



pennsylvania
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT
REQUESTED June 05, 2019**

Ms. Pansy Clarke
Administrator
Accolades Senior Care LLC
123 Meeting House Lane
Cherry Hill New, Jersey 08002

RE: Accolades Senior Care
246 Melrose Ave
East Lansdown, Pennsylvania 19050
License #: 135710

Dear Ms. Clarke:

As a result of the Department's Bureau of Human Services Licensing Complaint Inspection on March 27, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Ayus Adelanwa".

Ayus Adelanwa
Workload Manager

Enclosure
Violation Report

Violation Report

Facility Information

Name: ACCOLADES SENIOR CARE
Address: 246 MELROSE AVENUE, EAST LANSDOWNE, PA 19050
County: DELAWARE Region: SOUTHEAST

License Number: 135710

Administrator

Name: Pansy Clarke Phone: 6106232233 Email: accoladesseniorcare@gmail.com

Legal Entity

Name: ACCOLADES SENIOR CARE LLC
Address: 123 MEETING HOUSE LANE, NJ, 08002

Certificate(s) of Occupancy

Type: *Other* Date: Issued By:

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 36 Waking Staff: 27

Inspection

Type: *Partial* BHA Docket #: Notice: *Unannounced*
Reason: *Complaint, Monitoring*

Inspection Dates and Department Representative

03/27/2019 - On-Site: Denise Gillespie

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 45 Residents Served: 34

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 33
Diagnosed with Mental Illness: 25 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 2 Have Physical Disability: 0

25c4 - Payment Responsibility

Regulations

2600.

25.c. At a minimum, the contract must specify the following:

- 4. The party responsible for payment.

Description of Violation

The resident-home contract, dated 12/14/19, for Resident # 1 does not specify the party responsible for payment. Resident # 1 was appointed a Guardian of person and estate on 1/23/19.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

We were unaware that resident had a gaurdian until later after she was admitted to home. Going forward,we will stay more proactive with social worker and family members so that we can become aware of changes that are being made.

Resident's guardian was contacted on 3/28/2019 and contract was faxed to the guardian.Signed contract was faxed back on 4/11/2019.

Within 15 days of receiving this POC, theAdministrator or a designee will audit all residents record to ensure compliance with the cited reg. 5/31/19

AAA

Legal Entity Representative

Pansy Clarke
Signature

Pansy Clarke Administrator May.17.2019
Printed Name and Title Date

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The above plan of correction is approved as of 5/31/19 Plan of correction implementation status as of 5/31/19
(Date) (Date)

The above plan of correction was approved by AAA
(Initials) Fully Implemented
 Partially Implemented - Adequate Progress
 Partially Implemented - Inadequate Progress
 Not Implemented

225a - Assessment 15 Days

Regulations

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

Resident # 1's assessment, dated 12/14/18, does not include Resident's need for finances to be managed by the court appointed Guardian. The Guardian was appointed on 1/23/19.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

After signed contract was received back from the guardian, RASP was updated

Within 15 days of receiving this POC, the Administrator or a designee will review/audit all residents' record to ensure compliance with the cited reg. Going forward, the Administrator will create a checklist to prompt the need for a RASP/Assessment to be completed as stated in the reg; after which the same will be reviewed to ensure that all required information is captured in the Assessment. 5/31/19

A.A.A

Legal Entity Representative

Pansy Clarke

Signature

Pansy Clarke Administrator May.17.2019

Printed Name and Title

Date

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The above plan of correction is approved as of 5/31/19
(Date)

Plan of correction implementation status as of 5/31/19
(Date)

The above plan of correction was approved by A.A.A
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented