



MAILING DATE: May 17, 2019

Mr. Damian Knauff
Administrator
CPSR Associates LLC
200 Stoops Drive
Monongahela, Pennsylvania 15063

RE: Mon Valley Care Center
Certificate #: 418160

Dear Mr. Knauff:

As a result of the Department's Bureau of Human Services Licensing inspection on February 27, 2019, of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Janine Wenzig".

Janine Wenzig
Human Services Licensing Supervisor

Enclosure
Violation Report

MAY 08 2019

Violation Report

Facility Information

Name: *MON VALLEY CARE CENTER*
 Address: *200 STOOPS DRIVE, MONONGAHELA, PA 15063*
 County: *WASHINGTON* Region: *WESTERN*

Western Region

License Number: *418160*

Administrator

Name: *Jennifer Hartman* Phone: *7243101111* Email: *NHA@MONVALLEYCARE.COM*

Legal Entity

Name: *CPSR ASSOCIATES LLC*
 Address: *200 STOOPS DRIVE, PA, 15063*

Certificate(s) of Occupancy

Type: *C-1* Date: *11/14/2002* Issued By: *Dept. of Health*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *42* Waking Staff: *32*

Inspection

Type: *Partial* BHA Docket #: Notice: *Unannounced*
 Reason: *Incident*

Inspection Dates and Department Representative

02/27/2019 - On-Site: Courtney Barry

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *41* Residents Served: *36*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *na*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *36*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *6* Have Physical Disability: *1*

15b - Supervisor Plan

Regulations

2600.
15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation


On 2/14/19, at approximately 8:30 a.m., there was an allegation of abuse against staff person A. Staff person A was overheard yelling at resident #1 saying ""We are short staffed. I know. I know. What do you want me to do? We are short staffed, I can't help it!" Staff persons B and C overheard the yelling. Staff person A continued to work in the home unsupervised from 8:30 a.m. until the end of her shift at 2:30 p.m. Staff person A was suspended at approximately 3:00 p.m. on 2/14/19 and terminated on 2/19/19.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

On 3/14/19 I held a Mandatory Abuse reporting inservice for all department heads, administration to ensure that they are all aware and knowledgeable of regulation 2600.15b so that in my absence or if they are informed of an allegation of abuse they then can follow the correct procedure to immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.
See attached sign w/ sheet and hand out.

Legal Entity Representative



Signature

Phil Rippe, NHA
Printed Name and Title PCHA Date 5/6/19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 5/9/19
(Date)

Plan of correction implementation status as of 5/9/19
(Date)

The above plan of correction was approved by 
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

42c - Treatment of Residents

Regulations

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

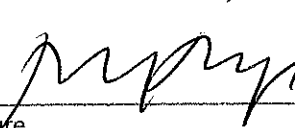
On 2/12/19, resident #1 did not receive her scheduled shower and was advised that one would be provided on 2/13/19. On 2/13/19, a shower was offered to the resident at 9:30 p.m. but the resident said that it was too late. The shower was rescheduled to the morning of 2/14/19. On 2/14/19, at approximately 8:30 a.m., staff person A entered resident #1 bedroom and the resident inquired about receiving a shower. Staff person A was heard by another staff person yelling at resident #1 "We are short staffed! I know! I know! What do you want me to do? We are short staffed, I can't help it!" The resident indicated that she was upset and cried because of the incident.

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

On 3/12/19 I held a training with Susan Starabore Ombudsman on residents rights, abuse reporting as in regulation 2600.42c. This was held for all staff - see enclosed sign in sheets, and training material by Susan to ensure regulation 2600.42c is adhered to by all staff @ MVCC PCH. e all times, so our residents enjoy a happy, safe, dignified, respectful environment. We will continue with ongoing training e orientation and our yearly Training Programme.

Legal Entity Representative

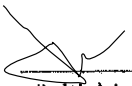

Signature

Phil Rippe: Admin 5/6/19
Printed Name and Title PCH Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 5/9/19
(Date)

Plan of correction implementation status as of 5/9/19
(Date)

The above plan of correction was approved by 
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented