



September 30, 2019

Ms. Nimita Kapoor-Atiyeh
Co-Administrator/President
Whitehall Manor, Inc.
1177 Sixth Street
Whitehall, Pennsylvania 18052

RE: Whitehall Manor
License #216650

Dear Ms. Kapoor-Atiyeh:

As a result of the Department's Bureau of Human Services Licensing annual inspection on July 18, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kevin Hancock".

Kevin Hancock
Deputy Secretary
Office of Long-term Living

Enclosure
Violation Report

Violation Report

Facility Information

Name: WHITEHALL MANOR

License Number: 21665

Address: 1177 SIXTH STREET, WHITEHALL, PA 18052

County: LEHIGH

Region: NORTHEAST

Administrator

Name: Monica Burger

Phone: 6104033500

Email: NATIYEH@YAHOO.COM

Legal Entity

Name: WHITEHALL MANOR INC

Address: 1177 SIXTH STREET, WHITEHALL, PA, 18052

Certificate(s) of Occupancy

Type: C-2 LP

Date: 06/19/2006

Issued By: L&I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 269

Waking Staff: 202

Inspection

Type: Full

BHA Docket #:

Notice: Unannounced

Reason: Renewal

Inspection Dates and Department Representative

07/18/2019 - On-Site: Ryan Novak, Jason Harvey, Anne O'Haire

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 195

Residents Served: 178

Secured Dementia Care Unit

In Home: Yes

Area: n/a

Capacity: 78

Residents Served: 57

Hospice

Current Residents: 28

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 178

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 91

Have Physical Disability: 0

16c - Written Incident Report

Regulations

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

Resident #2 has an order for diclofenac sodium gel 4 times daily. The medication was not administered on 7/6/19 at 4p & 8p, 7/7/19 at 4p & 8p, 7/9/19 at 12p, and 7/10/19 at 4pm. The home did not submit an incident report to the Department regarding the medication error.

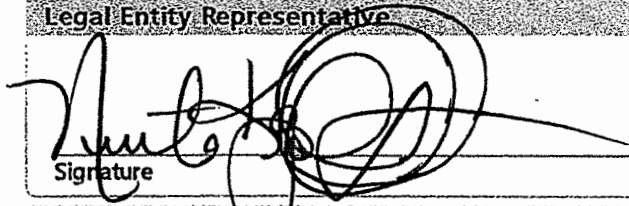
Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal rights to appeal pursuant to § 55 Pa. Code 55 Pa. Code 20 et seq. and 2600.263.

We strongly disagree with this violation. Regulation 2600.16.c was corrected at the time of inspection. To ensure continued compliance with regulation 2600.16.c all R.N.'s, L.P.N.'s and med aides were retrained to follow the procedures of reporting medication errors. Med aides will checking every shift to ensure compliance and Administration will be checking on a weekly basis.

Legal Entity Representative


Signature

Nimita Kapoor-Atiyeh 8/14/19
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 8-16-19
(Date)

Plan of correction implementation status as of 8-16-19
(Date)

The above plan of correction was approved by AG
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

88a - Surfaces

Regulations

2600.

88.a. Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

Description of Violation

A thick black electrical cord was lying across the path of Resident #1's bed and reclining chair, posing a possible fall/trip hazard to the resident.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal rights to appeal pursuant to § 55 Pa. Code 55 Pa. Code 20 et seq. and 2600.263.

We strongly disagree with this violation. Regulation 2600.88.a was corrected at the time of inspection. To ensure continued compliance with regulation 2600.88.a the nursing and housekeeping were retrained when completing daily care and housekeeping to maintain a safe and hazard free environment for residents. Administration will oversee on a daily basis.

Legal Entity Representative


Signature

Nimita Kapoor-Ahmed 8/14/19
Printed Name and Title Date

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187.d -- Follow Prescriber's Orders

Regulations

2600. 187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #2 has an order for diclofenac sodium gel 4 times daily. The medication was not administered on 7/6/19 at 4p & 8p, 7/7/19 at 4p & 8p, 7/9/19 at 12p, and 7/10/19 at 4pm.

Resident #3 has an order for enalapril 10mg hold for systolic blood pressure less than 100. On 7/13/19 the residents blood pressure was 99/63, the medication was administered but should have been held.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.) Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal rights to appeal pursuant to § 55 Pa. Code 55 Pa. Code 20 et seq. and 2600.263.

We strongly disagree with this violation. To ensure continued compliance with Regulation 2600.187.d all R.N.'s, L.P.N.'s and med aides were retrained to follow the 5 rights of medication administration, following physician's written orders and completing proper documentation during medication administration (which includes documenting on a medication log when a medication is administered and reporting inaccuracies to Administration, physician's and family on a timely basis.) The E-Mar administrator will oversee this process on a daily basis and Administration on a weekly basis.

Legal Entity Representative

Handwritten signature of Nimita Kapoor.

Nimita Kapoor, Attyek 8/14/19
Printed Name and Title Date

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