



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: cmc_mdsinc@yahoo.com
MAILING DATE: August 21, 2019

Ms. Sandra L. Tristan
Director
Milton Developmental Services Inc.
58 Walnut Street, PO Box 416
Milton, Pennsylvania 17847

RE: Milton Developmental Services
License #: 213730

Dear Ms. Tristan:

As a result of the Department's Bureau of Human Services Licensing inspection on May 31, 2019 of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Moskalczyk".

Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Violation Report

Violation Report

Facility Information

Name: *MILTON DEVELOPMENTAL SERVICES* License Number: *213730*
 Address: *58 WALNUT STREET P O BOX 416, MILTON, PA 17847*
 County: *NORTHUMBERLAND* Region: *NORTHEAST*

Administrator

Name: *Cynthia Catherman* Phone: *5707427535* Email: *CMC MDSINC@YAHOO.COM*

Legal Entity

Name: *MILTON DEVELOPMENTAL SERVICES INC*
 Address: *P.O. BOX 416, MILTON, PA, 17847*

Certificate(s) of Occupancy

Type: *I-1* Date: Issued By:

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *16* Waking Staff: *12*

Inspection

Type: *Partial* BHA Docket #: Notice: *Unannounced*
 Reason: *Incident*

Inspection Dates and Department Representative

05/31/2019 - On-Site: Kristin DeVries

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *18* Residents Served: *16*

Secured Dementia Care Unit

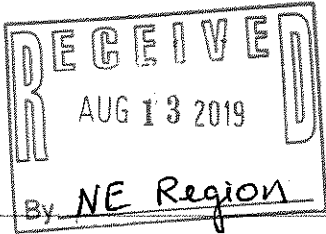
In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *11* Are 60 Years of Age or Older: *9*
 Diagnosed with Mental Illness: *2* Diagnosed with Intellectual Disability: *15*
 Have Mobility Need: *0* Have Physical Disability: *0*



MILTON DEVELOPMENTAL SERVICES

213730

42c - Treatment of Residents

Regulations

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation


On the evening of 5/9/19, Staff Person A was trying to perform care for Resident #1 by attempting to shave his face. Resident #1 did not want his face shaved and was resisting care. Staff Person A attempted to keep Resident #1 seated to continue with care by grabbing his shirt and forcing him to remain seated. Resident #1 attempted to stand up at the same time that Staff Person A attempted to use her right hand, palm open, to push the resident's face to one side to shave him. This action caused Staff Person A to slap the left side of Resident #1's face. No pain or injury to the resident was noted.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

While policies and procedures are written and established for uniform protocol and guidelines for the expectation of conduct and response of staff, they alone do not guarantee conduct in accordance to them, or the standards set forth in Chapter 2600 regulations. MDS believes that each resident should live with the contentment and freedom in those guaranteed rights and expects that the conviction of our staff promotes, encourages and reflects that expression. Upon knowledge of this incident, Staff person A was relieved of her duties being terminated immediately. By example of this consequence alone acts as a deterrent for any questionable conduct while performing job duties at MDS. In addition, a training has been conducted on June 18 for all staff, reviewing Residents' Rights (see enclosed)

Legal Entity Representative


Signature

Cynthia M. Catheman
Printed Name and Title

8.9.19
Date

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The above plan of correction is approved as of 8-13-19
(Date)

Plan of correction implementation status as of 8-13-19
(Date)

The above plan of correction was approved by MM
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented