



May 28, 2019

Mr. Michael Reinhart
President
Equity Housing Corporation
P.O. Box 219
Willow Street, Pennsylvania 17584

RE: Willow View Home
204 Herrville Road
Willow Street, Pennsylvania 17584
Certificate #: 322280

Dear Mr. Reinhart:

As a result of the Department's Bureau of Human Services Licensing's annual licensing inspection on April 25, 2019 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe". The signature is stylized and cursive.

Jacqueline L. Rowe
Director

Enclosure
Violation Report

Violation Report

Facility Information

Name: *WILLOW VIEW HOME*
Address: *204 HERRVILLE ROAD, WILLOW STREET, PA 17584*
County: *LANCASTER* Region: *CENTRAL*

License Number: *322280*

Administrator

Name: *Michael Reinhart* Phone: *7177865519* Email: *MIKE@WILLOWVIEWHOME.COM*

Legal Entity

Name: *EQUITY HOUSING CORPORATION*
Address: *P.O. BOX 219, PA, 17584*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *02/04/1981* Issued By: *L & I*

Staffing Hours

Resident Support Staff: *17* Total Daily Staff: *34* Waking Staff: *26*

Inspection

Type: *Full* BHA Docket #: Notice: *Unannounced*
Reason: *Renewal*

Inspection Dates and Department Representative

04/25/2019 - On-Site: Michael Showers, Cybil Bomberger

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *24* Residents Served: *17*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *2* Are 60 Years of Age or Older: *17*
Diagnosed with Mental Illness: *3* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *0* Have Physical Disability: *0*

51 - Criminal Background Check

Regulations

2600. 51. Criminal History Checks - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

Description of Violation

The PA State Police Criminal Background Check for Staff Person A, dated 3/17/17, states that the record is "under review". No further documentation for the criminal background check was in the file.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Attached you will find a criminal background check that was requested on April 25, 2019. The original document that should have been received from the request dated 3/17/17 was either misfiled or lost by our office. The completed criminal history report for employee A is filed in the employee's chart on 5/3/2019.

To prevent any issues in the future we will receive all criminal history reports electronically. There will also be an audit performed by one of our staff on all new hires to ensure all documentation is in our possession and filed correctly.

Legal Entity Representative

Signature: Michael Reinhart Admin

Printed Name and Title: Michael Reinhart Admin Date: 5/9/19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 5/13/19 (Date) Plan of correction implementation status as of 5/13/19 (Date)

The above plan of correction was approved by BAS (Initials) [X] Partially Implemented - Adequate Progress [] Fully Implemented [] Partially Implemented - Inadequate Progress [] Not Implemented

185a - Implement Storage Procedures

Regulations

2600. 185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

On 4/24/2019 at 9:15 pm, the blood glucose reading stored in Resident 1's glucometer was 127. However, 172 was incorrectly documented in the Medication Administration Record.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

The employee that transposed this glucometer reading was retrained on the importance of keeping accurate logs on resident's glucose readings. Willow View also updated the way these readings are recorded. Please see attached flow sheet. These new forms will allow us to easily audit the recorded reading to the actual monitor. All of these items were completed on 5/2/2019. The new flow sheets and additional audits of glucose readings will ensure continued compliance.

Legal Entity Representative

Michael Reinhart Admin
Signature

Michael Reinhart Admin
Printed Name and Title

5/9/19
Date

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