



MAILING DATE: April 1, 2019

Ms. Ella Bostedo
Executive Director
Arden Courts of Monroeville PA, LLC
ATTN: LICENSURE SUPPORT
333 North Summit Street, 16th Floor
Toledo, Ohio 43604

RE: Arden Courts of Monroeville
120 Wyngate Drive
Monroeville, Pennsylvania 15146
License #: 435520

Dear Ms. Bostedo:

As a result of the Department's Bureau of Human Services Licensing inspection on March 13, 2019, of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Jon B. Kimberand". The signature is written in a cursive style.

Jon Kimberand
Human Services Licensing Supervisor

Enclosure
Violation Report

Violation Report: 43552 - 03/13/2019 - Klein, Scott
 PCH Name: ARDEN COURTS OF MONROEVILLE

1. REGULATION 55 Pa.Code §2600

2600.15(b) - If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

2a. DESCRIPTION OF VIOLATION

On 3/11/19 at approximately 10:40 p.m. direct care staff persons A, B, and C were assisting resident #1 from a chair to a wheelchair in the Dockside Livingroom. At that time direct care staff person A struck resident #1 on the right leg above the knee. Direct care staff person A was not immediately suspended. Direct care staff persons A, B, and C then assisted resident #1 from the wheelchair to the resident's bed. At that time direct care staff person A struck resident #1 again on the right leg above the knee with an open hand.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

DIRECT CARE STAFF PERSON WAS SUSPENDED ON 3/11/19 DATE OF INCIDENT. AS SOON AS SUPERVISOR WAS INFORMED STAFF IN SERVICE WAS HELD BY OFFICE OF AGING ON 3/26/19 AT 2:30 PM. REGARDING REGULATION 15(D) AND SPECIFICALLY ADDRESSING IMMEDIATE NOTIFICATION TO A SUPERVISOR OF ANY ALLEGATION OF ABUSE SO THAT THE HOME CAN IMMEDIATELY DEVELOP A PLAN OF SUPERVISION OR SUSPEND THE STAFF PERSON INVOLVED IN THE ALLEGED INCIDENT EXECUTIVE DIRECTOR OR DESIGNEE AS WELL AS UPON HIRE WILL CONDUCT EDUCATIONAL IN SERVICES ON IMMEDIATELY REPORTING ANY ALLEGATION OF ABUSE
 DIRECT CARE STAFF PERSON WAS TERMINATED FROM HER POSITION

Immediately: The administrator shall monitor any allegation of abuse to ensure the alleged staff person is immediately suspended or placed on a plan

Repeat Violation: No Date(s) of Previous Violation(s): of supervision approved by the Department. 4/1/19 *EJ*

Signature of Legal Entity Representative (Required on EVERY Page) *Ella Bostedo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *ELLA BOSTEDO DIRECTOR* Date *3/30/19*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 4/1/19 (Date)

The above plan of correction was approved by *EJ* (Initials)

Plan of correction implementation status as of 4/1/19 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress *EJ*
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 43552 - 03/13/2019 - Klein, Scott
 PCH Name: ARDEN COURTS OF MONROEVILLE

1. REGULATION 55 Pa.Code §2600
 2600.42(b) - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

2a. DESCRIPTION OF VIOLATION
 On 3/11/19 at approximately 10:40 p.m. direct care staff persons A, B and C were assisting resident #1 from a chair to a wheelchair in the Dockside Livingroom. At that time direct care staff person A struck resident #1 on the right leg above the knee. All three staff persons assisted with the ambulation of resident #1 to the resident's bedroom. Direct care staff persons A, B, and C then assisted resident #1 from the wheelchair to the resident's bed. At that time direct care staff person A struck resident #1 again on the right leg above the knee with an open hand.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

RESIDENT #1 HAD BODY ASSESSMENTS COMPLETED
 3/12, 13 & 14 2019.

RESIDENT #1 RASP WAS UPDATED 3/12/19

STAFF WAS INSERVICED ON RESIDENT RIGHTS 3/18, 19-2019

DIRECTOR OR DESIGNEE IN ADDITION TO TRAINING ON RESIDENT RIGHTS UPON HIRE WILL INSERVICE ON RESIDENT RIGHTS EVERY QUARTER

STAFF WAS INSERVICED BY PROTECTIVE SERVICES ON REGULATION 47(D) ON 3/26/19

SEE ATTACHED

Immediately: The administrator shall interview three residents a week for three months to assess and ensure no residents are neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way. Documentation of interviews shall be kept.

4/1/19 EJ

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Elena Podesta*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Elena Podesta DIRECTOR* Date *3/30/19*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>4/1/19</u> (Date)	Plan of correction implementation status as of <u>4/1/19</u> (Date)
The above plan of correction was approved by <u>EJ</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress EJ <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented