



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

APR 02 2019

Mr. Carl R. McAloose  
President and Chief Executive Officer  
Human Resources and Administration Services  
LutherCare, Inc.  
600 East Main Street  
Lititz, Pennsylvania 17543

RE: The Muhlenberg Lodge  
300 St. Mark Avenue  
Lititz, Pennsylvania 17543  
Certificate #: 321820

Dear Mr. McAloose:


As a result of the Department's Bureau of Human Services Licensing's annual licensing inspection on February 26, 2019 and February 27, 2019 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

  
Jacqueline L. Rowe  
Director

Enclosure  
Violation Report



Violation Report: 32182 - 02/26/2019 - Showers, Michael

PCH Name: THE MUHLENBERG LODGE

**1. REGULATION 55 Pa.Code §2600**

2600.123(c) - For a home serving nine or more residents, an emergency evacuation diagram of each floor showing corridors, line of travel to exit doors and location of the fire extinguishers and pull signals shall be posted in a conspicuous and public place on each floor.

**2a. DESCRIPTION OF VIOLATION**

The evacuation diagrams on all floors of the home did not contain the location of the fire extinguishers or pull signals.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

This regulation is important so all residents, visitors, staff etc know immediate routes of egress and locations of fire extinguishers/pull stations so they can react quickly during fire or other emergency.

Regulation was violated when signs were hung without the required fire extinguishers/pull stations noted.

Adminsstrator and Property Services Manager met with sign provider to develop correct signage with locations of all fire extinguishers and pull stations for each hall in personal care. See attached proofs. Temporary signs will be in place until the completed signs are in place by March 25th 2019.

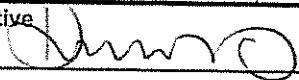
To prevent future violations Administrator will complete walking rounds monthly to ensure signs are in place and correct.

Staff will be educated on this at next all staff meeting on March 19th 2019.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page)



Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page)

Heather Dennis LCN PCHA

Date 3/12/19

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 3/12/19  
(Date)

Plan of correction implementation status as of 3/12/19  
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by BAS  
(Initials)