



pennsylvania
DEPARTMENT OF HUMAN SERVICES

September 13, 2019

Adelphoi Village INC.
Mr. Mark Mortimer
1113 Village Way
Latrobe, Pennsylvania 15650

Re: Plan of Correction Acceptance for #473050

Dear Mr. Mortimer:

Please be advised that Adelphoi Village's Plan of Correction regarding the complaint investigated on June 18th, 2019 has been reviewed and has been accepted. The actions you have taken sufficiently address the issues identified in the Annual Licensing Summary.

To further support your agency's implementation of the Plan of Correction, we have scheduled a meeting on December 2nd, 2019 to meet with you and your team to provide additional technical assistance. If you should have any additional questions, please do not hesitate to contact me directly at 412-565-5170 or via email at c-gholts@pa.gov.

Sincerely,

Gregory J. Holts | Licensing Technician
Human Service Program Representative
Bureau of Children and Family Services

Department of Human Services
Office of Children, Youth and Families
LICENSING/APPROVAL/REGISTRATION INSPECTION SUMMARY
55 PA.CODE CHAPTER 3800

Agency/Facility Information

Name: MIDDLE CREEK I
Address: 1114 VILLAGE WAY,, LATROBE, PA 15650
Phone: 7248047260

License #: 47305
County: WESTMORELAND

Inspection Information

Start Date: 06/18/2019 End Date: 06/18/2019 Type: Complaint Notice: Announced Visit
Inspector(s): Greg Holts

Inspection Narrative

The Department of Human Services, Office of Children, Youth and Families, Western Region (Department) conducted a complaint investigation and identified the following regulatory violations:

Signature

The legal entity representative must complete the "Provider's Plan of Correction or Response," sign on the signature line below and date all pages of this document. Return this entire document when completed to your Regional Office no later than 09/12/2019.

Signature of Legal Entity Representative

Date

Name of Legal Entity Representative

Title

Telephone Number

OCYF Regional Staff Approval

Signature

Date

Signature

Date

Signature

Date

202 Appropriate Use of Restrictive Procedures**1. 55 PA Code Chapter**

3800.

202. Appropriate use of restrictive procedures.

c. For each incident in which use of a restrictive procedure is considered:

1. Every attempt shall be made to anticipate and de-escalate the behavior using methods of intervention less intrusive than restrictive procedures.

Area of Non-Compliance

Child 1 was subject to a restrictive procedure on May 30, 2019, which was initiated without evidence of the staff member's attempts to de-escalate the behavior. The Department noted the staff member did not utilize less intrusive methods of intervention prior to the restrictive procedure. Per interview with Child 1 and Staff 1, no de-escalation techniques were utilized before the restraint was initiated.

Provider's Plan of Corrective Action or Response

The staff member involved was immediately suspended from his child care duties, followed by a termination of employment, after a completed internal investigation. As a training tool, the program utilized the review of camera footage, during a staff meeting. The agency has increased the amount of training hours spent on Safe Crisis Management for new hires, to three full, consecutive days, instructed by consistent trainers. In the training, an increase in time has been provided on practicing holds, more intense scale out tests for holds are being conducted and a revised pass/fail written test. Previously hired staff participate in annual Safe Crisis Management training, including the review of nine techniques throughout the year and one full day of in unit training. Previously hired staff are also required to take and pass the revised written Safe Crisis Management test.

Status of Correction: Complete**2. 55 PA Code Chapter**

3800.

202.b. With the exception of exclusion as specified in § 3800.212 (relating to exclusion), a restrictive procedure may be used only to prevent a child from injuring himself or others.

Area of Non-Compliance

Child 1 was subject to a restrictive procedure utilized for reasons other than to prevent the child from injuring himself or others. Per video review, Staff 1 was observed quickly approaching Child 1 and grabbing him by his shirt collar, due to the child leaving his chair, walking toward the bathroom, and kicking a trashcan lid. Based on the Department's review of the video surveillance, child 1 was not demonstrating aggression toward other residents or staff.

Provider's Plan of Corrective Action or Response

The staff member involved was immediately suspended from his child care duties, followed by a termination of employment, after a completed internal investigation. As a training tool, the program utilized the review of camera footage, during a staff meeting. The agency has increased the amount of training hours spent on Safe Crisis Management for new hires, to three full, consecutive days, instructed by consistent trainers. In the training, an increase in time has been provided on practicing holds, more intense scale out tests for holds are being conducted and a revised pass/fail written test. Previously hired staff participate in annual Safe Crisis Management training, including the review of nine techniques throughout the year and one full day of in unit training. Previously hired staff are also required to take and pass the revised written Safe Crisis Management test.

Status of Correction: Complete