) of the stairwell, which fully illuminated it. On the day after the inspection the Electrician returned, the area was re-wired, Ceiling was replaced. Temporary.

Legal Entity Representative *Lighting will be kept on hand for future emergencies.*  
Beginning 10/1/19 - A designated staff person will check the home's lighting at least twice per week to ensure compliance with Chapter 2600.87.BB 10/31/19

*Laura B Segers*  
Signature

*Laura Segers, Admin/Director 10/29/19*  
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of

*10/31/19*  
(Date)

Plan of correction implementation status as of

*11/8/19*  
(Date)

The above plan of correction was approved by

*BS*  
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

LA CASA PERSONAL CARE HOME

40211

251d - Resident Records on Premises

29 2019

Regulations

2600.

251.d. Separate resident records shall be kept on the premises where the resident lives.

Description of Violation

No resident records, including the records for residents #1, #2 and #3, are kept at the home. According to staff person A, they were taken to this staff person's home in preparation for the upcoming renewal inspection.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The Administrator returned the resident files immediately (during the first half-hour of the inspection). The files have not, and will not be removed from the facility again. The Administrator will review files on the premises of the home.

By 12/1/19 - All staff persons will be educated on Chapter 2600, 251 (d) and the administrator will post signage indicating resident records shall be kept on the premises where the records are stored in the home. BB 10/31/19

Legal Entity Representative

Signature Laura B Segers

Printed Name and Title Laura Segers, Admin/Owner Date 10/29/19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 10/31/19 (Date) Plan of correction implementation status as of 11/8/19 (Date)

The above plan of correction was approved by BB (Initials)  Fully Implemented  Partially Implemented - Adequate Progress  Partially Implemented - Inadequate Progress  Not Implemented