



June 3, 2019

Mr. David Greydanus
Authorized Signatory
BH Brightview East Norriton OPCO, LLC
300 East Germantown Pike
East Norriton, Pennsylvania 19401

RE: Brightview East Norriton
License #: 140750

Dear Mr. Greydanus:

As a result of the Department's Bureau of Human Services Licensing annual inspection on April 17 and 18, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe". The signature is written in a cursive, flowing style.

Jacqueline L. Rowe
Director

Enclosure
Violation Report

Violation Report

Facility Information

Name: *BRIGHTVIEW EAST NORRITON*
Address: *300 EAST GERMANTOWN PIKE, EAST NORRITON, PA 19401*
County: *MONTGOMERY* Region: *SOUTHEAST*

License Number: *140750*

Administrator

Name: *DAREN SMITH* Phone: *6102397700* Email: *DSMITH@BVSL.NET*

Legal Entity

Name: *BH BRIGHTVIEW EAST NORRITON OPCO LLC*
Address: *300 EAST GERMANTOWN PIKE, PA, 19401*

Certificate(s) of Occupancy

Type: *I-2* Date: *02/27/2008* Issued By: *EAST NORRITON TOWNSHIP*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *113* Waking Staff: *85*

Inspection

Type: *Full* BHA Docket #: Notice: *Unannounced*
Reason: *Renewal*

Inspection Dates and Department Representative

04/17/2019 - On-Site: Tahesia Thomas, David Carrion
04/18/2019 - On-Site: Tahesia Thomas, David Carrion

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *90* Residents Served: *66*

Secured Dementia Care Unit

In Home: *Yes* Area: *WELLSPRING* Capacity: *24* Residents Served: *22*

Hospice

Current Residents: *5*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *66*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *47* Have Physical Disability: *1*

51 - Criminal Background Check

Regulations

2600.

51. Criminal History Checks - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

Description of Violation

On 04/17/19, the home did not have a copy of the requested criminal background history on file for direct care staff person A, hired on 09/19/17.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Plan of Correction for 2600.51 Criminal History checks

Starting 5/3/19 the Business Office Manager or designee will have a criminal background check requested and received for all new staff members prior to their starting employment at Brightview East Norriton. All directors have been trained that the new staff members will not be able to begin employment with Brightview East Norriton until their criminal background check is received. The Business Office Manager or designee will conduct a monthly audit of all new hire paperwork to ensure compliance and will submit results monthly to the Executive Director during Monthly safety committee meetings.

Legal Entity Representative

Daren Smith
Signature

DAREN SMITH
Printed Name and Title *Brightview Norriton* Date *5/13/19*

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The above plan of correction is approved as of 5/14/19
(Date)

Plan of correction implementation status as of 5/14/19
(Date)

The above plan of correction was approved by *MS*
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

65d - Initial Direct Care Training

Regulations

2600.

65.d.2. Successful completion and passing the Department-approved direct care training course and passing of the competency test.

Description of Violation

On 04/17/19, the home did not have documentation that direct care staff person A hired on 09/19/17, had passed the Department-approved direct care training course and competency test.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Plan of Correction for 2600.65d Initial Direct Care training

Effective 5/3/19 the Personal Care Manager and Wellspring Village Director will ensure that all new Health and wellness staff members complete the direct care training and exam during their first day of hire. They will give the completed certificate to the Business Office Manager or designee at the end of the new staff members first day. New staff members will not be able to work another shift unless the training course and competency test is completed. The Business Office Manager or designee will conduct a monthly audit of all new hire paperwork and submit results to the Executive Director during monthly safety meetings.

Legal Entity Representative

Daren Smith
Signature

DAREN SMITH EXECUTIVE DIRECTOR 5/13/19
Printed Name and Title Date

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