



May 15, 2019

Ms. Margot Sottesanti
Executive Director
600 Paoli Pointe Drive Operations, LLC
600 Paoli Pointe Drive
Paoli, Pennsylvania 19301

RE: Highgate at Paoli Pointe
License #: 136100

Dear Ms. Sottesanti:

As a result of the Department's Bureau of Human Services Licensing annual inspection on March 6 and 7, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe". The signature is written in a cursive, flowing style.

Jacqueline L. Rowe
Director

Enclosure
Violation Report

Violation Report: 13610 - 03/08/2019 - Gillespie, Denise
 PCH Name: HIGHGATE AT PAOLI POINTE

1. REGULATION 56 Pa.Code §2600
 2600.54(a) - Direct care staff persons shall have the following qualifications:
 (1) Be 18 years of age or older, except as permitted in § 2600.54(b).
 (2) Have a high school diploma, GED diploma, or active registry status on the Pennsylvania nurse aide registry.
 (3) Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care services with reasonable skill and safety.

2a. DESCRIPTION OF VIOLATION
 Direct care staff person A does not have a high school diploma, GED diploma, or active registration status on the Pennsylvania nurse aide registry.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

ED submitted waiver on 4/23/19, see attached. ED spoke with Jill Kachmarin at the Southeast Region in regards to waiver submitted on 4/23/19 and requirements for the waiver. ED submitting employee's education certifications to ECE Dispatch to verify certifications meet education standards. Once verification is received ED will resubmit waiver for employee. See attached documents of employees education

Administrator or designee will ensure all direct care staff meet proper qualifications specified in 2600.54(a). Waiver will be requested and approved by Department before direct care staff member begins work. SP 05-03-19

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Margaret Sottosanti</i>	Date <i>4/30/19</i>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>05-03-19</u> (Date)	Plan of correction implementation status as of <u>05-03-19</u> (Date)
The above plan of correction was approved by <u>SP</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 13610 - 03/08/2019 - Gillespie, Denise
 PCH Name: HIGHGATE AT PAOLI POINTE

1. REGULATION 55 Pa. Code §2600
 2600.85(e) - Trash outside the home shall be kept in covered receptacles that prevent the penetration of insects and rodents.

2a. DESCRIPTION OF VIOLATION
 The dumpster outside Starwell A was not covered.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Maintenance Director to do daily check on outside dumpster. Housekeeping, Maintenance dietary staff education to keep lid closed at all times to prevent penetration of insects and rodents. See attached.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page)

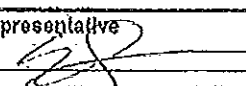
Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date
Margaret Sattasank	4/29/19

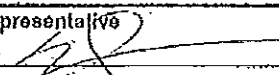
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Violation Report: 13610 - 03/06/2019 - Gillespie, Denise PCH Name: HIGHGATE AT PAOLI POINTE	
1. REGULATION 55 Pa.Code §2600 2600.100(a) - The exterior of the building and the building grounds or yard must be in good repair and free of hazards.	
2a. DESCRIPTION OF VIOLATION The gutter was not secured to the roof outside of Stairwell A. The gutter is hanging down the side of the building.	
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.) <i>Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.</i>	
Gutter was secured to building on 3/6/19. Complete repair is scheduled to be repaired on Thursday May 2, 2019. Quote is attached.	
Administrator or designee will ensure exterior of building remains in good repair and free of hazards to protect safety of the residents. SP 05-03-19	
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Violation Report: 13610 - 03/08/2019 - Gillespie, Denise PCH Name: HIGHGATE AT PAOLI POINTE	
1. REGULATION 55 Pa.Code §2600 2600.103(f) - Outdated or spoiled food or dented cans may not be used.	
2a. DESCRIPTION OF VIOLATION 3/7/19 there was an opened package of pepperoni in the home that was not dated as to when it was opened. 3/7/19 there was an opened package of hamburgers in the home that was not dated as to when it was opened.	
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.) Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.	
Dietary Director or designee to do daily walk through of the food storage areas and check for opened	
Administrator or designee will ensure food items are not expired, spoiled, or outdated. Opened food items will be labeled and dated. SP 05-03-19	
Repeat Violation: No	Date(s) of Previous Violation(s):
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Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Margot Soltesan</i>	
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Violation Report: 13810 - 03/06/2019 - Gillespie, Denise PCH Name: HIGHGATE AT PAOLI POINTE	
1. REGULATION 55 Pa.Code §2600 2600.121(a) - Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.	
2a. DESCRIPTION OF VIOLATION On 3/6/19, at 10:00A.M. exercise equipment blocked the egress from the homes therapy gym.	
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.) <i>Includes steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.</i>	
<p>Therapy department notified of the violation. Items were removed from exit way on 3/7/19. Therapy Director or designee will keep exit way clear at all times. ED or designee will do monthly checks to ensure exits are clear.</p> <p>Administrator or designee will ensure stairways, hallways, doorways, passageways, and egress are always clear and free of hazards. Designee should do daily physical site checks to ensure compliance.</p> <p>SP 05-03-19</p>	
Repeat Violation: No	Date(s) of Previous Violation(s):
Signature of Legal Entity Representative (Required on EVERY Page) 	
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Margaret Sathesan</i>	Date <i>4/29/19</i>
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Violation Report: 13810 - 03/08/2019 - Gillespie, Denise PCH Name: HIGHGATE AT PAOLI POINTE	
1. REGULATION 55 Pa.Code §2000 2600.233(c) - If key-locking devices, electronic cards systems or other devices that prevent immediate egress are used to lock and unlock exits, directions for their operation shall be conspicuously posted near the device.	
2a. DESCRIPTION OF VIOLATION Stairwell D does not have a code posted to exit of the outside door. Stairwell E does not have a code posted to exit of the outside door..	
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.) <i>Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.</i> Maintenance Director placed code on external electronic coded doors on 3/6/19. Maintenance Director or designee will do monthly checks to ensure all electronic coded doors have code posted in a conspicuous place.	
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Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Margaret Sotosanti</i>	Date <i>4/29/19</i>
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