



**MAILING DATE: September 13, 2019**

Mr. Wesley Robinson  
Administrator  
Cranberry Place  
**Attn: Dan Grant, Chief Operating Officer**  
9350 Babcock Boulevard  
Pittsburgh, Pennsylvania 15237

RE: Cumberland Crossing Manor  
9150 Babcock Boulevard  
Pittsburgh, Pennsylvania 15237  
Certificate #: 446160

Dear Mr. Robinson:

As a result of the Department's Bureau of Human Services Licensing inspection on July 29, 2019, of the above facility, the citations with 55 pa. Code Ch. 2800 (relating to Assisted Living Residence) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Janine Wenzig". The signature is fluid and cursive.

Janine Wenzig  
Human Services Licensing Supervisor

Enclosure  
Violation Report

# Violation Report

RECEIVED  
SEPT 5 2019  
WEST REGION FIELD OFFICE  
Human Services Licensing

## Facility Information

Name: CUMBERLAND CROSSING MANOR  
Address: 1201 CUMBERLAND ROAD, PITTSBURGH, PA 15237  
County: ALLEGHENY Region: WESTERN

License Number: 44616

## Administrator

Name: Wesley Robinson Phone: 4126350798 Email: GRANTD@UPMC.EDU

## Legal Entity

Name: CRANBERRY PLACE  
Address: 1201 CUMBERLAND ROAD, ATTN: DAN GRANT COO, PITTSBURGH, PA, 15237

## Certificate(s) of Occupancy

Type: C-2 LP Date: 10/09/1998 Issued By: L&I

## Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 135 Waking Staff: 101

## Inspection

Type: Partial BHA Docket #: Notice: Unannounced  
Reason: Incident

## Inspection Dates and Department Representative

07/29/2019 - On-Site: Debora McConnell

## Resident Demographic Data as of Inspection Dates

### General Information

License Capacity: 115 Residents Served: 99

### Special Care Unit

In Home: No Area: Capacity: Residents Served:

### Hospice

Current Residents: na

### Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 99  
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 1  
Have Mobility Need: 36 Have Physical Disability: 1

15a Resident abuse report

Requirements

2800. 15.a. The residence shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

On 7/6/19, at approximately 11:00 am., resident #1 reported to staff person A that staff person B pushed her, and insulted her while providing personal care. This allegation of abuse was not reported to the local Area Agency on Aging until 7/10/19.

Plan of Correction (POC)

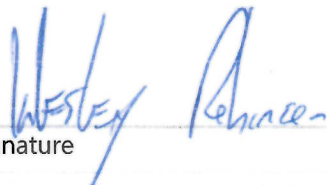
On 7/10/2019, Cumberland Crossing Manor’s Director of Resident Care reported allegations of abuse/neglect to Area on Aging/Protective Services and to Western Region DHS office on department reporting forms.

The Director of Resident Care was alerted to the alleged incident by anonymous note left by Direct Care Worker. The DRC began internal investigation and interviewed the resident. The resident did not make allegations of abuse during this interview 7/09/19. Follow up interview 07/10/2019 with same resident provided DRC with accusatory statements to suspect abuse.

ACT-13 document was sent 2:30PM 07/10/2019. BHSL Incident Reporting Form was received at Western Region office at 6:51PM 07/10/2019.

Accused staff member was suspended pending outcome of investigation 07/10/2019. AAA Protective Services investigation was conducted 7/11/2019, outcome was unsubstantiated. Internal investigation was concluded 7/12/2019, outcome was unsubstantiated. DHS investigation was conducted 7/29/2019, outcome was unsubstantiated.

Education was provided to Direct Care Worker staff in August. Education included; Mandatory Reporting, Resident Rights, Older Adult Protective Service Act. Attached are education materials. Additional education material for DCW staff are included in Online Mandatory Education(Ulearn) to be completed 10/31/2019. October is Resident Rights training in-service provided by Ombudsman. Immediately - The administrator will ensure all allegations of abuse are immediately reported to the local Area Agency on Aging. - JRW 9/6/19

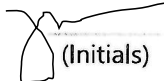
Signature 

Printed Name and Title  Date 

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 9/6/19 (Date)

Plan of correction implementation status as of 9/6/19 (Date)

The above plan of correction was approved by  (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

15b Resident abuse-superv plan

Requirements

2800.

15.b. If there is an allegation of abuse of a resident involving a residence's staff person, the residence shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation

On 7/6/19, at approximately 11:00 am., resident #1 reported to staff person A that staff person B pushed her, and insulted her while providing personal care. The home did not immediately develop and implement a plan of supervision or suspend the accused staff person. Staff person B continued to work unsupervised on 7/6/19, 7/7/19 on the 10:30 p.m. -7:00 a.m. shift and 7/8/18, 7/9/19 on the 2:30 p.m. -11:00 p.m. shift.

Plan of Correction (POC)

On 7/10/2019, Cumberland Crossing Manor's Director of Resident Care reported allegations of abuse/neglect to Area on Aging/Protective Services and to Western Region DHS office on department reporting forms.

The Director of Resident Care was alerted to the alleged incident by anonymous note left by Direct Care Worker. The DRC began internal investigation and interviewed the resident. The resident did not make allegations of abuse during this interview 7/09/19. Follow up interview 07/10/2019 with same resident provided DRC with accusatory statements to suspect abuse.

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Education was provided to Direct Care Worker staff in August. Education included; Mandatory Reporting, Resident Rights, Older Adult Protective Service Act. Attached are education materials. Additional education material for DCW staff are included in Online Mandatory Education(Ulearn) to be completed 10/31/2019. October is Resident Rights training in-service provided by Ombudsman.

Immediately - The administrator will ensure any staff person has an allegation of abuse is immediately suspended or placed on a plan of supervision approved by the Department. - JRW 9/6/19

*Wesley Robinson*  
Signature

*Wesley Robinson, Administrator* 9/3/19  
Printed Name and Title Date

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The above plan of correction is approved as of 9/6/19 (Date)

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- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by *[Signature]* (Initials)

16c Incident reporting

Requirements

2800. 16.c. The residence shall report the incident or condition to the Department's assisted living residence office or the assisted living residence complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2800.15 (relating to abuse reporting covered by law).

Description of Violation

On 7/6/19, at approximately 11:00 am., resident #1 reported to staff person A that staff person B pushed her, and insulted her while providing personal care. The home did not report the allegation to the Department until 7/10/19.

Plan of Correction (POC)

On 7/10/2019, Cumberland Crossing Manor's Director of Resident Care reported allegations of abuse/neglect to Area on Aging/Protective Services and to Western Region DHS office on department reporting forms.

The Director of Resident Care was alerted to the alleged incident by anonymous note left by Direct Care Worker. The DRC began internal investigation and interviewed the resident. The resident did not make allegations of abuse during this interview 7/09/19. Follow up interview 07/10/2019 with same resident provided DRC with accusatory statements to suspect abuse.

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Education was provided to Direct Care Worker staff in August. Education included; Mandatory Reporting, Resident Rights, Older Adult Protective Service Act. Attached are education materials. Additional education material for DCW staff are included in Online Mandatory Education(Ulearn) to be completed 10/31/2019. October is Resident Rights training in-service provided by Ombudsman.

Immediately - The administrator will ensure that all reportable incidents and conditions as indicated in Chapter 2600.16a are reported to the Department within the required time frame and by the required reporting method. - JRW 9/6/19

Legal Entity Representative

Signature Wesley Robinson

Printed Name and Title Wesley Robinson, Administrator Date 9-3-19

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