



pennsylvania
DEPARTMENT OF HUMAN SERVICES

APR 16 2019

Ms. Martha Bowser
Administrator
Martha's Manor, Inc.
124 Cosey Lane
Lilly, Pennsylvania 15938

RE: Martha's Manor, Inc.
License #: 322940

Dear Ms. Bowser:

As a result of the Department's Bureau of Human Services Licensing's annual licensing inspection on February 5, 2019 and February 22, 2019 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Rowe'.

Jacqueline L. Rowe
Director

Enclosure
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

PCH Name: MARTHA'S MANOR, INC.		License Number: 32294
Address: 124 COSEY LANE, LILLY, PA 15938		County: Cambria
Administrator: MARTHA BOWSER		Region: CENTRAL
Legal Entity Name: MARTHAS MANOR INC		
Legal Entity Address: 124 COSEY LANE, LILLY, PA 15938		
Certificate(s) of Occupancy		
C-2 LP 04/15/1999 L&I		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 23	Waking Staff: 17
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Renewal		
On-Site Inspections Dates and Department Representatives On-Site		
02/05/2019: Bomberger, Cybil; McCloskey, Jason; Heemer, Laura 02/22/2019: Bomberger, Cybil; Palermo, Michael		
Off-Site Inspection Dates and Inspectors, if Applicable		
[REDACTED]		
Other Details		
Partial or Full Triggers:	Random Indicators:	
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 25 ✓	Number of Residents who:	
Number of Residents Served: 20 ✓	Receive Supplemental Security Income: 10	
Secured Dementia Care Unit In Home: No	Are 60 Years of Age or Older: 18	
Area:	Have Mental Illness: 11	
Secured Dementia Unit Capacity, if Applicable: ✓	Have an Intellectual Disability: 4	
Number of Residents Served In Secured Dementia Care Unit, if applicable:	Have a Mobility Need: 3	
Number of Current Hospice Residents: 3 ✓	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 5 ✓		

Violation Report: 32294 - 02/05/2019 - Bomberger, Cybil
 PCH Name: MARTHA'S MANOR, INC.

1. REGULATION 55 Pa.Code §2600

2600.89(b) - Hot water temperature in areas accessible to the resident may not exceed 120°F.

2a. DESCRIPTION OF VIOLATION

On 2/22/19 the following water temperatures were measured:

- At 1:27 PM the water temperature at the sink in the common bathroom across from the main entrance measured 134 degrees Fahrenheit.
- At 2:00 PM the water temperature in the sink of the common bathroom off of the living room measured 126 degrees Fahrenheit.
- At 2:30 PM the water temperature in the sink of the common bathroom located in the lower level of the home measured 125 degrees Fahrenheit.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

we had replaced mixer valve 2-21-19 (day prior to inspection) we found it to be functioning improperly, after inspectors left. We then replaced that mixer valve with another new one, 2-22-19 5PM. It is functioning properly and water temperatures are within guidelines. We have enclosed chart we used. We are still monitoring water temperatures. At first we measured 3 times a day ^(day) week for first week, different times 2 times a day for 2nd week Once a day different times we will continue to monitor different times, different days to prevent this from happening again

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Martha Bomser*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>MARTHA BOMSER, ADMINISTRATOR</i>	Date <i>3-8-19</i>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 3/29/19
 (Date)

The above plan of correction was approved by BAS
 (Initials)

Plan of correction implementation status as of 3/29/19
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 32294 - 02/05/2019 - Bomberger, Cybil
 PCH Name: MARTHA'S MANOR, INC.

1. REGULATION 55 Pa.Code §2600
 2600.125(b) - Combustible materials shall be inaccessible to residents.

2a. DESCRIPTION OF VIOLATION

On 2/5/19 at 9:00 AM, a 12 fluid ounce can of Zippo Premium Lighter Fluid was located on a bench in the smoking area in the front of the building on the far end of the front porch. The lighter fluid was unlocked and accessible to residents in the smoking area.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Lighter fluid was locked up and resident is supervised when using, then is locked up again. Staff has been reeducated on use of combustibles and fire safety. We will continue to monitor that this will never happen again.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Martha Bowser*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>MARTHA BOWSER, ADMINISTRATOR</i>	Date <i>3-8-19</i>
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Violation Report: 32294 - 02/05/2019 - Bomberger, Cybil
 PCH Name: MARTHA'S MANOR, INC.

1. REGULATION 55 Pa.Code §2600

2600.185(a) - The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

2a. DESCRIPTION OF VIOLATION

1. The following blood glucose readings were recorded on the medication administration record (MAR), but were not measurements stored in the resident's glucometer:
- Resident #1: 102 on 2/17/19 at 1:00 PM, 110 on 2/18/19 at 1:00 PM, 136 on 2/19/19 at 1:00 PM, 128 on 2/20/19 at 1:00 PM, and 130 on 2/21/19 at 1:00 PM.
 - Resident #2: 112 on 2/13/19 at 9:00 AM, 118 on 2/14/19 at 9:00 AM, 100 on 2/17/19 at 9:00 AM, 107 on 2/19/19 at 9:00 AM, and 92 on 2/21/19 at 9:00 AM.
 - Resident #3: 96 on 2/19/19 at 5:00 PM.
2. On 2/20/19 a reading of 103 was recorded on the MAR for resident #1 at 8:06 PM however, the glucometer shows a reading of 95.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

new glucometers have been provided. also staff has been reeducated on use of glucometers. We are also doing weekly checks using glucometers and MAR. I have enclosed charts we are using and will continue to use to prevent this from occurring again

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Martha Bowser*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>MARTHA BOWSER, ADMINISTRATOR</i>	Date <i>3-8-19</i>
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The above plan of correction was approved by <u>BAS</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented