



pennsylvania
DEPARTMENT OF HUMAN SERVICES

**Sent via e-mail to: jatijeh@hgseiorliving.com
MAILING DATE: August 21, 2019**

Mr. Daniel C. Frost
Executive Director
Heather Glen Senior Living, LLC
5930 Hamilton Boulevard
Wescosville, Pennsylvania 18106

RE: Heather Glen Senior Living
415 Blue Barn Road
Allentown, Pennsylvania 18104
License #: 226820

Dear Mr. Frost:

As a result of the Department's Bureau of Human Services Licensing inspection on July 1, 2019 of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "M. Moskalczyk".

Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Violation Report

Violation Report

Facility Information

Name: *HEATHER GLEN SENIOR LIVING*License Number: *22682*Address: *415 BLUE BARN ROAD, ALLENTOWN, PA 18104*County: *LEHIGH*Region: *NORTHEAST*

Administrator

Name: *Jacklyn Atiyeh*Phone: *6108414478*Email: *DFROST@HGSENIORLIVING.COM*

Legal Entity

Name: *HEATHER GLEN SENIOR LIVING LLC*Address: *5930 HAMILTON BOULEVARD, WESCOSVILLE, PA, 18106*

Certificate(s) of Occupancy

Type: *I-1*

Date:

Issued By:

Staffing Hours

Resident Support Staff: *0*Total Daily Staff: *84*Waking Staff: *63*

Inspection

Type: *Partial*

BHA Docket #:

Notice: *Unannounced*Reason: *Complaint & Incident*

Inspection Dates and Department Representative

07/01/2019 - On-Site: Ann O'Haire

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *120*Residents Served: *84*

Secured Dementia Care Unit

In Home: *Yes*Area: *Secured unit*Capacity: *30*Residents Served: *30*

Hospice

Current Residents: *84*

Number of Residents Who:

Receive Supplemental Security Income: *0*Are 60 Years of Age or Older: *84*Diagnosed with Mental Illness: *0*Diagnosed with Intellectual Disability: *0*Have Mobility Need: *0*Have Physical Disability: *1*

HEATHER GLEN SENIOR LIVING

22682

42c - Treatment of Residents

Regulations

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Staff person "A" was witnessed yelling at resident #1 on 06/28/2019 to sit down in an aggressive manner during the evening meal. This incident was reported to administration and Staff person "A" was terminated from employment.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Employee A was terminated on 6/28/2019 on the spot by Administrator.

Entire Staff was trained on how to handle residents with dignity and respect. Entire Staff was also trained on OAPSA and elder abuse. Staff was made aware that any type of abuse or any thing or behavior that does not show dignity or respect to the residents will not be tolerate at Heather Glen Senior Living and will result in immediate termination

Administrator will be discussing OAPSA and elder abuse with her department heads and they will monitor their staff on interactions with residents. Administrator is responsible for over seeing and monitoring ALL staff interactions with residents.

OAPSA and dignity and respect will be discussed in our July ALL Staff Meeting.

Legal Entity Representative


Signature

Jacklyn Atiyeh Executive Director
Printed Name and Title

Date 7/31/19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of

8-8-19
(Date)

Plan of correction implementation status as of

8-8-19
(Date)

The above plan of correction was approved by

MM
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

07/01/2019

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