



pennsylvania
DEPARTMENT OF HUMAN SERVICES

APR 25 2019

Mr. David Shenk
President and Chief Executive Officer
Tel Hai Retirement Community
P.O. Box 190
1200 Tel Hai Circle
Honey Brook, PA 19344

RE: Lakeview at Tel Hai Personal Care
P.O. Box 190
4200 Tel Hai Circle
Honey Brook, PA 19344
License #: 173640

Dear Mr. Shenk:

As a result of the Department's Bureau of Human Services Licensing annual inspection on February 13 & 14, 2019, we have found the above facility to be in compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
Violation Report