



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: July 9, 2019**

Mr. Donald Feltman  
President / CEO  
Artis Senior Living of Bethel Park, LLC  
680 American Avenue, Suite 101  
King of Prussia, Pennsylvania 19406

RE: Artis Senior Living of South Hills  
1001 Higbee Drive  
Bethel Park, Pennsylvania 15102  
License #: 449160

Dear Mr. Feltman:

As a result of the Department's Bureau of Human Services Licensing inspection on April 10, 2019, of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Suzy Quinn".

Suzy Quinn  
Human Services Licensing Supervisor

Enclosure  
Violation Report

## Violation Report

## Facility Information

Name: ARTIS SENIOR LIVING OF SOUTH HILLS

License Number: 449160

Address: 1001 HIGBEE DRIVE, BETHEL PARK, PA 15102

County: ALLEGHENY

Region: WESTERN

## Administrator

Name: Claudia McIntyre

Phone: 4125958917

Email: EYARISH@ARTISMGMT.COM

## Legal Entity

Name: ARTIS SENIOR LIVING OF BETHEL PARK LLC

Address: 680 AMERICAN AVENUE, SUITE 101, PA, 19406

## Certificate(s) of Occupancy

Type: I-2

Date:

Issued By:

## Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 78

Waking Staff: 59

## Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Complaint

## Inspection Dates and Department Representative

04/10/2019 - On-Site: Joe Eveges

## Resident Demographic Data as of Inspection Dates

## General Information

License Capacity: 72

Residents Served: 39

## Secured Dementia Care Unit

In Home: Yes

Area: Entire Facility

Capacity: 72

Residents Served: 39

## Hospice

Current Residents: 2

## Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 39

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 29

Have Physical Disability: 0

42c - Treatment of Residents

Regulations

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 3/31/19 at approximately 9:00 PM, multiple staff heard direct care staff A yell "I will fuck you up! Sit your ass down!" to resident #1, who was standing up from his wheelchair in the Hartwood neighborhood common area.

Plan of Correction (POC)


(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

- 3-31-19 Care Partner was suspended immediately pending an investigation. A Reportable to DHS was submitted 4-1-19 @ 4:30pm and a Mandatory Abuse Report was completed and submitted to Allegheny Co AAA protective services. Staff member A was terminated 4-1-19.
- All Direct Care Staff will complete the Direct Care Staff Training Course and Competency Test per DHS regulations.
- All Direct Care Staff within 40 scheduled work hours after date of hire are trained on Mandatory Reporting of abuse and neglect under the Older Adult Protective Services Act per DHS Regulations and annually thereafter. See Attached
- Each Employee signs that they have reviewed and read the Art's Employee Handbook. On page 14 and 17 of the Employee Handbook under Company Compliance Program Abuse/Neglect is addressed noting reporting abuse and consequences of abuse or neglect which will lead to immediate termination and may be in addition, turned in to local and/or state authorities and criminal charges may be filed. See Attached
- Each direct care and ancillary employee's employment file will be audited 30 days after DOH and annually to ensure regulatory compliance

Within 30 days of receipt of the plan of correction: All staff members shall receive Resident Rights training, to include treating residents with dignity and respect, conducted by an outside agency. Documentation of the training shall be kept.

Legal Entity Representative

 6/27/19


  
Signature

Claudia McIntyre, Executive Dir. 6/27/20  
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 6/27/19  
(Date)

Plan of correction implementation status as of 6/27/19  
(Date)

The above plan of correction was approved by   
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented