



**Sent via e-mail cstrasburg@brookdale.com**  
**Sent via e-mail fhoch@brookdale.com**  
**August 29, 2019**

Ms. Stacey Meyer  
Assistant Secretary  
Brookdale Senior Living Communities, Inc.  
111 Westwood Place, Suite 400  
Brentwood, Tennessee 37027

RE: Brookdale Northampton  
65 Richboro Newtown Road  
Richboro, Pennsylvania 18954  
License #: 127140

Dear Ms. Meyer:

As a result of the Department's Bureau of Human Services Licensing inspection on April 25, 2019 and May 10, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

*Shawn Parker*

Shawn Parker  
Human Services Licensing Supervisor

Enclosure  
Violation Report

## Violation Report

### Facility Information

Name: *BROOKDALE NORTHAMPTON*

License Number: *127140*

Address: *65 RICHBORO NEWTOWN ROAD, RICHBORO, PA 18954*

County: *BUCKS*

Region: *SOUTHEAST*

### Administrator

Name: *Francie Hoch*

Phone: *2153576565*

Email: *CSTRASBURG@BROOKDALE.COM*

### Legal Entity

Name: *BROOKDALE SENIOR LIVING COMMUNITIES INC*

Address: *111 WESTWOOD PLACE, SUITE 400, TN, 37027*

### Certificate(s) of Occupancy

Type: *C-2 LP*

Date:

Issued By:

### Staffing Hours

Resident Support Staff: *93*

Total Daily Staff: *226*

Waking Staff: *170*

### Inspection

Type: *Partial*

BHA Docket #:

Notice: *Unannounced*

Reason: *Complaint, Incident*

### Inspection Dates and Department Representative

*05/10/2019 - Off-Site: Sabrina Freeman*

*04/25/2019 - On-Site: Sabrina Freeman*

### Resident Demographic Data as of Inspection Dates

#### General Information

License Capacity: *120*

Residents Served: *93*

#### Secured Dementia Care Unit

In Home: *Yes*

Area: *1st floor*

Capacity: *23*

Residents Served: *21*

#### Hospice

Current Residents: *7*

#### Number of Residents Who:

Receive Supplemental Security Income: *0*

Are 60 Years of Age or Older: *93*

Diagnosed with Mental Illness: *0*

Diagnosed with Intellectual Disability: *0*

Have Mobility Need: *40*

Have Physical Disability: *3*

191 - Resident Right to Refuse

Regulations

2600.

191. Resident Education - The home shall educate the resident of the right to question or refuse a medication if the resident believes there may be a medication error. Documentation of this resident education shall be kept.

Description of Violation

The home failed to ensure resident #1 was afforded the right to refuse medication if the resident believes that there may be a medication error.

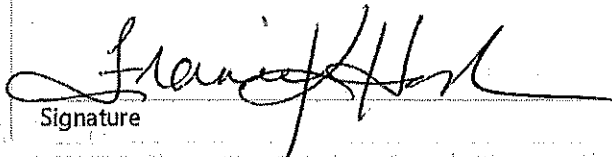
Resident #1 self-administers medication. On 4/5/19, resident #1 stated staff person A came to her room and told her she had to take 5mg of coumadin because it came from the pharmacy. Resident #1 stated she refused the medication and told staff person A that she had already taken the coumadin. Resident #1 stated staff person A told her, "you have to take it."

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Please see attached

Legal Entity Representative

  
Signature

Francie K. Hoch, Exec. Director 6/20/19  
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 08-28-19  
(Date)

Plan of correction implementation status as of 08-28-19  
(Date)

The above plan of correction was approved by SP  
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

## Regulation 2600.191

April 23, 2019- The Executive Director reviewed with Resident #1 the community policy regarding self-medication and the resident's right to question or refuse medication when there are questions.

April 25, 2019- The Executive Director retrained Staff Person A regarding the community policy on self- medication and the importance of investigating further when a resident questions a medication being administered. The Executive Director also reviewed the Resident's Right to question or refuses a medication. The community policy remains in place for a Med Tech to double check the order whenever a resident does have a question by using nursing support either in the community or the on-call clinical leader.

April 26, 2019- The Executive Director and Health & Wellness Coordinator provided re-training to all Med Techs on the community policy regarding Medication Self-Administration and the resident right to refuse medications.

The Health and Wellness Director or designee will continue to monitor resident self-administration reviews as per community policy and incident reports to verify if further action is warranted. All appropriate staff will be trained annually according to the training schedule on Medication Self- Administration and on Resident Rights where residents have the right to refuse medications.

Evidence: Training attendance sheet, annual training schedule

Completion Date: April 26, 2019