



June 14, 2019

Mr. David E. Boland
President
Safe and Sound, Inc.
P.O. Box 8825
Lancaster, Pennsylvania 17604

RE: The Groves
103 West Main Street
Ephrata, Pennsylvania 17522
Certificate #: 322270

Dear Mr. Boland :

As a result of the Department's Bureau of Human Services Licensing annual inspection on March 11, 2019, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe". The signature is written in a cursive, flowing style.

Jacqueline L. Rowe
Director