



pennsylvania
DEPARTMENT OF HUMAN SERVICES

**Sent via e-mail to: aboveandbeyondal@aol.com
Mailing Date: November 11, 2019**

Mr. Nader Hamati
President & Chief Executive Officer
Above & Beyond at the Knights LLC
4293 Chatter Way
Allentown, Pennsylvania 18103

RE: Above & Beyond at the Knights
1545 Greenleaf Street
Allentown, Pennsylvania 18102
License #: 226470

Dear Mr. Hamati:

As a result of the Department's Bureau of Human Services Licensing inspection on June 20, 2019 of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Anne Graziano".

Anne Graziano
Human Services Licensing Supervisor

Enclosure
Violation Report

Violation Report

Facility Information

Name: ABOVE & BEYOND AT THE KNIGHTS

License Number: 226470

Address: 1545 GREENLEAF STREET, ALLENTOWN, PA 18102

County: LEHIGH

Region: NORTHEAST

Administrator

Name: NAILA HAMATI

Phone: 6104347433

Email: ABOVEANDBEYONDAL@AOL.COM

Legal Entity

Name: ABOVE AND BEYOND AT THE KNIGHTS LLC

Address: 4293 CHATTER WAY, ALLENTOWN, PA, 18103

Certificate(s) of Occupancy

Type: C-2 LP

Date:

Issued By:

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 125

Waking Staff: 94

Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Incident

Inspection Dates and Department Representative

06/20/2019 - On-Site: Jason Harvey

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 150

Residents Served: 89

Secured Dementia Care Unit

In Home: Yes

Area: LOWER LEVEL

Capacity: 32

Residents Served: 23

Hospice

Current Residents: 10

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 89

Diagnosed with Mental Illness: 7

Diagnosed with Intellectual Disability: 4

Have Mobility Need: 36

Have Physical Disability: 4

Naila Furicchia, ED



42c - Treatment of Residents

Regulations

2600.
42.c. A resident shall be treated with dignity and respect.

Description of Violation

Staff member A was observed on video calling resident #1 a floozy and stupid.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)
Staff person A was immediately terminated upon discovery of the video. All leadership staff were retrained in resident rights, confidentiality, protection from abuse, and mandatory reporting; then all other staff were subsequently retrained in all above topics. Incident was investigated and no other staff were found to be aware or otherwise involved with this incident. Incident was reported as required to police and regulatory agencies.
Resident #1 was interviewed and unable to provide further details about the incident.

Legal Entity Representative

Signature  Printed Name and Title Naila Furicchia, ED Date July 26, 2019

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The above plan of correction is approved as of 8-9-19 (Date) Plan of correction implementation status as of 8-9-19 (Date)
The above plan of correction was approved by AG (Initials)
 Fully Implemented
 Partially Implemented - Adequate Progress
 Partially Implemented - Inadequate Progress
 Not Implemented

42s - Privacy

Regulations

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

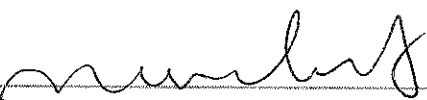
Staff member A recorded resident #1 on their phone while changing in the resident's room and posted the video on a private Facebook account.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Staff member A was immediately terminated upon discovery of the video and had no further access to residents of Above & Beyond. Investigation of incident did not indicate any other employees were involved with this incident, and all staff were retrained on resident rights, privacy, and mandatory reporting of abuse. Above & Beyond reported the incident to appropriate agencies per regulatory requirements (including police).

Legal Entity Representative

Signature 

Naila Furicchia, ED
Printed Name and Title

July 26, 2019
Date

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(Date)

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