



July 26, 2019

Ms. Diana Ponterio
Senior Vice President of Operations
Country Meadows of West Shore LLC
830 Cherry Drive
Hershey, Pennsylvania 17033

RE: Country Meadows of West Shore
4905 East Trindle Road
Mechanicsburg, Pennsylvania 17055
Certificate #: 333530

Dear Ms. Ponterio:

As a result of the Department's Bureau of Human Services Licensing annual inspection on July 17, 2019 and July 18, 2019, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "Carolyn K. Ellison".

Carolyn K. Ellison
Deputy Secretary, Office of Administration
Shared Services for Health and Human Services