



**MAILING DATE: December 6, 2019**

Ms. Jeanne Dickinson  
Chief Executive Officer  
Sugar Valley Lodge, Inc.  
190 Sugar Valley Lane  
Franklin, Pennsylvania 16323

RE: Sugar Valley Lodge  
Hickory Acres Building  
Certificate #: 447700

Dear Ms. Dickinson:

As a result of the Department's Bureau of Human Services Licensing inspection on July 8, 2019 and July 16, 2019, of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Jason Williams", is written over a light blue horizontal line.

Jason Williams  
Human Services Licensing Supervisor

Enclosure  
Violation Report

## Violation Report

### Facility Information

Name: SUGAR VALLEY LODGE HICKORY ACRES BUILDING  
Address: 190 SUGAR VALLEY LANE, FRANKLIN, PA 16323  
County: VENANGO

License Number: 44770

Region: WESTERN

### Administrator

Name: Jeanne Dickinson

Phone: 8143460352

Email: JEANNE@SUGARVALLEYLODGE.COM

### Legal Entity

Name: SUGAR VALLEY LODGE INC  
Address: 190 SUGAR VALLEY LANE, FRANKLIN, PA, 16323

### Certificate(s) of Occupancy

Type: I-1

Date:

Issued By:

### Staffing Hours

Resident Support Staff:

Total Daily Staff: 26

Waking Staff: 20

### Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Complaint, Incident

### Inspection Dates and Department Representative

07/08/2019 - On-Site: Lori Gillette

07/16/2019 - On-Site: Lori Gillette

### Resident Demographic Data as of Inspection Dates

#### General Information

License Capacity: 27

Residents Served: 26

#### Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

#### Hospice

Current Residents: 0

#### Number of Residents Who:

Receive Supplemental Security Income: 21

Are 60 Years of Age or Older: 15

Diagnosed with Mental Illness: 12

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 0

Have Physical Disability: 1

42c - Treatment of Residents

**Regulations**

2600.

42.c. A resident shall be treated with dignity and respect.

**Description of Violation**

On 7/28/19 at approximately 11:45 am, staff person A was in the dining room of the home with a rolled-up newspaper talking to resident #1. Staff person A used the rolled up newspaper to poke resident #1 in the shoulder. Resident #1 then began hitting staff person A with a rolled-up newspaper. Staff person A put his hand on resident #1's right forearm and said "I will hit you back". The resident felt this was an invasion of her privacy.

**Plan of Correction (POC)**

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

STAFF Person A was suspended immediately on 6/28/19. Director of Nursing Assessed Resident #1 shoulder and left forearm, Protective Services notified 6/28/19, Protective Services began investigation on 6/28/19 along with Sugar Valley Lodge. On 7/9/2019 protective services notified Sugar Valley Lodge that the incident was found to be unsubstantiated. On 7/11/2019 STAFF Person A returned to work, he received a written warning for (unsatisfactory behavior towards Resident) failure to comply will be immediate Termination. Resident Rights were also reviewed with Staff Person A. \* please see Attached warning report and Resident Right Signed by Staff Person A

**Legal Entity Representative**

Jeanne Dickinson  
Signature

Jeanne Dickinson  
Printed Name and Title

COO

10/16/19  
Date

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!**

The above plan of correction is approved as of 11/25/19  
(Date)

Plan of correction implementation status as of 11/25/19  
(Date)

The above plan of correction was approved by JW  
(initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented