



June 14, 2019

Ms. Karen M. Coleman  
Executive Director  
Homewood at Hanover, Inc.  
425 Westminster Avenue  
Hanover, Pennsylvania 17331

RE: Homewood at Plum Creek  
Certificate #: 358910

Dear Ms. Coleman:

As a result of the Department's Bureau of Human Services Licensing annual inspection on April 24 and 25, 2019, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe". The signature is written in a cursive, flowing style.

Jacqueline L. Rowe  
Director