



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

MAY 08 2019

Mr. Henry J. Ebner  
Personal Care Administrator  
Artman Lutheran Home  
250 Bethlehem Pike  
Ambler, Pennsylvania 19002

RE: Artman Lutheran Home  
License #: 127780

Dear Mr. Ebner:

As a result of the Department's Bureau of Human Services Licensing annual inspection on March 4 and 5, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Rowe'.

Jacqueline L. Rowe  
Director

Enclosure  
Violation Report



Violation Report: I2778 - 03/04/2019 - Braswell, Natasha  
 PCH Name: ARTMAN LUTHERAN HOME

1. REGULATION 55 Pa.Code §2600

2600.42(s) - A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

2a. DESCRIPTION OF VIOLATION

On 3-5-19, at 11:45 am, staff person A, provided an insulin injection for resident #1 in the dining room . The resident was denied privacy being in the presence of cameras, other residents and staff within the confines of the area.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

In accordance with regulation 2600.42(s), staff person A was in-service and educated on the regulation on given the resident privacy when administering medications especially injections.

All Nurses and Med Techs were also in-serviced and education on the resident right for privacy and that medications especially injections must be administered in residents' room or nursing office in closed area to privacy. Also, if resident refused, staff to educate resident in the right for privacy.

- Attachment #1-Education/In-service Power Point
- Attachment #2 Signed In-service Sheet

Within 45 days receipt of the accepted POC, all staff will receive training in resident rights from an outside agency. Resident rights to be reviewed with staff monthly for three months. In addition, residents will be interviewed to ensure their rights are not being violated. Documentation of the training will be submitted to Mia Johnson at the Southeast Regional office at a-pwarlsoutheast@pa.gov or fax at 610-270-1147. 4/16/19 *MJ*

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Henry Ebner*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) Henry Ebner Personal Care Administrator

Date 4/15/2019

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>4/16/19</u> (Date)	Plan of correction implementation status as of <u>4/16/19</u> (Date)
The above plan of correction was approved by <u><i>MJ</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 12778 - 03/04/2019 - Braswell, Natasha  
 PCH Name: ARTMAN LUTHERAN HOME

1. REGULATION 55 Pa.Code §2600  
 2600.85(a) - Sanitary conditions shall be maintained.

2a. DESCRIPTION OF VIOLATION

On 3-5-19, at 10:00 am, staff person B, reported that unknown staff persons are not changing soiled linens on residents's beds causing concerns with sanitation.

On-3-5-19, at 12:00 pm, while observing a medication pass, staff person A gave an insulin injection in the dining room, causing concerns with sanitation.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

In accordance with regulation 2600.85(a), staff person A was in-service and educated on the regulation regarding the on concerns of not changing soiled linens and giving an injection in the dining room.

All Nurses and Med Techs were also in-serviced and education on the sanitation concerns about not changing soiled linens on resident's beds and when administering an injection in a common area, especially the dining room.

All charge nurses are education on doing rounds before the end of each shift to check rooms and cleanliness, especially bed linens.

Attachment #1-Education/In-service Power Point

Attachment #2 Signed In-service Sheet

Within 45 days receipt of the accepted POC, all staff will receive training in resident rights from an outside agency.

Resident rights to be reviewed with staff monthly for three months. In addition, residents will be interviewed to ensure their rights are not being violated. Documentation of the training will be submitted to Mia Johnson at the Southeast Regional office at

a-pwar@southeast@pa.gov or fax at 610-270-1147. 4/16/19 *MJ*

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Violation Report: 12778 - 03/04/2019 - Braswell, Natasha  
PCH Name: ARTMAN LUTHERAN HOME

1. REGULATION 55 Pa.Code §2600  
2600.89(b) - Hot water temperature in areas accessible to the resident may not exceed 120°F.

2a. DESCRIPTION OF VIOLATION  
On 3-5-19, at 12:50 pm , the water temperature at the sink in room #169 measured 125 degrees Fahrenheit.  
On 3-5-19, at 12:50 pm , the water temperature at the sink in room #166 measured 123 degrees Fahrenheit.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

In accordance with regulation 2600.89(b), water temperatures in room 166 and 169 were corrected before surveyors were able to leave (120 degrees)

Maintenance Manager in-serviced his department on the complications of hot water temperatures above the exceeded regulation.

Maintenance Department to monitor Household Mattison and Inspiring water temperatures including 166 and 169 twice a week for a month than month in random rooms throughout the building, at least

Maintenance department to monitor Hot water temperatures throughout the building in random rooms (one per household per week)

Attachment #1-Education/In-service Power Point  
Attachment #3-Inservice sheet for maintenance  
Attachment #4- Water temperature logs for 166 and 169  
Attachment #5-Log for monthly water temperatures

Maintain audits for Department review for a period of three years 4/16/19 *MEJ*

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