



CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: July 9, 2019

Mr. Luis Serrano
President
The Haven at North Hills, LLC
114 Pacifica, Suite 310
Irvine, California 92618

RE: The Haven at North Hills
One Windsor Way
Pittsburgh, Pennsylvania 15237
License #: 449380

Dear Mr. Serrano:

As a result of the Department's Bureau of Human Services Licensing inspection on April 5, 2019, of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Suzy Quinn". The signature is written in a cursive style with a large initial "S" and a distinct "Q".

Suzy Quinn
Human Services Licensing Supervisor

Enclosure
Violation Report

Violation Report: 44938 - 04/05/2019 - Eveges, Joseph
 PCH Name: THE HAVEN AT NORTH HILLS

1. REGULATION 55 Pa.Code §2600

2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION

On 2/24/19, the home was affected by a general power outage and implemented its emergency preparedness plan for a power outage. However, the home failed to report the incident to the Department.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- On 2/24/2019, The Haven at North Hills experienced a power outage along with 10,000 others in Allegheny County.
- Immediately all safety precautions were put in place.
- DHS representative verified that all in house procedures in The Haven's Emergency Preparedness plan were followed and completed correctly to endure the safety and wellbeing of all residents.
- Administrator and all administrator designees will review on an ongoing basis regulation 2600.16 on Reportable Incidents.
- Now and ongoing – administrator and administrator designees will report to DHS with in 24 hours of implementing our emergency preparedness plan.

Within 30 days of receipt of the plan of correction: All staff persons shall be re-educated on the home's policy and procedures for reportable incidents and conditions including the reporting requirements. Documentation of education will be kept.

 6/27/19

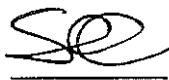
Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Jennifer GROSS RN	Date 6.27.2019
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 6/27/19
 (Date)

The above plan of correction was approved by 
 (Initials)

Plan of correction implementation status as of 6/27/19
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented