



July 10, 2019

Ms. Kisha Lester-Dennis
Administrator
Riddle Village, Inc.
1048 West Baltimore Pike
Media, Pennsylvania 19063

RE: Inne at Riddle Village, The
Monticello Building, Floor 1-3
License #: 192510

Dear Ms. Lester-Dennis:

As a result of the Department's Bureau of Human Services Licensing annual inspection on April 16, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe". The signature is written in a cursive, flowing style.

Jacqueline L. Rowe
Director

Enclosure
Violation Report

Violation Report

Facility Information

Name: INNE AT RIDDLE VILLAGE THE
Address: 1048 WEST BALTIMORE PIKE, MEDIA, PA 19063
County: DELAWARE **Region:** SOUTHEAST

License Number: 192510

Administrator

Name: Kisha L. Dennis **Phone:** 6108913777 **Email:** KISHA@RIDDLEVILLAGE.COM

Legal Entity

Name: RIDDLE VILLAGE INC
Address: 1048 WEST BALTIMORE PIKE, PA, 19063

Certificate(s) of Occupancy

Type: I-1 **Date:** 07/24/2008 **Issued By:** Township of Middletown

Staffing Hours

Resident Support Staff: 40 **Total Daily Staff:** 78 **Waking Staff:** 59

Inspection

Type: Full **BHA Docket #:** **Notice:** Unannounced
Reason: Renewal

Inspection Dates and Department Representative

04/16/2019 - On-Site: Sabrina Freeman

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 76 **Residents Served:** 38

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 2

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 38
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 0 **Have Physical Disability:** 0

88a - Surfaces

Regulations

2600. 88.a. Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

Description of Violation

Two stained, water damaged ceiling tiles were observed in the 1st floor bathroom next to the laundry room.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Administrator or a designee will conduct a walkthrough of the facility on daily basis, and equally create a routine cleaning checklist to identify areas of the home that requires ongoing cleaning and repair attention; such surfaces as walls and ceilings. The completed checklist will be reviewed by the Administrator weekly, any issue of concern will be promptly addressed to ensure continual compliance with the cited reg 6/13/19

A.A.A

Legal Entity Representative

Handwritten signature of Kisha L. Dennis

Printed Name and Title: Kisha L. Dennis

Date: 6/12/2019

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 6/13/19 (Date)

Plan of correction implementation status as of 6/13/19 (Date)

The above plan of correction was approved by A.A.A. (Initials)

- Implementation status options: Fully Implemented (checked), Partially Implemented - Adequate Progress, Partially Implemented - Inadequate Progress, Not Implemented

2600.88(a)

Facility will make sure floors, walls, ceilings, windows, doors and other surfaces will be clean, and in good repair and free of hazards. On 4/16/2019 the DOHS inspector observed two water stained damaged ceiling tiles in the first floor bathroom next to the laundry room. The two stained water damaged tiles were removed immediately by the maintenance department. The maintenance department supervisor will continue to monitor all tiles in bathrooms and surrounding areas to ensure all tiles are always clean and in good repair. The change was made immediately, on site. The maintenance supervisor will monitor all tiles on daily rounds. The maintenance supervisor will report all findings to the Personal Care Administrator weekly. All findings will be reported to the Quarterly Q and A to ensure this violation will not occur again.

Hesha L. Dennis

Hesha L. Dennis 6/12/2019

192510

103f - Refrigerator/Freezer Temps

Regulations

2600.

103.f. Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

Description of Violation

On 4/16/19, at 2PM the temperature in the walk-in refrigerator was 45 degrees Fahrenheit.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Legal Entity Representative

Hisha L. Dennis
Signature

Hisha L. Dennis
Printed Name and Title

6/12/2019
Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 6/13/19
(Date)

Plan of correction implementation status as of 6/13/19
(Date)

The above plan of correction was approved by AAA
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

2600.103.f.

Facility will follow its policy requiring refrigerated food to be stored at or below 40 degrees Fahrenheit; frozen food shall be kept at or below 0 degrees Fahrenheit. On 4/16/19 at approximately 2:00 PM, the DOHS inspector observed the walk-in refrigerator at a temperature of 45 degrees Fahrenheit. The Director of Dining Services informed the inspector that the refrigerator was restocked from a large food delivery just moments prior to the inspector's arrival. The inspector indicated that a follow up check would occur; approximately 30 minutes later the inspector found the refrigerator's temperature to be compliant with regulations. Furthermore, the inspector's documentation reflects this finding. The facility will continue to follow the policy "Dining Refrigeration Monitoring." Please see attached and reference information under procedure: #9.

Wishka G. Dennis

Wishka G. Dennis

6/12/2019

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