



pennsylvania
DEPARTMENT OF HUMAN SERVICES

October 08, 2019

Mr. Kyle Duffy
Executive Director
VS Wallingford LLC
2700 Chestnut Parkway
Chester, Pennsylvania 19013

RE: Chestnut Ridge Retirement Living
License #: 141410

Dear Mr. Duffy:

As a result of the Department's Bureau of Human Services Licensing inspection on May 13, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Ayus Adelanwa".

Ayus Adelanwa
Workload Manager

Enclosure
Violation Report

Violation Report

Facility Information

Name: CHESTNUT RIDGE RETIREMENT LIVING

License Number: 141410

Address: 2700 CHESTNUT PARKWAY, CHESTER, PA 19013

County: DELAWARE

Region: SOUTHEAST

Administrator

Name: Amy Gress

Phone: 6104470710

Email: agress@chestnutridgepa.com

Legal Entity

Name: VS WALLINGFORD LLC

Address: 2700 CHESTNUT PARKWAY, PA, 19013

Certificate(s) of Occupancy

Type: Other

Date:

Issued By:

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 131

Waking Staff: 98

Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Complaint, Incident

Inspection Dates and Department Representative

05/13/2019 - On-Site: Denise Gillespie

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 130

Residents Served: 86

Secured Dementia Care Unit

In Home: Yes

Area: Memory Care

Capacity: 21

Residents Served: 20

Hospice

Current Residents: 5

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 79

Diagnosed with Mental Illness: 2

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 45

Have Physical Disability: 0

42c - Treatment of Residents

Regulations

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 5/9/19 Staff Member A escorted Resident # 1 down the hallway to the dining room. Staff Member A then told Resident # 1 to clean up the mess they had made. There was a potted plant that Resident # 1 had dug through and gotten dirt all over. Other staff members told Staff Member A to let maintenance clean it up and management stepped in to separate the Resident and Staff Member A.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Staff member A was terminated. Training session to review residents rights was completed for direct care Staff. Executive Director is in process of scheduling "Challenging Behaviors" workshop for staff.

A comprehensive training on resident's abuse, neglect and rights will be given to all staff within 20 days of receiving this POC. For the next consecutive two months period, the Administrator or a designee will provide oversight to staff during the ADL care of resident #1; and provide coaching or additional education/resource to staff on the care of resident #1. Additionally, the Administrator stated that a "challenging Behavior workshop will be conducted for all staff by the end of October 2019. 10/01/19

AAA

Legal Entity Representative

Signature *Kyle Doffy*

Printed Name and Title *Kyle Doffy Executive Director*

Date *9/17/19*

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The above plan of correction is approved as of 10/1/19
(Date)

Plan of correction implementation status as of 10/1/19
(Date)

The above plan of correction was approved by AAA
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented