



September 24, 2019

Mr. Daniel E. Freed
Vice President of Health Services
Shannondell, Inc.
10000 Shannondell Drive
Audubon, Pennsylvania 19403

RE: The Meadows at Shannondell
6000 Shannondell Drive
Audubon, Pennsylvania 19403
License #: 128370

Dear Mr. Freed:

As a result of the Department's Bureau of Human Services Licensing annual inspection on June 17, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Hancock", written over a white background.

Kevin Hancock
Deputy Secretary
Office of Long-term Living

Enclosure
Violation Report

Violation Report

Facility Information

Name: *THE MEADOWS AT SHANNONDELL* License Number: *12837*
 Address: *6000 SHANNONDELL DRIVE, AUDUBON, PA 19403*
 County: *MONTGOMERY* Region: *SOUTHEAST*

Administrator

Name: *RUTHELLA STUBBLEBINE* Phone: *6107285400* Email: *DFREED@SHANNONDELL.COM*

Legal Entity

Name: *SHANNONDELL INC*
 Address: *10000 SHANNONDELL DRIVE, AUDUBON, PA, 19403*

Certificate(s) of Occupancy

Type: *Other* Date: *11/28/2005* Issued By: *DEPARTMENT OF HEALTH*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *179* Waking Staff: *134*

Inspection

Type: *Full* BHA Docket #: Notice: *Unannounced*
 Reason: *Renewal*

Inspection Dates and Department Representative

06/17/2019 - On-Site: Natasha Braswell, Jennie Heinberg

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *144* Residents Served: *124*

Secured Dementia Care Unit

In Home: *Yes* Area: *MEMORY CARE* Capacity: *34* Residents Served: *31*

Hospice

Current Residents: *21*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *124*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *55* Have Physical Disability: *1*

THE MEADOWS AT SHANNONDELL

12837

42s - Privacy

Regulations

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

On 6/17/19, while observing a medication pass, staff person A, administered resident #1's medication in the dining room with other residents present.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

1. Medication administration to all residents has been and is completed without divulging any private information of any resident. There is "no spoken information discussed" as it relates to any specifics of medications for any other persons to here.
2. A consent form will be presented to and signed by all residents which will permit the administration of medications outside of their private apartment/room. (See attached)
3. Completion of meeting with all residents, with signing or declining of signature forms, will be by September 30, 2019.

Documentation shall be kept. 8/21/19 *MDJ*

Legal Entity Representative

Ruthie Subbiewe
Signature

Ruthie Subbiewe
Printed Name and Title

8.6.19
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 8/21/19
(Date)

Plan of correction implementation status as of 8/21/19
(Date)

The above plan of correction was approved by *MDJ*
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

THE MEADOWS AT SHANNONDELL

12837

233c - Key-Locking Devices

Regulations

2600.

233.c. If key-locking devices, electronic cards systems or other devices that prevent immediate egress are used to lock and unlock exits, directions for their operation shall be conspicuously posted near the device.

Description of Violation

The directions for operating the home's locking mechanism are not conspicuously posted near the door to the Secure Dementia Care Unit (SDCU).

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

- 1. A complete instructional sign will be permanently posted at the entrance and exit door of the Secure Memory Care Communities for all persons to advise of the action needed to gain access to and from the community.
- 2. Sign/s to be in place by September 30, 2019
- 3. Administrator will ensure signs are visible at all times

Legal Entity Representative

Ruthie Spubbler
Signature

Ruthie Spubbler
Printed Name and Title

8.6.19
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 8/21/19
(Date)

Plan of correction implementation status as of 8/21/19
(Date)

The above plan of correction was approved by *MS*
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented