



March 5, 2020

Ms. Irene Nelson
Administrator
Irene Nelson
8253 Thouron Avenue
Philadelphia, Pennsylvania 19150

RE: New Manor Personal Care Boarding Home
2211 West Venango Street
Philadelphia, Pennsylvania 19140
License #: 115530

Dear Ms. Nelson:

As a result of the Department's Bureau of Human Services Licensing annual inspection on July 11, 15, 18, and 23, 2019 and August 22, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Hancock", written over a white background.

Kevin Hancock
Deputy Secretary
Office of Long-term Living

Enclosure
Violation Report

Violation Report

Facility Information

Name: *NEW MANOR PERSONAL CARE BOARDING HOME* License Number: *11553*
 Address: *2211 WEST VENANGO STREET,, PHILADELPHIA, PA 19140*
 County: *PHILADELPHIA* Region: *SOUTHEAST*

Administrator

Name: *Irene Nelson* Phone: *2152258340* Email: *NEWMANOR01@YAHOO.COM*

Legal Entity

Name: *IRENE NELSON*
 Address: *8253 THOURON AVENUE, PHILADELPHIA, PA, 19150*

Certificate(s) of Occupancy

Type: *Other* Date: *05/01/2002* Issued By: *City of Philadelphia*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *13* Waking Staff: *10*

Inspection

Type: *Full* BHA Docket #: Notice: *Unannounced*
 Reason: *Renewal*

Inspection Dates and Department Representative

07/11/2019 - On-Site: Tahesia Thomas
07/15/2019 - Off-Site: Tahesia Thomas
07/18/2019 - Off-Site: Tahesia Thomas
07/23/2019 - Off-Site: Tahesia Thomas
08/22/2019 - On-Site: Tahesia Thomas

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *16* Residents Served: *13*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *11* Are 60 Years of Age or Older: *2*
 Diagnosed with Mental Illness: *13* Diagnosed with Intellectual Disability: *2*
 Have Mobility Need: *0* Have Physical Disability: *0*

NEW MANOR PERSONAL CARE BOARDING HOME

11553

107d - Procedure Emergency Management Agency Submission

Regulations

2600.

107.d. The written emergency procedures shall be reviewed, updated and submitted annually to the local emergency management agency.

Description of Violation

The home's written emergency procedures was submitted on 02/05/19. The prior submission was on 01/10/18.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The home's written emergency procedure was submitted on 02/05/19. The prior was submitted on 01/10/18 which occurred because of a change in the process of annual submission; in the past the home's written emergency procedures were hand delivered and a receipt was provided. The current process requires some technical knowledge and understanding by some people who aren't as familiar with this computer process; current process for submissions of emergency procedures requires papers to be scanned, uploaded, saved then returned via email. The home shall remain in compliance with regulation 2600.107.d.

Effective 07/12/19 New Manor Personal Care implemented a procedure to prevent re-occurrence of tardy submissions in the future. The Administrator [REDACTED] provided an in-service to all personnel, working in the home, on emails that require a response; downloading, saving, printing and/or provide a response.

Legal Entity Representative

Signature *Irene Nelson*

Printed Name and Title Irene Nelson Date 10/15/19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of

3/5/20
(Date)

Plan of correction implementation status as of

3/5/20
(Date)

Fully Implemented

The above plan of correction was approved by

MJ
(Initials)

Partially Implemented - Adequate Progress

Partially Implemented - Inadequate Progress

Not Implemented

NEW MANOR PERSONAL CARE BOARDING HOME

11553

132b - Safety Inspection/Fire Drill

Regulations

2600.

132.b. A fire safety inspection and fire drill conducted by a fire safety expert shall be completed annually. Documentation of this fire drill and fire safety inspection shall be kept.

Description of Violation

The last fire drill observed by a fire safety expert was conducted on 12/29/17.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The last fire drill observed by a fire safety expert was conducted on 12/29/17. There was miscommunication about the role of Fire Safety Train the Trainer course which was initially offered by Department of Human Services via Temple website; class would be provided that would allow that person to become certified to provide the services, offered in the past, by local fire-fighters. The home submitted payment for a representative [REDACTED] to take the course and receive certification (copy enclosed).

07/11/19 DHS informed the home that the certification was non-compliant with current fire-fighter contingency. The home shall remain compliant with regulation 2600.132b; the Administrator has secured a Certified Fire-fighter to insure future fire drill compliance.

Legal Entity Representative

Signature *Irene Nelson*

Printed Name and Title Irene Nelson Date 10/18/19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of

3/5/20 (Date)

Plan of correction implementation status as of

3/5/20 (Date)

The above plan of correction was approved by

MJ (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

07/11/2019

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